



Monday, 15 April

17:30 **Welcoming and registration**
Tampere University City Center Campus

Tuesday, 16 April

08:00 **Registration IRSPM2024 (8.00 to 16.30)**
Tampere University City Center Campus

08:30 **P42.1 -
P42 SIG New Researchers Panel 1**
A3 Auditorium
Chaired by: Dr. Barbara Zyzak (Norway) and Jessica Sowa

On the empowerment of public sector employees: Understanding the impact of entrepreneurial leadership on Individual Entrepreneurial Orientation

» [Mr. Roberto Vivona](#) (Norway)¹ (1. Nord University Business School)

Collaborative Governance of Innovation: the case of Complex Products and Systems industries

» [Mr. Rasul Hajiyev](#) (France)¹, [Dr. Victor DOS SANTOS PAULINO](#) (France)¹ (1. TBS Research)

Does Public Service Innovation Improve Performance The Relationship between Innovation Adoption and Post-performance in Public Sector

» [Dr. Peiyi Wu](#) (China)¹, [Prof. Richard Walker](#) (Hong Kong)² (1. Beihang University, 2. City University of Hong Kong)

Worth for Who? Insights and queries on the application of Boltanski and Thévenot Economies of Worth theory in Public Management and Accounting

» [Ms. Ottavia Dorrucchi](#) (Italy)¹ (1. University of Bologna)

08:30 **P42.12 -
P42 SIG New Researchers Panel 12**
A4 Auditorium
Chaired by: Jessica Sowa and Dr. Barbara Zyzak (Norway)

How do Brazilian mayors' human capital and political context characteristics affect Educational and Health Performance?

» [Ms. Ana Rita Canelas Luz](#) (Portugal)¹, [Prof. Marco Antonio Catussi Paschoalotto](#) (Portugal)² (1. School of Economics and Management, University of Minho and Centre for Research in Economics and Management (NIPE), 2. School of Economics and Management, University of Minho and Research Center In Political Science (CICP))

From Scarcity to Spike: The Impact of Childhood Famine Trauma on Fiscal Expenditure Behavior

» [Dr. Xing Chen](#) (China)¹, [Mr. Andong Zhuge](#) (China)¹ (1. Fudan University)

Does Boundary Expansion Shift Policy Attention of Chinese Cities?

» [Prof. Huiping Li](#) (China)¹, [Ms. Yifei Yang](#) (China)¹ (1. Shanghai University of Finance and Economics)

Human-Centered Design in Smart Cities: A review of current practices

» [Ms. Palwasha Etebari](#) (Estonia)¹ (1. Tallinn University of Technology)

08:30 **P29.1 -
P29 Emerging Technologies and the Transformation of the Public Sector 1**
C8 Room
Chaired by: Sorin Dan (Finland) and Evrim Tan (Belgium)

Technology adoption and street-level bureaucracy: A causal exploration of China's judicial system

» [Ms. liaxin WU](#) (China)¹, [Prof. Corey Kewei XU](#) (China)¹ (1. The Hong Kong University of Science and Technology(Guangzhou))



Continued from **Tuesday, 16 April**

Could blockchain technology improve the governance efficiency of government? Evidence from 289 cities at prefecture and above levels in China

» Ms. Lin Dai (China)¹ (1. China University of Mining and Technology, Beijing)

Evaluating advantages and challenges of machine learning approaches for public administration and policy: An overview of gained insights from three data analysis projects

» Mr. Moritz Schmid (Austria)¹ (1. WU Vienna University of Economics and Business)

08:30

P47.1 -

P47 SIG Public Sector Human Resources 1

D13 Auditorium

Chaired by: Mr. Mauricio Astudillo Rodas (United States)

Workers' Health, Safety, and Well-being in Public Administration Literature: A Scoping Review to Unify and Move Forward

» Mr. Max Wursthorn (Germany)¹, Mr. Jonas Widmann (Germany)¹, Prof. Iris Saliterer (Germany)¹, Prof. Adrian Ritz (Switzerland)² (1. Department of Public and Nonprofit Management, University of Freiburg, Germany, 2. KPM, University of Bern)

Public servants' well-being under attack: Buffering the internal and external workplace aggression through an aggression prevention, inclusion and psychosocial safety climate

» Dr. Rick Borst (Netherlands)¹, Dr. Bart Voorn (Netherlands)², Dr. Rutger Blom (Netherlands)¹ (1. Utrecht University, 2. Radboud University)

Exploring employee wellbeing in different remote work arrangements through the job demands-resources model

» Mr. Nicolas Drathschmidt (Germany)¹ (1. University of Potsdam)

Exploring the Factors that Shape the Political Attitudes of Chinese officials: Experimental Intergenerational Approach

» Prof. Leizhen Zang (China)¹ (1. t the College of Humanities and Development Studies (COHD), China Agricultural University)

08:30

P24.1 -

P24 Perspectives on Workforce Diversity, Equity and Inclusion 1

A32 Room

Chaired by: Dr. Amy E. Smith (United States)

Gender and Leader Emergence in First-Line Work Teams

» Prof. John Marvel (United States)¹, Prof. Shelena Keulemans (Netherlands)² (1. School of Public Affairs, American University, 2. Radboud University)

The only way is up? Unpacking human capital and intersectional effects on women's advancement in public service organizations

» Prof. Rachel Ashworth (United Kingdom)¹, Dr. Sarah Maria Lysdal Krøtel (Denmark)² (1. Cardiff University, 2. Aarhus University)

Public Managers' Exploration and Exploitation Activities: The Role of Top Management Team Diversity

» Prof. Morten Balle Hansen (Denmark)¹, Dr. Ting Huang (Denmark)², Dr. Niels Opstrup (Denmark)³, Prof. Anders Villadsen (Denmark)⁴ (1. UCL University College, 2. University of Copenhagen, 3. University of Southern Denmark, 4. Aarhus University)

08:30

P36.1 -

P36 SIG Complexity and Network Governance 1

A2a Auditorium

Chaired by: Prof. Joris Voets (Belgium)

How do cities build effective partnerships for nature-based solutions? An exploratory study of the cities of Ghent (BE) and Heerlen (NL).

» Mrs. Evi Van Dorsselaer (Belgium)¹, Prof. Joris Voets (Belgium)¹, Prof. Claire Dupont (Belgium)¹ (1. Ghent University)



Continued from **Tuesday, 16 April**

Im-possible networks of third sector organizations: the case of social and healthcare services for marginalized people in Italy

» [Ms. Angelica Zazzera](#) (Italy)¹, [Ms. Federica Dalponte](#) (Italy)¹, Prof. Francesco Longo (Italy)¹, Dr. Elisabetta Listorti (Italy)¹ (1. Cergas SDA Bocconi School of Management)

Local community participation in regional development processes

» [Dr. Laura Ripoll](#) (Netherlands)¹, Prof. Erik-Hans Klijn (Netherlands)¹, Dr. Jasper Eshuis (Netherlands)¹, Dr. Maria Yanotti (Australia)² (1. Erasmus University Rotterdam, 2. University of Tasmania)

08:30

P40.1 -

P40 SIG Public Service Motivation 1

A2b Auditorium

Chaired by: Dr. Carina Schott (Netherlands)

Between Motivation and Hesitation: Do Issues Characteristics and Public Service Motivation Shape E-Participation?

» [Ms. Ruoyun WANG](#) (China)¹, Ms. Jiaxin WU (China)¹, Ms. Jie YANG (China)¹, Prof. Corey Kewei XU (China)¹ (1. The Hong Kong University of Science and Technology(Guangzhou))

Public service motivation in the private sector : consulting for the greater good ?

» [Dr. Wouter Vandenabeele](#) (Netherlands)¹ (1. Utrecht University)

My workgroup or my duty to serve the society? The influence of workgroup identification and public service motivation on whistleblowing intentions

» [Dr. Guillem Ripoll](#) (Spain)¹, [Dr. Carina Schott](#) (Netherlands)², Dr. Ying Lee (China)³, Dr. Yi Yang (China)⁴, Dr. Jeanette Taylor (Australia)⁵ (1. University of Navarra, 2. Utrecht University, 3. Renmin University of China, 4. Peking University, 5. The University of Western Australia)

08:30

P15.1 -

P15 Innovations in Government Transparency and Accountability: Building Trust in Public Service 1

A08 Room

Chaired by: Ms. Paige Moore (United States) and Dr. Ratna Okhai (United States) and Kayla Schwoerer

Algorithm registers: A box-ticking exercise or meaningful tool for transparency?

» [Ms. Esther Nieuwenhuizen](#) (Netherlands)¹ (1. Utrecht University)

Facing the privacy-transparency dilemma in public healthcare sector: a case study from Italy

» [Ms. Andrea Vandelli](#) (Italy)¹, Dr. Sabina De Rosis (Italy)², Prof. Milena Vainieri (Italy)³ (1. Institute of Management, Sant'Anna School of Advanced Studies, Pisa (Italy), 2. Institute of Management and Department of Excellence L'EMbeDS, Management and Healthcare Laboratory, Sant'Anna School of Advanced Studies, Pisa (Italy), 3. Scuola Superiore Sant'Anna Pisa)

Mitigating corruption by digital governance: reality or utopia?

» [Prof. Marek Cwiklicki](#) (Poland)¹, Dr. Katarzyna Sienkiewicz-Małyjurek (Poland)², Prof. Adina Dudau (United Kingdom)³, Prof. Stelios Zygliopoulos (Canada)⁴ (1. Krakow University of Economics, 2. Silesian University of Technology, 3. University of Glasgow Adam Smith Business School, 4. Carleton University)

A Mirror for Politicians' Actions: The Effects of Rating Dashboards on Politicians' Performance

» [Ms. Sonia Cocco](#) (Italy)¹, [Prof. Alessandro Spano](#) (Italy)¹, [Ms. Serena Racis](#) (Italy)¹ (1. University of Cagliari)

08:30

P16.1 -

P16 A closer look at the Defense sector: public administration dilemmas, governance arrangements, and public policy analysis 1

A31 Room

Chaired by: Dr. Karina Rodrigues (Brazil)



Continued from **Tuesday, 16 April**

Analysis of Public Policies in the Brazilian Defense Innovation Sector (2013-2023)

» Dr. Carlos Eduardo Franco Azevedo (Brazil)¹, Mrs. Gabriela Alves de Borba (Brazil)¹ (1. Army Command an General-Staff College)

Implementation of Brazil's Public Defense Policy

» Prof. Thadeu Luiz Crespo Alves Negrão (Brazil)¹, Dr. Peterson Ferreira da Silva (Brazil)¹ (1. Escola Superior de Defesa)

Civil preparedness and related phenomena in small highly developed liberal democracies: The perspective of governance - mentalities, rationalities, and social technologies

» Prof. Pertti Ahonen (Finland)¹, Mr. Ville-Pekka Niskanen (Finland)², Dr. Petri Uusikylä (Finland)² (1. University of Helsinki, 2. University of Vaasa)

Vulnerabilities of e-government and the role of Public Administration: an analysis based on cyber power relations

» Ms. Mariana Belinotte (Brazil)¹, Dr. Luiz Goldoni (Brazil)² (1. Brazilian Army High Command and General Staff College, 2. Escola de Comando e Estado-Maior do Exército)

08:30

P27.1 - P27 Hybrid future for governance and management of emergency services: issues, challenges and opportunities 1

C5 Room

Chaired by: Prof. Prof. Paresh Wankhade (United Kingdom)

Promises of accountability in the governance reforms of Fire and Rescue Services

» Mrs. Katarzyna Lakoma (United Kingdom)¹ (1. Nottingham Trent University)

Governance and accountability in English Fire and Rescue Services just keeps getting more complex and confusing and looks like getting worse.

» Prof. Peter Murphy (United Kingdom)¹, Mrs. Katarzyna Lakoma (United Kingdom)¹ (1. Nottingham Trent University)

Common ground for change - assessing organisational cultures in fire rescue department

» Mr. Samuli Taira (Finland)¹ (1. Tampere University, Faculty of Management and Business MAB)

08:30

P09.1 -

P09 Prevention approaches based on hybrid governance to increase public value 1

D14 Room

Chaired by: Prof. Milena Vainieri (Italy) and Dr. Andre Lino (United Kingdom)

Enhancing democratic governance and trust through co-production of preventive approaches with transgender groups

» Dr. Andre Lino (United Kingdom)¹, Dr. Elke Loeffler (United Kingdom)², Prof. Tina Foster (United States)³, Dr. Patricia Mendonça (Brazil)⁴, Dr. Fernando Domingos (Brazil)⁵, Prof. Steccolini Ileana (United Kingdom)¹ (1. University of Essex, 2. The Open University, UK, 3. The Dartmouth Institute Geisel, 4. University of Sao Paulo, 5. Fundação Getulio Vargas - São Paulo)

P09 Prevention approaches based on hybrid governance to increase public value

» Ms. Caroline Edie-Treloar (United Kingdom)¹, Ms. Sharlene O'Reilly (United Kingdom)¹, Ms. Imogen Stainton (United Kingdom)¹ (1. Gloucestershire Constabulary)

Fostering public service reform through Social Impact Bonds: an in-depth exploration of the mechanisms at play

» Ms. Franziska Rosenbach (United Kingdom)¹ (1. Government Outcomes Lab, Blavatnik School of Government, University of Oxford)



Continued from **Tuesday, 16 April**

New Public Management Marketizers versus Neo-Weberian Modernizers? Institutional Configurations of Social Impact Bond Utilization Among 18 OECD Countries

» [Prof. Bin Chen](#) (United States)¹, Prof. Jesse Hajer (Canada)² (1. Baruch College and The Graduate Center, The City University of New York, 2. University of Manitoba)

08:30

P37.1 - P37 SIG Digital and agile transformation in the public sector 1

A05 Room

Chaired by: Prof. Greta Nasi (Italy) and Dr. Mila Gasco (United States) and Prof. Ines Mergel (Germany) and Prof. Jae Moon (Korea, Republic of)

Artificial Intelligence for Social Good and Participatory AI Governance

» [Prof. Jae Moon](#) (Korea, Republic of)¹ (1. Yonsei University)

Artificial Intelligence and Agile Transformation in Policy Implementation: Will Street-Level Bureaucrats Be Weakened or Empowered?

» [Prof. Wilson Wong](#) (Hong Kong)¹, Prof. Charles Hinnant (United States)², Prof. Tian Tang (United States)² (1. The Chinese University of Hong Kong, 2. Florida State University)

A Participatory Approach to Mitigate Bias in AI: The Role of Public Libraries

» [Dr. Aryamala Prasad](#) (United States)¹, Mr. Zong-Xian Huang (United States)², [Dr. Mila Gasco](#) (United States)², Dr. J Ramon Gil-Garcia (United States)² (1. Center for Technology in Government, University at Albany, State University of New York, 2. Rockefeller College of Public Affairs and Policy & Center for Technology in Government, University at Albany, State University of New York)

Influencing Factors and Implementation Strategies for Generative Artificial Intelligence in Government Service Innovation — A Case Study of the Construction of Government Consultation Scenarios in China's City B

» [Dr. Cheng Suo](#) (China)¹, Prof. Qingguo Meng (China)¹ (1. TSINGHUA UNIVERSITY)

08:30

P43.1 - P43 SIG Civil society and community self-organisations 1

A06 Room

Chaired by: Prof. Sanna Tuurnas (Finland)

Citizens' agency in value co-creation processes — a systematic literature review

» [Dr. Kaisa Kurkela](#) (Finland)¹, Mrs. Salla Majjala (Finland)¹, Prof. Sanna Tuurnas (Finland)¹, Prof. Harri Jalonen (Finland)¹ (1. University of Vaasa)

Navigating diverging understandings of ownership in community co-creation: the case of Middelland

» [Mr. Thomas van den Kieboom](#) (Netherlands)¹, Dr. Ingmar van Meerkerk (Netherlands)¹, Dr. Warda Belabas (Netherlands)¹ (1. Erasmus University Rotterdam)

What Co-creation of Public Value Means for Governance Practices

» [Dr. Wouter Spekkink](#) (Netherlands)¹, Ms. Suzan Christiaanse (Netherlands)¹ (1. Erasmus University Rotterdam)

Cocreating a learning partnership between community initiatives and the municipality in Arnhem through an approach inspired by Soft Systems Methodology

» [Dr. Wouter Spekkink](#) (Netherlands)¹, Dr. Peter Marks (Netherlands)¹, Ms. Wiesje Korf (Netherlands)¹ (1. Erasmus University Rotterdam)

08:30

P11.1 - P11 Problem-solving in local public services 1

E221 Room

Chaired by: Jari Stenvall (Finland) and Dr. Tony Kinder (United Kingdom) and Dr. Ilpo Laitinen (Finland)



Continued from **Tuesday, 16 April**

Dialectical problem solving

» [Dr. Tony Kinder](#) (United Kingdom)¹ (1. Tampere University, Faculty of Management and Business MAB)

The Craft of Co-Production: How to Solve Public Problems Collaboratively

» [Prof. Martin Kitchener](#) (United Kingdom)¹ (1. Cardiff University)

Local Action for Local Problem-Solving: Building leadership and purpose for problem-solving

» [Mr. Sampath Kumar](#) (India)¹ (1. Martin Luther Christian University)

08:30

P34.1 -

P34 Rethinking the Hybrid Role of Higher Education: Areas of Opportunity and Improvement 1

E222 Room

Chaired by: Dr. Sara Rinfret (United States) and Dr. Sean McCandless (United States)

Do professional staff in universities really challenge academic norms? A perspective from the Netherlands

» [Dr. Stefan de Jong](#) (Netherlands)¹, Ms. Wiebke Kantimm (Netherlands)² (1. Erasmus University Rotterdam, 2. Tilburg University)

Institutional logics analysis of universities' societal engagement amid paradigm shifts in higher education

» [Dr. Yuzhuo Cai](#) (Finland)¹ (1. Tampere University, Faculty of Management and Business)

Learning from Public Administration Faculty: Emotional Labor, Burnout, and Solutions

» [Dr. Sara Rinfret](#) (United States)¹, [Dr. Bruce McDonald](#) (United States)², [Dr. Sean McCandless](#) (United States)³ (1. Northern Arizona University, 2. Northern Carolina State University, 3. University of Texas at Dallas)

The hybridity of academic leadership - translating and editing the idea of department leadership in Swedish public universities

» [Dr. Caroline Waks](#) (Sweden)¹, Dr. Tina Hedmo (Sweden)¹ (1. The Department of Business Studies, Uppsala University)

08:30

P04.1 -

P04 Public values: Beyond economics-based solutions in public policy problems 1

E301 Room

Chaired by: Prof. Jari Vuori (United States)

Crisis management and public values

» [Prof. Karsten Vrangbæk](#) (Denmark)¹ (1. University of Copenhagen)

A Cultural Theory of Publicness: From Public Values Failure to Public Values Viability

» [Ms. Marika Kylänen](#) (Finland)¹ (1. University of Vaasa)

CREDIBILITY GAP THEORY: COMPARING ENGLISH AND FINNISH PEOPLE'S PUBLIC SERVICE VALUES

» [Prof. Jari Vuori](#) (United States)¹ (1. Arizona State University)

08:30

P46.1 -

P46 Design-led approaches to renewing public management and governance 1

E350 Room

Chaired by: William Voorberg (Netherlands)

The power of speculating - an overview of design fiction methods that use imagination to stimulate thinking about other futures

» [Dr. Mateusz Lewandowski](#) (Poland)¹ (1. Jagiellonian University)

"IMAGINE: PUBLIC SECTOR" -A Design Thinking inspired workshop for revitalizing collaboration in the public sector

» [Dr. Lisa Källström](#) (Sweden)¹, [Dr. Christine Laustsen](#) (Sweden)¹, Prof. Albert Westergren (Sweden)¹, Prof. Maria Haak (Sweden)¹ (1. Kristianstad University)



Continued from **Tuesday, 16 April**

Designing design into PA education and research

» Mr. Geert Brinkman (Netherlands)¹, Ms. Suzan Christiaanse (Netherlands)¹, Ms. Wiesje Korf (Netherlands)¹, Ms. Hedi Westerduin (Netherlands)¹, Ms. Renate Schelwald (Netherlands)¹, Dr. Wouter Spekkink (Netherlands)¹, Ms. Jeltje Van der Haer (Netherlands)¹, Ms. Lizet Kuitert (Netherlands)¹, Ms. Irene Fierloos (Netherlands)¹ (1. Erasmus University Rotterdam)

Free Belarusian University as Anyway-production Lab for Innovative Public Service Delivery

» Dr. Palina Prysmakova (United States)¹ (1. Florida Atlantic University)

08:30

P18.1 -

P18 Equality and inclusion in knowledge-intensive public organizations and work 1

D12 Room

Chaired by: Prof. Kirsi-Mari Kallio (Finland)

Dialogic Accounting - Gendered Norm Awareness

» Dr. Eva Wittbom (Sweden)¹, Dr. Anneli Häyren (Sweden)² (1. Stockholm University, 2. Uppsala University)

REVERSING PUBLIC POLICIES FOR A SUSTAINABLE EDUCATION FOR WOMEN IN NIGERIA.

» Mr. Abdullahi Bala Ado (Nigeria)¹ (1. Kano State Polytechnic)

(In)equalities in Academic work

» Prof. Kirsi-Mari Kallio (Finland)¹, Dr. Aki Lehtivuori (Finland)¹, Prof. Janne Tienari (Finland)², Prof. Tomi J Kallio (Finland)³, Prof. Susan Meriläinen (Finland)⁴ (1. University of Turku, 2. Hanken School of Economics, 3. University of Vaasa, 4. University of Lapland)

10:00

Coffee Break

Main Auditorium Foyer

10:30

P42.2 -

P42 SIG New Researchers Panel 2

A3 Auditorium

Chaired by: Dr. Barbara Zyzak (Norway) and Jessica Sowa

From Pencil to Mouse: A Systematic Review of Administrative Burdens in Digital Bureaucratic Encounters

» Ms. Maja Hegemann (Switzerland)¹ (1. KPM, University of Bern)

Public-Private Partnerships: Pioneering the Digital Revolution of Romanian Public Services

» Mr. Răzvan Barta (Romania)¹ (1. West University of Timișoara (Romania), Faculty of Law)

Is tactical capacity a dire need to breed in the non-Western context? The missing link in Malaysia's digital transformation

» Ms. Nadia Monira Mohamed Taib (United Kingdom)¹ (1. University College London (UCL))

10:30

P42.13 -

P42 SIG New Researchers Panel 13

A4 Auditorium

Chaired by: Jessica Sowa and Dr. Barbara Zyzak (Norway)

De-registration of Civil Society Organisations under Authoritarianism: A Mixed-Method Study

» Ms. Lin Xu (Hong Kong)¹, Dr. Hui Li (Hong Kong)¹ (1. The University of Hong Kong)

The Relationship between Good Governance Principles at Country Level and Public Governance Practices at Organizational Level.

» Mr. Joao Batista Barros da Silva Filho (Portugal)¹, Prof. Joaquim Caeiro (Portugal)², Prof. Jeová T. Silva Jr. (Brazil)³ (1. ISCSP – University of Lisbon, 2. School of Social and Political Sciences of the University of Lisbon, 3. Universidade Federal do Cariri)

The Bureaucratic Politics of Networks: The Effects of Patronage in Decentralized Environmental Governance

» Mr. Santiago Quintero (United Kingdom)¹ (1. King's College London)



Continued from **Tuesday, 16 April**

10:30 **P29.2 -
P29 Emerging Technologies and the Transformation of the Public Sector 2**

C8 Room

Chaired by: Evrim Tan (Belgium) and Dr. Luca Tangi (Italy)

Effectiveness of Algorithm-Based Decision-Making Tools in Street-Level Bureaucracy: Evidence from a Field Experiment

» [Mr. Jonas Krogh Madsen](#) (Denmark)¹, Mr. Kim Sass Mikkelsen (Denmark)¹, Mr. Matthias Döring (Denmark)² (1. Roskilde University, 2. University of Southern Denmark)

The influence of Automated Decision-Making systems in the context of street-level bureaucrats' practices

» Dr. Manuel Portela (Spain)¹, [Dr. A. Paula Rodriguez Müller](#) (Italy)², [Dr. Luca Tangi](#) (Italy)² (1. Universitat Pompeu Fabra, 2. European Commission)

The Legitimacy of Algorithmic Decision-Making in Public E-Services

» Mr. Jonas Bruder (Germany)¹, Prof. Bernd Helmig (Germany)¹, [Dr. Martin Sievert](#) (Netherlands)² (1. University of Mannheim, 2. Leiden University)

An Integrated Framework for Auditing AI Systems in the Public Sector

» [Prof. Fei Liao](#) (China)¹, Dr. Yi Lu (China)¹, Dr. Mengjia Gu (China)¹, Dr. ShiChao Zhou (China)¹ (1. Nanjing Audit University)

10:30 **P47.2 -
P47 SIG Public Sector Human Resources 2**

D13 Auditorium

Chaired by: Prof. Norma Riccucci (United States)

Diversity, Equity, and Inclusion (DEI) in Public Administration: Insights and Frameworks

» [Dr. Meghna Sabharwal](#) (United States)¹, [Dr. Sean McCandless](#) (United States)², [Dr. Shilpa Viswanath](#) (United States)³ (1. The University of Texas at Dallas, 2. UT Dallas, 3. John Jay College of Criminal Justice, The City University of New York)

Does Raising the Ceiling Raise the Floor? Management Representativeness as a Signal of Equity, Inclusion, and Justice in US Federal Agencies

» [Dr. M. Blake Emidy](#) (United States)¹, Dr. Lauren K. McKeague (United States)¹, Dr. Josephine K. Hazelton-Boyle (United States)¹, Dr. Christina S. Barsky (United States)¹ (1. University of Montana)

Toward a synthesis of the revolving doors literature - strengthening a public-private partnership

» Mrs. Anne Caroline Rickli (Brazil)¹, [Prof. Joaquim Fontes-Filho](#) (Brazil)² (1. Fundação Getulio Vargas / EBAPE - RJ, 2. Fundação Getulio Vargas - São Paulo)

10:30 **P24.2 -
P24 Perspectives on Workforce Diversity, Equity and Inclusion 2**

A32 Room

Chaired by: Dr. Sarah Maria Lysdal Krøtel (Denmark)

How gender affects spoken administrative language: Computational text analysis of verbal communication

» [Prof. Steffen Eckhard](#) (Germany)¹, [Mr. Laurin Friedrich](#) (Germany)² (1. Zeppelin University Friedrichshafen, 2. University of Duisburg-Essen)

Diversity, Censorship, and Professional Identity among Public Librarians

» [Dr. Deneen Hatmaker](#) (United States)¹, Dr. Russell Hassan (United States)², Dr. Amy E. Smith (United States)³, Dr. Darwin Baluran (United States)² (1. University of Connecticut, 2. The Ohio State University, 3. University of Massachusetts Boston)



Continued from **Tuesday, 16 April**

Public Servants' Attitudes on Democracy and Perception of their Role within the System through the Lens of Diversity

» [Dr. Andrea Rounce](#) (Canada)¹, [Dr. Karine Levasseur](#) (Canada)¹, Prof. [Isabelle Caron](#) (Canada)² (1. University of Manitoba, 2. Dalhousie University)

10:30

P36.2 - P36 SIG Complexity and Network Governance 2

A2a Auditorium

Chaired by: Prof. Christopher Koliba (United States)

NETWORK COLLABORATIVE CAPACITY FOR SERVING PEOPLE IMPACTED BY THE HUMANITARIAN CRISIS: EVIDENCE FROM UKRAINE

» [Dr. Olga Pysmenna](#) (Ukraine)¹ (1. Independent)

What contingency factors lead to the centralization or decentralization of the networks? A configurational analysis in different health and social care networks

» [Dr. tie cui](#) (United Kingdom)¹, [Dr. Eleonora Gheduzzi](#) (Italy)², Prof. [Stephen Osborne](#) (United Kingdom)¹, [Ms. Maria Picco](#) (Italy)³, [Dr. Federica Segato](#) (Italy)³ (1. University of Edinburgh, 2. Politecnico Milano, 3. Local Health Authority of Milan)

Partner Selection in Self-Organized Emergency Networks: Evidence from Chile's Local Government

» [Mrs. Camila Ramos](#) (United Kingdom)¹, [Dr. Karina Retamal](#) (Chile)², [Dr. Karina Arias](#) (Chile)³ (1. Department of Public Administration and Policy, School of Government, University of Birmingham, 2. Universidad Alberto Hurtado, 3. Universidad de Santiago de Chile)

Disaster Resilience Indicators for Community and Infrastructure

» [Dr. Conor Dowling](#) (Ireland)¹, [Dr. Mary-Lee Rhodes](#) (Ireland)¹ (1. Trinity College Dublin)

10:30

P40.2 - P40 SIG Public Service Motivation 2

A2b Auditorium

Chaired by: Dr. Carina Schott (Netherlands)

A taxonomy of motivational HRM practices in the International Civil Service

» [Mr. Frédéric Letullier](#) (Canada)¹, [Dr. Nathalie Cadieux](#) (Canada)¹ (1. Université de Sherbrooke)

Dimensions of Religiosity and Their Implications for a Public Service Motive

» [Dr. David Houston](#) (United States)¹, [Dr. Patricia Freeland](#) (United States)¹ (1. University of Tennessee)

Studies on tax behavior, welfare redistribution, citizen reciprocity, and government accountability

» [Dr. Abu Bakkar Siddique](#) (United States)¹ (1. Florida Atlantic University)

Antecedents of Shared Leadership in the Public Sector: The role of organizational red tape and public service motivation

» [Mr. Moritz Fischer](#) (Germany)¹, [Dr. Carina Schott](#) (Netherlands)² (1. Academy to Innovate HR, 2. Utrecht University)

10:30

P15.2 - P15 Innovations in Government Transparency and Accountability: Building Trust in Public Service 2

A08 Room

Chaired by: Ms. Paige Moore (United States) and Kayla Schwoerer and Dr. Ratna Okhai (United States)

What types of monitoring are most effective in driving government transparency and performance? Some evidence from Australia

» [Dr. Graham Smith](#) (Australia)¹ (1. University of Canberra)



Continued from **Tuesday, 16 April**

Enhancing Social Accountability through the Adoption of CoST-the Infrastructure Transparency Initiative: Some lessons learned from Thailand

» [Dr. Dhiyathad Prateppornnarong](#) (Thailand)¹ (1. National Institute of Development Administration)

the Modelling Inventory and Knowledge Management System (MIDAS) of the European Commission

» [Mr. Alberto Moro](#) (Belgium)¹, [Mr. Matthew Hardy](#) (Belgium)¹ (1. European Commission - Joint Research Centre)

10:30

P16.2 -

P16 A closer look at the Defense sector: public administration dilemmas, governance arrangements, and public policy analysis 2

A31 Room

Chaired by: Dr. Temístocles Murilo Oliveira Jr

Force Planning and Defense Acquisition in Brazilian Army

» [Mr. Leonardo Lima](#) (Brazil)¹ (1. Army General Staff College)

DEFENSE POLICY MAKING AND THE SYSTEM OF FINANCING WEAPONS PROCUREMENT: THE CASE OF CHILE

» [Prof. Miguel Navarro](#) (Chile)¹ (1. National Academy of Political and Strategic Studies)

10:30

P27.2 -

P27 Hybrid future for governance and management of emergency services: issues, challenges and opportunities 2

C5 Room

Chaired by: Prof. Peter Murphy (United Kingdom)

Exploring performance management in a Complex Adaptive System: the English Ambulance Service

» [Prof. Prof. Paresh Wankhade](#) (United Kingdom)¹, [Dr. Stephen Kelly](#) (United Kingdom)² (1. Edge Hill University, 2. University of Salford)

Does Trust impact Street Level Bureaucrats' psychological capacities to deliver Public Value

» [Prof. Yvonne Brunetto](#) (Australia)¹, [Prof. Ben FARR-WHARTON](#) (Australia)², [Dr. Matt Xerri](#) (Australia)³, [Dr. Aglae Aglae HERNANDEZ GRANDE](#) (Australia)², [Dr. Fleur SHARAFIZAD](#) (Australia)² (1. Southern Cross University, 2. Edith Cowan University, 3. Griffith University)

The use of drones and robotics in urban environment for emergency operations

» [Dr. Dr Lucia Velotti](#) (United States)¹ (1. John Jay College of Criminal Justice, The City University of New York)

Hybrid Governance in the Fire and Rescue Service – Does it Matter?

» [Prof. Rachel Ashworth](#) (United Kingdom)¹, [Dr. Catherine Farrell](#) (United Kingdom)¹ (1. Cardiff University)

10:30

P09.2 -

P09 Prevention approaches based on hybrid governance to increase public value 2

D14 Room

Chaired by: Prof. Tina Foster (United States) and Dr. Sabina De Rosis (Italy)

Sense of Community and community engagement in the context of health promotion and disease prevention: A scoping review of the literature

» [Dr. Nicola Spezia](#) (Italy)¹, [Dr. Sabina De Rosis](#) (Italy)², [Prof. Sabina Nuti](#) (Italy)¹ (1. Interdisciplinary Research Center "Health Science", Sant'Anna School of Advanced Studies, Pisa (Italy), 2. Institute of Management and Department of Excellence L'EMbeDS, Management and Healthcare Laboratory, Sant'Anna School of Advanced Studies, Pisa (Italy))

Transforming system dynamics around preventative health care toward a social model of wellbeing

» [Ms. Gianna Marsman](#) (Netherlands)¹, [Dr. Lieselot Vandenbussche](#) (Netherlands)¹, [Dr. Koen Bartels](#) (United Kingdom)², [Dr. Tjerk-Jan Schuitmaker](#) (Netherlands)¹ (1. VU Amsterdam, Athena Institute, 2. Department of Public Administration and Policy, School of Government, University of Birmingham)



Continued from **Tuesday, 16 April**

Managing performance of health prevention services: a simulation-based approach

» Dr. Guido Noto (Italy)¹, Ms. Francesca De Domenico (Italy)¹, Prof. Gustavo Barresi (Italy)¹ (1. University of Messina)

Resilience in action: European Union countries' experiences with Health System Performance Assessments

» Dr. Alessia Caputo (Italy)¹, Dr. Alessandro Vinci (Italy)¹, Prof. Milena Vainieri (Italy)¹ (1. Scuola Superiore Sant'Anna Pisa)

10:30

P37.2 - P37 SIG Digital and agile transformation in the public sector 2

A05 Room

Chaired by: Prof. Greta Nasi (Italy)

What competencies are needed for the digital transformation of the public administration?

» Prof. Stephan Raimer (Germany)¹, Ms. Marleen Vanhauer (Germany)¹ (1. FHVD University of Applied Sciences for Administration and Service)

Government Capacities for Connecting the Sustainability and Digital Transition: A Multilevel Framework for Studying the Twin Transition

» Prof. Albert Meijer (Netherlands)¹, Dr. Erna Ruijter (Netherlands)² (1. School of Governance, Utrecht University, 2. Utrecht University)

The learning paradox of digital transformation of the public sector

» Prof. Julie Delisle (Canada)¹, Prof. Mariline Comeau-Vallée (Canada)¹ (1. Université du Québec à Montréal)

10:30

P43.2 - P43 SIG Civil society and community self-organisations 2

A06 Room

Chaired by: Prof. Sanna Tuurnas (Finland)

Does social cohesion lead to waste sorting control behaviors of citizens?

» Ms. Yang Zhao (Belgium)¹, Dr. Steven Van de Walle (Belgium)¹ (1. Public Governance Institute, KU Leuven)

Roles assigned for citizens and civil society actors by the public administration: Case Finland

» Dr. Kanerva Kuokkanen (Finland)¹, Ms. Marjukka Weide (Finland)¹, Mr. Joonatan Virtanen (Finland)¹ (1. University of Helsinki)

Terminological battles over diversity and inclusion: The underestimated role of civil society organizations

» Dr. Maria Schiller (Netherlands)¹, Dr. Isabel Awad (Netherlands)¹, Ms. Nena Ackerl (Netherlands)¹ (1. Erasmus University Rotterdam)

10:30

P45.2 - P45 SIG Healthcare Management and Governance: Hybrid Future for the Healthcare Sector 2

A07 Room

Chaired by: Ms. Cecilia Luini (Switzerland)

Health and social care integration and value co-creation: a service ecosystem perspective (for consideration for standard panel format)

» Dr. Kirsty Strokosch (United Kingdom)¹, Prof. Michael Roy (United Kingdom)² (1. University of Strathclyde, 2. Glasgow Caledonian University)

Collaboration or domination? Challenges of social capital development in a mandated hospital network

» Dr. Mara Sintejudéanu (Ireland)¹, Dr. Geraldine Robbins (Ireland)², Prof. Breda Sweeney (Ireland)² (1. Atlantic Technological University, Ireland, 2. University of Galway)

Navigating the Labyrinth of Institutional Complexity: Pathways to Harmonized Integrated Care

» Mr. Marco Roth (Finland)¹ (1. Tampere University, Faculty of Management and Business)



Continued from **Tuesday, 16 April**

Innovative Models for Integrated Healthcare: The Italian experience of “Case della Comunità”

» Ms. Chiara Fantauzzi (Italy)¹, Dr. Rocco Frondizi (Italy)¹, Dr. Noemi Rossi (Italy)² (1. University of Rome Tor Vergata, 2. Università Mediterranea of Reggio Calabria)

10:30

P11.2 -

P11 Problem-solving in local public services 2

E221 Room

Chaired by: Jari Stenvall (Finland)

Social Innovation and the Urban Solid Waste Public Arena: advances, controversies and challenges in Florianópolis, Brazil

» Dr. Graziela Alperstedt (Brazil)¹, Dr. Carolina Andion (Brazil)², Ms. Maria Eduarda Dias (Brazil)³ (1. UDESC, 2. University of Santa Catarina State, 3. Santa Catarina State)

Does transformative capacity lead to more innovative policy? An examination of US local governments through the lens of climate resiliency

» Mr. S. Mohsen Fatemi (United States)¹, Dr. Rachel Krause (United States)¹, Dr. Le Anh Nguyen Long (Netherlands)², Dr. Gwen Arnold (United States)³ (1. University of Kansas, 2. University of Twente, 3. University of California, Davis)

10:30

P34.2 -

P34 Rethinking the Hybrid Role of Higher Education: Areas of Opportunity and Improvement 2

E222 Room

Chaired by: Dr. Sara Rinfret (United States) and Dr. Sean McCandless (United States)

PEOPLE DEVELOPMENT POLICY IN PUBLIC UNIVERSITIES: AN ANALYSIS IN THE LIGHT OF THE ENTREPRENEURIAL ORIENTATION APPROACH

» Dr. Magnus EMMENDOERFER (Brazil)¹, Prof. Alessandro Silva-Junior (Brazil)¹, Dr. Josiel Valadares (Brazil)¹, Mr. James Mello (Brazil)¹, Mr. Jorge Soares (Brazil)¹ (1. UNIVERSIDADE FEDERAL DE VICOSA - UFV)

Adopting sustainable business models to increase the hybrid role and improve performance of higher education institutions

» Prof. Federico Rotondo (Italy)¹, Prof. Nicoletta Fadda (Italy)², Dr. Alberto Ezza (Italy)², Prof. Lucia Giovanelli (Italy)² (1. Department of Humanities and Social Sciences, University of Sassari (Italy), 2. Department of Economics and Business, University of Sassari (Italy))

The Quest for Sustainability practices in the Italian Higher education system: symbolic or substantial behaviours?

» Dr. GIANFRANCO PISCHEDDA (Italy)¹, Prof. Ludovico Marino (Italy)¹, Dr. Sofia Siotto (Italy)¹, Prof. Katia Corsi (Italy)¹ (1. Department of Economics and Business, University of Sassari (Italy))

Feeling This - Hybridized Market Accountability in Higher Education Teaching

» Prof. Tomi Rajala (Norway)¹ (1. Norwegian School of Economics)

10:30

P04.2 -

P04 Public values: Beyond economics-based solutions in public policy problems 2

E301 Room

Chaired by: Prof. Jari Vuori (United States)

Paradoxes of Public Organization: managing citizens misuse and underuse of social security means losing at public value

» Dr. Antti Teittinen (Finland)¹, Prof. Jari Vuori (United States)² (1. The Social Insurance Institute of Finland, Research Unit, 2. Arizona State University)



Continued from **Tuesday, 16 April**

Comparing public and private sector organizations' responsiveness to the people they serve. Evidence from a systematic literature review

» [Dr. Koen Migchelbrink](#) (Netherlands)¹ (1. Erasmus University Rotterdam)

10:30

P46.2 - P46 Design-led approaches to renewing public management and governance 2

E350 Room

Chaired by: William Voorberg (Netherlands)

Designing a Workable AI Ethics Process at the Netherlands Police

» [Dr. Merijn Bruijnes](#) (Netherlands)¹ (1. Utrecht University School of Governance)

Adolescents in marginalized areas: a codesign approach to address administrative burden in healthcare

» [Mrs. veronica cruciani](#) (Italy)¹ (1. Interdisciplinary Research Center "Health Science" Scuola Superiore Sant'Anna)

10:30

P18.2 - P18 Equality and inclusion in knowledge-intensive public organizations and work 2

D12 Room

Chaired by: Dr. Aki Lehtivuori (Finland)

Rising to the Top. Does Gender affect ESG Sustainability Management in Healthcare?

» [Dr. Paola Canestrini](#) (Italy)¹, Prof. Guido Sarchielli (Italy)¹, Prof. Benedetta Siboni (Italy)¹, Prof. Simona Zambelli (Italy)² (1. University of Bologna, 2. University of Florence)

Academic work, career model and performance evaluations in tenure track careers by gender

» [Dr. Taru Siekkinen](#) (Finland)¹, Dr. Marjukka Mikkonen (Finland)², Dr. Elias Pekkola (Finland)² (1. University of Jyväskylä, 2. Tampere University, Faculty of Management and Business MAB)

12:00

Lunch

Tampere University City Center Campus

13:30

Welcoming words

Main Auditorium

13:45

Keynote Speech by Barry Bozeman

Main Auditorium

14:30

IRSPM Board Meeting

A2052 Room

14:30

P42.3 - P42 SIG New Researchers Panel 3

A3 Auditorium

Chaired by: Jessica Sowa

Unintended, Unequal Hybrid Service Systems: the Presence of Despachantes in Brazilian Social Security

» [Mr. Luiz Henrique Alonso de Andrade](#) (Finland)¹, Dr. Minna Ylikännö (Finland)² (1. Tampere University, Faculty of Management and Business MAB, 2. Ministry of Economic Affairs and Employment of Finland)

The relationships with local communities within social enterprises' business models

» [Ms. Ana Mathias](#) (Switzerland)¹ (1. University of St. Gallen)

Navigating Hybrid Futures: A Literature Review on Co-Production in Urban Renewal

» [Mrs. Luisa Lopez](#) (Italy)¹ (1. University of Rome Tor Vergata)



Continued from **Tuesday, 16 April**

Navigating Governance Hybridization: Soft Governance in Networked Higher Education Systems

» Mrs. Gitana Tauraitė Janauskiene (Lithuania)¹ (1. Klaipėda University)

14:30

P14.1 -

P14 Behavioural and experimental public management 1

A4 Auditorium

Chaired by: Prof. Oliver James (United Kingdom)

Politicians' Preferences Over Public-Private Procurement and Credit-Claiming: Micro-Foundations

» Dr. Eleanor Woodhouse (United Kingdom)¹, Dr. Paolo Belardinelli (United States)², Dr. Nathan Lee (United States)³ (1. University College London, 2. Indiana University, 3. CivicPulse)

Unraveling the individual dimension of policy accumulation: addition bias among policy makers

» Prof. Christoph Knill (Germany)¹, Dr. Alexa Lenz (Germany)¹, Dr. Yves Steinebach (Norway)² (1. LMU Munich, 2. University of Oslo)

Transaction Properties Explain Government Contracting for Broader Outcomes. A Vignette Experiment in the United States.

» Mr. Thomas Balbach (Belgium)¹, Dr. Steven Van de Walle (Belgium)¹ (1. Public Governance Institute, KU Leuven)

14:30

P41.3 -

P41 SIG Accounting and Accountability: Decoding Hybrid Futures - Accounting and Accountability Perspectives in Public Governance and Management 3

C6 Room

Chaired by: Dr. Tobias Polzer (Austria)

The interplay of epistemic, normative, and accountability concerns in algorithmic predictive policing

» Dr. Vincenzo Vignieri (Italy)¹, Prof. Riccardo Mussari (Italy)¹ (1. Università di Siena)

Advancing Organizational Ambidexterity through Mobile Apps: Implications for Frontline Accountability

» Dr. Srinivas Yerramsetti (Switzerland)¹ (1. KPM Center for Public Management)

Empirical review on committee led appropriateness assessments of the activities of municipalities in Finland: Considerations of accountability on sustainability

» Mr. Mika Luhtala (Finland)¹, Dr. Jaakko Rönkkö (Finland)¹, Dr. Siina Raskulla (Finland)¹ (1. Tampere University, Faculty of Management and Business)

How do governments signal their trustworthiness to potential whistleblowers on their websites? Framework and empirical illustration

» Ms. Michaela Naszada (Austria)¹, Dr. Tobias Polzer (Austria)¹, Dr. Selin Öner Kula (Austria)¹ (1. WU Vienna University of Economics and Business)

14:30

P29.3 -

P29 Emerging Technologies and the Transformation of the Public Sector 3

C8 Room

Chaired by: Sorin Dan (Finland) and Evrim Tan (Belgium)

Perceived determinants of AI adoption by public managers in seven EU countries

» Dr. Grimmelikhuijsen S.G. (Netherlands)¹, Dr. Luca Tangi (Italy)² (1. Utrecht University, 2. European Commission)

Digital Government and Challenges of E-Services: Insights from developing countries

» Mr. Ridwan Islam Sifat (United States)¹ (1. University of Maryland, Baltimore County)

Mapping the Multidimensional Impacts of Digital Transformation in Public Administration: A Systematic Literature Review

» Mrs. Luigina Paglieri (Italy)¹, Prof. Andrea Bonomi Savignon (Italy)¹ (1. University of Rome Tor Vergata)



Continued from **Tuesday, 16 April**

14:30 **P47.3 -
P47 SIG Public Sector Human Resources 3**
D13 Auditorium
Chaired by: Jessica Sowa

The impact of Organisational Change on Healthcare Professional Street Level Bureaucrats' Public Sector Motivation, Public Value and the delivery of Proactive Clinical Care

» [Prof. Yvonne Brunetto](#) (Australia)¹, Dr. Esme FRANKEN (Australia)², Dr. Matt Xerri (Australia)³, Prof. Ben FARR-WHARTON (Australia)², Prof. Rona Beattie (United Kingdom)⁴ (1. Southern Cross University, 2. Edith Cowan University, 3. Griffith University, 4. Glasgow Caledonian University)

Does HRM add value to the study of Professional Street Level Bureaucrat's outcomes?

» [Prof. Yvonne Brunetto](#) (Australia)¹, Dr. Matt Xerri (Australia)², Prof. Ben FARR-WHARTON (Australia)³, Prof. Chiara Saccon (Italy)⁴, Dr. Julia Ashton-Sayers (Australia)¹ (1. Southern Cross University, 2. Griffith University, 3. Edith Cowan University, 4. Ca'Foscari University)

Pooling Cross-border Human Resources in the Healthcare Sector

» [Dr. Caroline Fischer](#) (Netherlands)¹, Mr. Ivo Velhorst (Netherlands)¹, Dr. Le Anh Nguyen Long (Netherlands)¹ (1. University of Twente)

Employee voice: encouraged speaking-up reflecting on job satisfaction

» [Mrs. Eva Krenyacz](#) (Hungary)¹, Mrs. Agnes Devecsery (Hungary)², Mr. Zsolt Molnár-Gallatz (Hungary)² (1. Corvinus University of Budapest, 2. St John Central Hospital)

14:30 **P24.3 -
P24 Perspectives on Workforce Diversity, Equity and Inclusion 3**
A32 Room
Chaired by: Prof. Rachel Ashworth (United Kingdom)

Disability Management as a lever for public value creation: the case of Public Central Administrations in Italy

» [Dr. Federica Testa](#) (Italy)¹, Prof. Alessandro Hinna (Italy)¹, Prof. Luca Pareschi (Italy)¹ (1. University of Rome Tor Vergata)

Implementing Diversity Management practices to foster Social Equity and Social Justice in Public Organizations: The Ghanaian experience

» [Dr. Emmanuel Ayisi](#) (Ghana)¹ (1. University of Ghana)

Flexible Gender Targets with Mandatory Accounting as Governance Innovation in the Social Sustainability Debate for the Public Sector

» [Prof. Ulf Papenfuss](#) (Germany)¹, Dr. Christian Schmidt (Germany)¹ (1. Zeppelin University Friedrichshafen)

Executive Orders, Race, and Political Pressure in the Federal Workforce

» [Dr. Peter Federman](#) (United States)¹ (1. University of Massachusetts Boston)

14:30 **P36.3 -
P36 SIG Complexity and Network Governance 3**
A2a Auditorium
Chaired by: Dr. Mary-Lee Rhodes (Ireland)

The impact of populist movements on the permanent reduction of trust in democratic governance

» [Dr. Piotr Modzelewski](#) (Poland)¹, Prof. Christopher Koliba (United States)², Prof. Thomas Bryer (United States)³, Prof. Mebs Kanji (Canada)⁴, Ms. Kerry Tannahill (Canada)⁴, Dr. Sofia Prysmakova Rivera (United States)⁵, Prof. Jo Crotty (United Kingdom)⁶, Dr. Victoria Foster (United Kingdom)⁶, Dr. Tomasz Gajderowicz (Poland)¹ (1. University of Warsaw, 2. University of Kansas, 3. University of Central Florida, 4. Concordia University, 5. Kennesaw State University, 6. Edge Hill University)



Continued from **Tuesday, 16 April**

Liberal Democratic Standards and Public Administration: Implications for Governance Networks and Public Management in a Time of Crisis

» [Prof. Chris Koliba](#) (United States)¹ (1. University of Kansas)

The interplay between meta-governance and self-governance: the case of hospital networks in Belgium

» [Ms. Dorien De Swaef](#) (Belgium)¹, [Prof. Joris Voets](#) (Belgium)¹, [Prof. Kristof Eeckloo](#) (Belgium)², [Prof. Koenraad Vandewoude](#) (Belgium)², [Prof. Kasper Raus](#) (Belgium)³ (1. Faculty of Economics and Business Administration, Department of Public Governance and Management, Ghent University, 2. Faculty of Medicine and Health Sciences, Department of Public Health, Ghent University, 3. Faculty of Arts and Philosophy, Department of Philosophy and Moral Sciences, Ghent University)

In the eye of the storm? The impact of surrogate inspectorates on news reporting in complex regulatory processes

» [Ms. Julia Wesdorp](#) (Netherlands)¹ (1. Erasmus University Rotterdam)

14:30

P40.3 -

P40 SIG Public Service Motivation 3

A2b Auditorium

Chaired by: Dr. Carina Schott (Netherlands)

Exploring Job Switching Motives and Employer Attractiveness: A Comparative Analysis of Sector Switchers and Non-Switchers

» [Prof. Adrian Ritz](#) (Switzerland)¹, [Prof. Weißmüller K.S.](#) (Netherlands)², [Mr. Samir Gomezjurado](#) (Switzerland)¹ (1. KPM, University of Bern, 2. Vrije Universiteit Amsterdam)

Does Public Service Motivation or Public Sector Rewards Matter to Millennials and GenZs : Comparative Study between U.S and South Korea

» [Mr. Sungyeop Kim](#) (Korea, Republic of)¹, [Prof. Sung Min Park](#) (Korea, Republic of)² (1. Indiana University, 2. Sungkyunkwan university)

Staying motivated: A life course analysis of the career paths of Canadian public servants

» [Dr. W Dominika Wranik](#) (Canada)¹, [Dr. Rosemary McGowan](#) (Canada)², [Dr. Linda DeRiviere](#) (Canada)³, [Prof. Isabelle Caron](#) (Canada)¹, [Dr. Joan Grace](#) (Canada)³, [Dr. Maude Boulet](#) (Canada)⁴, [Ms. Sara Filbee](#) (Canada)⁵ (1. Dalhousie University, 2. Wilfrid Laurier University, 3. University of Winnipeg, 4. ENAP Ecole national d'administration publique, 5. n/a)

14:30

P15.3 -

P15 Innovations in Government Transparency and Accountability: Building Trust in Public Service 3

A08 Room

Chaired by: Ms. Paige Moore (United States) and Dr. Ratna Okhai (United States) and Kayla Schwoerer

Facilitating citizen-state interaction and information exchange: A case study on the usage of digital platforms

» [Ms. Julia Trautendorfer](#) (Austria)¹, [Dr. Lisa Hohensinn](#) (Austria)², [Prof. Dennis Hilgers](#) (Austria)¹ (1. Johannes Kepler University Linz, 2. WU Vienna University of Economics and Business)

Pollution Matters: The Political Cost of Information Disclosure

» [Dr. Xing Chen](#) (China)¹, [Dr. Xiaoxiao Shen](#) (United States)², [Mr. Andong Zhuge](#) (China)¹ (1. Fudan University, 2. Princeton University)

14:30

P16.3 -

P16 A closer look at the Defense sector: public administration dilemmas, governance arrangements, and public policy analysis 3

A31 Room

Chaired by: Dr. Luiz Goldoni (Brazil)

Brazilian Cybersecurity Governance: Challenges and Proposals

» [Mr. Breno Pauli Medeiros](#) (Brazil)¹, [Dr. Luiz Goldoni](#) (Brazil)² (1. Center for Technology and Society, Fundação Getúlio Vargas (CTS-FGV), 2. Escola de Comando e Estado-Maior do Exército)



Continued from **Tuesday, 16 April**

Criminal governance in Latin America, a phenomenon derived from the globalization of organized crime, and the absence of efficient and effective public policies.

» Mr. Marco Giovanni Rodríguez Rodríguez (Brazil)¹, Mr. Rómulo Marcelo Borja Santillán (Brazil)¹ (1. Escola de Comando e Estado-Maior do Exército)

An Institutionalist Perspective on Public Integrity in the Defense Sector: the case of the Brazilian Army

» Dr. Temístocles Murilo Oliveira Júnior (Brazil)¹, Dr. Karina Rodrigues (Brazil)² (1. School of Social and Political Sciences of the University of Lisbon, 2. Brazilian Army High Command and General Staff College)

14:30

P27.3 -

P27 Hybrid future for governance and management of emergency services: issues, challenges and opportunities 3

C5 Room

Chaired by: Dr. Dr Lucia Velotti (United States)

Increasing diversity in the governance of Fire and Rescue Services in England: Are they all fit for purpose?

» Mrs. Katarzyna Lakoma (United Kingdom)¹ (1. Nottingham Trent University)

An interdisciplinary sensorial approach to the interactions between humans, physical and built environment, hazards and disasters

» Dr. Dr Lucia Velotti (United States)¹, Dr. Sara Bonati (Italy)², Dr. Monia Del Pinto (United Kingdom)³ (1. John Jay College of Criminal Justice, The City University of New York, 2. Università degli Studi di Genova, 3. School of Architecture Building and Civil Engineering, Loughborough University)

The co-fabrication of the permanent for enabling the temporary: A case study of emergency response operations as temporary organizations

» Dr. Michael Grothe-Hammer (Norway)¹, Prof. Olivier Berthod (France)², Prof. Gordon Müller-Seitz (Germany)³, Prof. Jörg Sydow (Germany)⁴ (1. NTNU - Norwegian University of Science and Technology, 2. ICN Business School, 3. University of Kaiserslautern-Landau (RPTU), 4. Freie Universität Berlin)

frontline emergency managers' administrative burden when providing disaster services: the role of organizational support and professional decision making

» Dr. Suyang Yu (United States)¹ (1. University of Illinois Springfield)

14:30

P09.3 -

P09 Prevention approaches based on hybrid governance to increase public value 3

D14 Room

Chaired by: Dr. Elke Loeffler (United Kingdom) and Dr. Sabina De Rosis (Italy)

Accountability mechanisms and hybrid governance in Brazil: promoting or undermining public value?

» Dr. Ricardo Rocha de Azevedo (Brazil)¹, Dr. Andre Lino (United Kingdom)², Prof. Ricardo Lopes Cardoso (Brazil)³ (1. University of Sao Paulo, 2. Essex University, 3. Fundação Getulio Vargas)

Citizens' participation in public administration to inform prevention initiatives in rural and remote areas: development of an instrument for public service evaluation, needs, and resource assessment

» Dr. Nicola Spezia (Italy)¹, Dr. Sabina De Rosis (Italy)², Dr. Vera Benedetto (Italy)³, Prof. Sabina Nuti (Italy)³ (1. Interdisciplinary Research Center "Health Science" Scuola Superiore Sant'Anna, 2. Institute of Management and Department of Excellence L'EMbeDS, Management and Healthcare Laboratory, Sant'Anna School of Advanced Studies, Pisa (Italy), 3. Interdisciplinary Research Center "Health Science", Sant'Anna School of Advanced Studies, Pisa (Italy))



Continued from **Tuesday, 16 April**

Measuring Maturity within Collaborative Governance programs: Construction and validation of a quantitative maturity scale.

» [Dr. Ettore de Carvalho Oriol](#) (Brazil)¹, [Dr. Humberto Falcão Martins](#) (Brazil)² (1. ESESP-FGV, 2. FDC - Fundação Dom Cabral)

Regional Unevenness and Synergy of Carbon Emission Reduction in China's Green Low-Carbon Circular Economy

» [Dr. Kaisheng Di](#) (China)¹, Prof. Weidong Chen (China)² (1. tianjin uni, 2. Tianjin uniniversity)

14:30

P37.3 - P37 SIG Digital and agile transformation in the public sector 3

A05 Room

Chaired by: Prof. Greta Nasi (Italy)

Ethics in the Age of Digital Transformation: Developing and Testing a Governance Framework

» [Ms. Emma Pullen](#) (Netherlands)¹, Dr. Erna Ruijter (Netherlands)¹, Prof. Albert Meijer (Netherlands)² (1. Utrecht University, 2. School of Governance, Utrecht University)

Differences in agile facilitation inside & outside of academia

» [Mr. Samuel T. Simon](#) (Germany)¹ (1. Center for Advanced Internet Studies (CAIS))

Re-framing decision making for cybersecurity

» [Prof. Greta Nasi](#) (Italy)¹ (1. Bocconi University)

Computer love: Digital government and quality of life in Europe

» [Prof. Pål Erling Martinussen](#) (Norway)¹, Dr. Barbara Zyzak (Norway)¹, Ms. Oda Nordheim (Norway)¹ (1. NTNU - Norwegian University of Science and Technology)

14:30

P43.3 - P43 SIG Civil society and community self-organisations 3

A06 Room

Chaired by: Prof. Sanna Tuurnas (Finland)

Does Ownership affect Quality in Health and Social Care Provision? Comparing Government-Run Services with Devolved (Spin-out) and Privately-Founded Social Enterprises

» [Dr. Kelly Hall](#) (United Kingdom)¹, Dr. Janelle Kerlin (United States)², Ms. Meng Ye (United States)² (1. University of Birmingham, 2. Georgia State University)

Enabling rural ecosystems for social enterprises in Finland and Japan

» [Mx. Sofi Perikangas](#) (Finland)¹, [Prof. Sanna Tuurnas](#) (Finland)¹, [Ms. Katja Rinne-Koski](#) (Finland)², [Prof. Merja Lähdesmäki](#) (Finland)² (1. University of Vaasa, 2. University of Helsinki)

Claiming Rights: A Case of Voluntary Initiatives of the Excluded in Ahmedabad

» [Dr. Ankur Sarin](#) (India)¹, [Mr. Bhargav BS](#) (India)¹ (1. Indian Institute of Management Ahmedabad)

14:30

P45.3 - P45 SIG Healthcare Management and Governance: Hybrid Future for the Healthcare Sector 3

A07 Room

Chaired by: Prof. Anna Prenestini (Italy)

HEALTHCARE BY LOOKING THROUGH PATIENT EYES: A QUALITATIVE RESEARCH APPROACH

» [Ms. Agnese Palvarini](#) (Italy)¹, [Ms. Beatrice Medici](#) (Italy)², Prof. Elio Borgonovi (Italy)³ (1. Bocconi University, 2. Università Cattolica del Sacro Cuore, 3. Cergas SDA Bocconi School of Management)

Shared decision making in regional and rural general practices: An exploration of the older patients' involvement in clinical consultations with doctors in South Australia

» [Prof. Noore Siddiquee](#) (Kazakhstan)¹ (1. Graduate School of Public Policy, Nazarbayev University)



Continued from **Tuesday, 16 April**

Humanization and kindness in the healthcare context: A scoping review

» Ms. Angela Greco (Italy)¹, Ms. Laura González (Switzerland)², Prof. Marco Meneguzzo (Switzerland)³, Prof. Luca Gabutti (Switzerland)⁴ (1. Università di Roma Tor Vergata, and Ente Ospedaliero Cantonale (Locarno), 2. USI Università della Svizzera italiana, 3. University Roma Tor Vergata, and Università della Svizzera Italiana, 4. Ente Ospedaliero Cantonale (Ospedale di Bellinzona), and Università della Svizzera Italiana)

Bringing social innovation in Long-Term Care: cases, enablers and barriers in the aftermath of the Covid-19 pandemic

» Prof. Giovanni Fosti (Italy)¹, Prof. Elisabetta Notarnicola (Italy)¹, Mrs. Eleonora Perobelli (Italy)¹ (1. Cergas SDA Bocconi School of Management)

Does the Swiss gatekeeping model optimize healthcare access? Evidence from the Swiss Health Survey

» Ms. Cecilia Luini (Switzerland)¹, Prof. Stefano Calciolari (Italy)² (1. USI Università della Svizzera italiana, 2. Università Milano-Bicocca)

14:30

P11.3 -

P11 Problem-solving in local public services 3

E221 Room

Chaired by: Jari Stenvall (Finland)

Reading between the lines: The role of contextual structures and personal agency in the success of boundary spanners in creating integrated policies within municipalities.

» Dr. Scott Douglas (Netherlands)¹, Dr. Machiel Van der Heijden (Netherlands)¹, Mr. Bram Spaai (Netherlands)¹ (1. Utrecht University)

Digital Twins in Welfare Economics Management: A Municipal Approach

» Mr. Aleksi Kopponen (Finland)¹ (1. City of Tampere)

Impact of political polarisation on service delivery at a municipality in South Africa

» Mr. Monwabisi Siwakhile Xegwana (South Africa)¹, Prof. Michael Twum-Darko (South Africa)¹ (1. Cape Peninsula University of Technology)

14:30

P34.3 -

P34 Rethinking the Hybrid Role of Higher Education: Areas of Opportunity and Improvement 3

E222 Room

Chaired by: Prof. Federico Rotondo (Italy) and Prof. Lucia Giovanelli (Italy) and Prof. Nicoletta Fadda (Italy)

Reshaping University Administration: Unpacking New Public Management, Hierarchy, and Hybridity in Organizational Change

» Mr. Floris van Berckel Smit (Netherlands)¹ (1. Vrije Universiteit Amsterdam)

How can participation in industry-academia collaborations improve the academic performance of scholars?

» Ms. ZUO Rong (China)¹ (1. The Hong Kong University of Science and Technology(Guangzhou))

How does agricultural universities facilitate knowledge co-production for sustainable development in the Global South? A case study of Science and Technology Backyard in China

» Mr. kaihao lou (China)¹, Prof. gubo qi (China)¹, Prof. Bin Wu (United Kingdom)² (1. China Agricultural University, 2. University of Nottingham)

Performance-based Funding and Global Rankings in Hybrid Context: the Case of Hungarian model-changing Universities

» Mrs. Eva Revesz (Hungary)¹, Mr. György Drótos (Hungary)¹, Mr. Gergely Kováts (Hungary)¹, Mr. Péter Kádár-Csoboth (Hungary)² (1. Corvinus University of Budapest, 2. University of Pannonia)



Continued from **Tuesday, 16 April**

14:30 **P04.3 - P04 Public values: Beyond economics-based solutions in public policy problems 3**

E301 Room

Chaired by: Prof. Jari Vuori (United States)

End of poverty, end of concern? The impact of terminating poverty alleviation policy in China

» [Prof. Leizhen Zang](#) (China)¹ (1. t the College of Humanities and Development Studies (COHD), China Agricultural University)

Unveiling the Enigmatic Nexus: Seductive Government Procurement Contracts, Captivating Extraordinary Subsidies, and the Alluring Hidden Circulation of Interest

» [Prof. junli yu](#) (China)¹ (1. Shanghai Jiao Tong University)

Policy Entrepreneurship and Street Level Bureaucrats: A Possible Conciliation to Create Public Values?

» [Mr. James Melo](#) (Brazil)¹, [Dr. Josiel Valadares](#) (Brazil)¹, [Dr. Magnus EMMENDOERFER](#) (Brazil)¹, [Mr. Alessandro Júnior](#) (Brazil)¹ (1. UNIVERSIDADE FEDERAL DE VICOSA - UFV)

14:30 **P46.3 - P46 Design-led approaches to renewing public management and governance 3**

E350 Room

Chaired by: William Voorberg (Netherlands)

Unpacking Layering Process: The Case of New Energy Vehicle Policy Mix Evolution in China

» [Ms. Xin Li](#) (China)¹, [Prof. Jian Zhang](#) (China)² (1. School of Public Policy and Management, Tsinghua University, 2. School of Government, Central University of Finance and Economics)

Design-led strategic development and participatory assessment: a bottom-up experimentation from public museums' empirical setting

» [Ms. Federica Rubino](#) (Italy)¹ (1. Politecnico di Milano)

Fostering the co-evolution of design practices and public organizations

» [Mr. Geert Brinkman](#) (Netherlands)¹ (1. Erasmus University Rotterdam)

14:30 **P38.1 - P38 SIG The Practice Panel: Connecting Researchers and Practitioners for Improved Outcomes through Hybridity in research and practice 1**

D12 Room

Chaired by: Prof. John Diamond (United Kingdom) and Ms. Christine Flynn (Australia)

Learning from the Practice, Policy , Research Relationship : How Hard is This?

» [Prof. John Diamond](#) (United Kingdom)¹ (1. Edge Hill University)

Governance, networks, leadership and culture – hybridity in practice: towards an improved model of performance through governance.

» [Ms. Christine Flynn](#) (Australia)¹ (1. Australian Institute of company Directors)

Inclusive Pathways to Employment: trialling universal design of employment services for young Australians with and without disability

» [Dr. Sue Olney](#) (Australia)¹ (1. The University of Melbourne)

Creating Research Partnerships: Academic and Practitioner Interfaces that Facilitate Advice and Learning

» [Prof. Robert Shepherd](#) (Canada)¹, [Prof. Evert Lindquist](#) (Canada)² (1. Carleton University, 2. University of Victoria)

16:00 **Coffee Break**
Tampere University City Center Campus



Continued from **Tuesday, 16 April**

16:30 **P42.4 -
P42 SIG New Researchers Panel 4**
A3 Auditorium
Chaired by: Jessica Sowa and Dr. Barbara Zyzak (Norway)

AI in Public Organizations to Tackle Public Procurement Corruption: Empirical Evidence from Italy
» [Ms. Carolina Gerli](#) (Italy)¹ (1. University of Bologna)

City Governments Reimagined: Exploring the Diverse Functions of Digital Governance Platforms
» [Mrs. Kaisu Sahamies](#) (Finland)¹ (1. Tampere University, Faculty of Management and Business)

Agile and adaptive governance: lessons from the adoption of AW in crisis response
» [Dr. Alessandro Francesco Sinatra](#) (Italy)¹ (1. Politecnico di Milano)

16:30 **P14.2 -
P 14 Behavioural and experimental public management 2**
A4 Auditorium
Chaired by: Prof. Weißmüller K.S. (Netherlands)

Digital platforms for soothing resistance to freedom of information? A survey experiment among bureaucrats
» [Ms. Julia Trautendorfer](#) (Austria)¹, [Dr. Lisa Hohensinn](#) (Austria)², [Prof. Dennis Hilgers](#) (Austria)¹ (1. Johannes Kepler University Linz, 2. WU Vienna University of Economics and Business)

Gender, between-manager variation in preferences for egalitarianism, and performance pay
» [Prof. John Marvel](#) (United States)¹ (1. School of Public Affairs, American University)

Algorithmic governance: A randomized survey experiment of administrators' legitimacy perceptions of automated decision making

» [Dr. Jaakko Hillo](#) (Finland)¹, [Dr. Isak Vento](#) (Finland)², [Prof. Tero Erkkilä](#) (Finland)¹ (1. University of Helsinki, 2. Åbo Akademi University)

What does it take to uphold the law? - Street level bureaucrats' resources as a predictor of their legal compliance

» [Dr. Carina Bischoff](#) (Denmark)¹, [Mr. Bjarke Lund-Sørensen](#) (Denmark)¹ (1. Roskilde University)

16:30 **P41.4 -
P41 SIG Accounting and Accountability: Decoding Hybrid Futures - Accounting and Accountability Perspectives in Public Governance and Management 4**

C6 Room

Chaired by: Prof. Enrico Bracci (Italy)

Understanding Pre-Negotiation Judgment Behavior: How Cognitive Biases Shape Politicians' Budget Preferences

» [Dr. Tom Overmans, J.F.A.](#) (Netherlands)¹, [Dr. Grimmelikhuijsen S.G.](#) (Netherlands)¹ (1. Utrecht University)

The cognitive process underlying citizens' use of performance information: evidence from a survey experiment

» [Prof. Eugenio Anessi Pessina](#) (Italy)¹, [Dr. Cecilia Langella](#) (Italy)¹, [Prof. Mariafrancesca Sicilia](#) (Italy)² (1. Università Cattolica del Sacro Cuore, 2. Università degli Studi di Bergamo)

Consequences of performance budgeting adoption in Indonesian public sector organisations: A multiple case study of education, health, and public work ministries

» [Mr. Malul Azam](#) (Belgium)¹, [Prof. Geert Bouckaert](#) (Belgium)¹ (1. Public Governance Institute, KU Leuven)



Continued from **Tuesday, 16 April**

Reading Between the Lines: The Role of Graph Distortions in Shaping the Assessments and Use of Performance Information

» Ms. Sarah Müller (Germany)¹, Prof. Sanja Korac (Germany)², Prof. Iris Saliterer (Germany)³ (1. University of Administrative Sciences Speyer; University of Freiburg, 2. University of Administrative Sciences Speyer, 3. Department of Public and Nonprofit Management, University of Freiburg, Germany)

16:30

P29.4 - P29 Emerging Technologies and the Transformation of the Public Sector 4

C8 Room

Chaired by: Dr. A. Paula Rodriguez Müller (Italy) and Khuram Shahzad (Finland)

Securing digital transformations in local government

» Dr. Le Anh Nguyen Long (Netherlands)¹, Prof. Rene Torenvlied (Netherlands)¹, Prof. Dasom Lee (Korea, Republic of)² (1. University of Twente, 2. Korea Advanced Institute of Science and Technology)

Understanding the driving mechanism of digital technology to standardize the operation of grass-roots public power: a dynamic mechanism model of digital reform of government organizations

» Ms. 甄铭黄 (China)¹, Mr. 吴霖李 (China)², Dr. 正梁 (China)³ (1. lemonade0506@126.com, 2. Wuhan University, 3. lzspmm@163.com)

Determinants of disruptive technology capability of municipalities in Slovenia: A structural equation modeling approach

» Dr. Aleksander Aristovnik (Slovenia)¹, Ms. Eva Murko (Slovenia)¹, Ms. Nina Kristl (Slovenia)¹, Dr. Dejan Ravšelj (Slovenia)¹ (1. Faculty of Public Administration, University of Ljubljana)

The impact of data-driven technologies on local government's data sharing intentions ----Evidence from China

» Ms. Xiao jin (China)¹, Prof. Yixin Dai (China)² (1. Tsinghua University, 2. School of Public Policy and Management, Tsinghua University)

16:30

P47.4 - P47 SIG Public Sector Human Resources 4

D13 Auditorium

Chaired by: Jessica Sowa

The effects of remote working, team social cohesion, leader helping behavior and organizational culture on organizational citizenship behavior

» Dr. Stéfanie André (Netherlands)¹ (1. Radboud University)

Innovative Practices in Public Service HRM

» Prof. Julian Gould-Williams (United Kingdom)¹ (1. Cardiff University, Business School)

Employee-supervisor virtual interactions in an interconnected workplace

» Mr. Mauricio Astudillo Rodas (United States)¹ (1. Florida State University)

Employees' Work Engagement and Organization Engagement among Public and Private sector Organizations within the Hybrid and On-Site Work Models

» Dr. Hedva Vinarski Peretz (Israel)¹, Dr. Aviv Kidron (Israel)² (1. The Max Stern Yezreel Valley College, 2. The Academic Yezreel Valley College)

16:30

P24.4 - P24 Perspectives on Workforce Diversity, Equity and Inclusion 4

A32 Room

Chaired by: Dr. Deneen Hatmaker (United States)

Symbolic Bureaucratic Representation and Citizen-State Interactions: Experimental Evidence from Four Public Service Scenarios in China

» Prof. Youlang Zhang (China)¹ (1. Renmin University of China)

REPRESENTATION OR INCLUSION: ARE WOMEN MAKING A DIFFERENCE?

» Dr. Amani Moazzam (Pakistan)¹ (1. University of the Punjab)



Continued from **Tuesday, 16 April**

16:30

**P36.4 -
P36 SIG Complexity and Network Governance 4**

A2a Auditorium

Chaired by: Prof. Erik-Hans Klijn (Netherlands)

The Role of Multi-Level Network Governance in Implementing Resilience Plans and Policies

» Dr. Ratna Okhai (United States)¹, Dr. Naim Kapucu (United States)² (1. School of Public Affairs, University of South Florida, 2. University of Central Florida)

The drivers and dynamics of collaborative governance: an integration of longitudinal case studies

» Ms. Iris Geerts (Netherlands)¹, Dr. Maikel Waardenburg (Netherlands)¹ (1. School of Governance, Utrecht University)

Unpacking coordination challenges of collaborative platforms: the case of life events in Norway.

» Dr. Barbara Zyzak (Norway)¹ (1. NTNU - Norwegian University of Science and Technology)

Network Administrative Organization, Operational Flexibility, and Performance in Purpose-Oriented Networks: Insights from One-Stop-Service Centers

» Prof. Nan ZHANG (China)¹, Prof. Bin Chen (United States)², Ms. Meiyin Huang (China)³, Ms. Yunyun Shou (China)¹ (1. Tsinghua University, 2. Baruch College and The Graduate Center, The City University of New York, 3. Nankai University)

16:30

**P40.4 -
P40 SIG Public Service Motivation 4**

A2b Auditorium

Chaired by: Dr. Carina Schott (Netherlands)

Unpacking the links between public service motivation and chronic stress : an empirical journey into the neurobiology of behavior by using hair cortisol concentration

» Mr. Dries Van Doninck (Belgium)¹, Dr. Jan Wynen (Belgium)¹, Dr. Wouter Vandenabeele (Netherlands)², Dr. Jan Boon (Belgium)³ (1. University of Antwerp, 2. Utrecht University, 3. UHasselt)

Comparing a global attitude of PSM to the Kim et al measure : a meta-study

» Dr. Wouter Vandenabeele (Netherlands)¹ (1. Utrecht University)

Back to the Roots: reconceptualizing PSM from an identity perspective

» Ms. Lorenza Micacchi (Switzerland)¹, Prof. Adrian Ritz (Switzerland)¹ (1. KPM, University of Bern)

Identifying a set of indicators for a measurement index of institutional public-service motivation along with evidence of the measure's validation

» Prof. Gene Brewer (United States)¹, Dr. Jeanette Taylor (Australia)², Dr. Guillem Ripoll (Spain)³ (1. University of Georgia, 2. The University of Western Australia, 3. University of Navarra)

16:30

**P15.4 -
P15 Innovations in Government Transparency and Accountability: Building Trust in Public Service 4**

A08 Room

Chaired by: Ms. Paige Moore (United States) and Kayla Schwoerer and Dr. Ratna Okhai (United States)

Navigating Trust and Transparency: Unveiling the Effects of Environmental Information Disclosure on Public Trust across Government Hierarchies in China

» Ms. Jing Wang (China)¹, Dr. Chen Lv (China)¹ (1. University of Chinese Academy of Sciences)



Continued from **Tuesday, 16 April**

How are accounting professionals perceiving the transition to accrual accounting? Evidence in the public sector of Mozambique

» Prof. Patrícia Gomes (Portugal)¹, Dr. Rui Salato (Portugal)², Prof. Carlos Ferreira (Portugal)³ (1. CICEF, ESG, Polytechnic Institute of Cávado and Ave, Barcelos, Portugal, 2. 1Ph.D. Student in Accounting at University of Aveiro, Aveiro, Portugal; Faculty of Economics and Management, University of Licungo – Moçambique, 3. LASI/IEETA, DEGEIT, University of Aveiro, Aveiro, Portugal)

“Empowering Communities: The impact of Meghalaya’s Social Audit Law on improving citizens’ access to public services and enhancing their trust on the institutions of the government”

» Mr. Sampath Kumar (India)¹ (1. Government of Meghalaya and Indian Institute of Public Health, Shillong)

Re-imagining accountability practices for purpose-led transformations in complex public services

» Dr. Lieselot Vandenbussche (Netherlands)¹, Prof. Barbara Regeer (Netherlands)² (1. Vrije Universiteit Amsterdam, 2. VU Amsterdam, Athena Institute)

16:30

P16.4 -

P16 A closer look at the Defense sector: public administration dilemmas, governance arrangements, and public policy analysis 4

A31 Room

Chaired by: Dr. Karina Rodrigues (Brazil)

SPECIAL POLICE OPERATIONS: AN ANALYSIS OF THE PERCEPTION OF LEADERSHIP PRACTICE IN DANGEROUS CONTEXTS

» Mr. Lucius Carvalho (Brazil)¹, Prof. Ana Rodrigues (Brazil)¹ (1. University of Santa Catarina State)

Illegal gold mining in Ecuador and the Ecuadorian Armed Forces

» Mr. Rómulo Marcelo Borja Santillán (Brazil)¹, Mr. Marco Giovanni Rodríguez Rodríguez (Brazil)¹ (1. Escola de Comando e Estado-Maior do Exército)

Women, Peace and Security in Brazil: evaluating the effectiveness and efficiency of the National Action Plan

» Ms. Júlia Lopes (Brazil)¹, Mr. Roney Sousa (Brazil)¹ (1. Escola de Comando e Estado-Maior do Exército)

Temporal role switching and organisational identity bricolage in unprecedented missions: An analysis of the ad-hoc reconfigurations of German battleships’ to rescue refugees in distress at sea during Operation Sophia

» Dr. Jaromir Junne (Germany)¹, Prof. Tobias Scheytt (Germany)¹, Prof. Christian Huber (Denmark)² (1. Helmut Schmidt University Hamburg, 2. Copenhagen Business School)

16:30

P27.4 -

P27 Hybrid future for governance and management of emergency services: issues, challenges and opportunities 4

C5 Room

Chaired by: Prof. Prof. Paresh Wankhade (United Kingdom)

Beyond hero worship: Building a resilient emergency management workforce through hybrid emergency management arrangements

» Dr. Graham Dwyer (Australia)¹ (1. Centre for Social Impact, Swinburne University of Technology)

Multi-Agency Working: Lessons Learned in the Cluster Approach to Climate Change Adaptation & Mitigation and Disaster Risk Reduction by the Philippine Government, 2011-2016

» Dr. Ebinezer Florano (Philippines)¹ (1. University of the Philippines, National College of Public Administration and Governance)

Understanding Performance Management in NHS Ambulance Services: Using an inter-disciplinary approach to explore management control and rationality

» Prof. Prof. Paresh Wankhade (United Kingdom)¹, Dr. Dr Geoffrey Heath (United Kingdom)² (1. Edge Hill University, 2. Keele University)



Continued from **Tuesday, 16 April**

16:30

**P23.1 -
P23 Robust Governance in Turbulent Times 1**

D14 Room

Chaired by: Prof. Jacob Torfing (Denmark) and Prof. Tiina Randma Liiv (Estonia)

Advancing Robust Governance in Turbulent Times: The role of multi-level governance, societal intelligence, and hybrid governance

» Prof. Jacob Torfing (Denmark)¹, Prof. Eva Sørensen (Denmark)¹, Dr. Tina Bentzen (Denmark)¹, Dr. Steven Nommik (Estonia)², Ms. Chiara Russo (Belgium)³, Dr. Tiziana Caponio (Italy)⁴, Dr. Scott Douglas (Netherlands)⁵ (1. Roskilde University, 2. Tallinn University of Technology, 3. University of Antwerp, 4. University of Torino, 5. Utrecht University)

Politically robust responses to crises: A comparative study of European countries

» Prof. Eva Sørensen (Denmark)¹, Dr. Tiziana Caponio (Italy)², Mr. Gyorgy Hajnal (Hungary)³, Mr. David Špaček (Czech Republic)⁴, Prof. Peter Triantafyllou (Denmark)¹, Prof. Tiina Randma Liiv (Estonia)⁵ (1. Roskilde University, 2. University of Torino, 3. Corvinus university, 4. Masaryk University, 5. Tallinn University of Technology)

Postwar territorial bricolage in Britain's 'bureaucratic welfare state': the 'devolved' structure of 'voluntary action'

» Prof. Daniel Wincott (United Kingdom)¹ (1. School of Law and Politics, Cardiff University)

16:30

**P37.4 -
P37 SIG Digital and agile transformation in the public sector 4**

A05 Room

Chaired by: Prof. Greta Nasi (Italy)

Serving a greater purpose? Perceived meaningfulness of digitalization and automation by street-level bureaucrats

» Ms. Justine Marienfeldt (Germany)¹ (1. University of Potsdam)

Digital transformation in 'agile' government – an evaluation of constraints, mechanisms, and program outcomes

» Mr. Illugi Hjaltalín (Iceland)¹, Prof. Marina Candi (Iceland)², Dr. Hallur Th. Sigurdarson (Iceland)³ (1. PhD Student at Reykjavik University, 2. Professor at Reykjavik University, 3. Assistant Professor at Reykjavik University)

16:30

**P43.4 -
P43 SIG Civil society and community self-organisations 4**

A06 Room

Chaired by: Prof. Sanna Tuurnas (Finland)

Unpacking Collaborative dynamics through horizontal subsidiarity: a comparative analysis of local heritage management

» Mr. Alessandro Gaballo (Italy)¹ (1. Ca' Foscari University of Venice)

Examining the antecedents of Nonprofit-Government Collaborations

» Mr. Bikalp Chamola (India)¹, Dr. Ankur Sarin (India)¹ (1. Indian Institute of Management Ahmedabad)

Understanding community resilience: a review from the perspective of social networks

» Prof. peng li (China)¹, Mr. Hao Wu (China)¹, Prof. fengyu cong (China)² (1. Faculty of Public Administration, Dalian University of Technology, 2. Faculty of Medicine, Dalian University of Technology)

16:30

**P11.4 -
P11 Problem-solving in local public services 4**

E221 Room

Chaired by: Jari Stenvall (Finland)

Sustainable Leadership in Success-oriented Public Hybrid Organizations

» Mrs. Henna Väätäinen (Finland)¹, Mrs. Hanna Vakkala (Finland)¹ (1. University of Lapland)



Continued from **Tuesday, 16 April**

To Leave or Not? Employee Responses to Performance Signals

» Dr. Taek Kyu Kim (United Kingdom)¹, Dr. Brian Kisida (United States)², Dr. Weijie Wang (United States)² (1. University of Exeter, 2. University of Missouri)

EFFECT OF SUSTAINABLE DEVELOPMENT GOALS (SDGS) ON EQUAL EDUCATIONAL OPPORTUNITIES IN FEDERAL CAPITAL TERRITORY ABUJA, NIGERIA

» Mr. Musa Zakari (Nigeria)¹ (1. National Open University of Nigeria)

Pension of Employment Pattern: A New Way of Shrinking Cities Talent Supply

» Mr. Pengju Huo (China)¹, Ms. Yujie Wang (China)¹, Prof. Jianing Mi (China)² (1. Harbin Institute of Technology & The Hong Kong Polytechnic University, 2. Harbin Institute of Technology)

16:30

P34.4 -

P34 Rethinking the Hybrid Role of Higher Education: Areas of Opportunity and Improvement 4

E222 Room

Chaired by: Dr. Elias Pekkola (Finland) and Prof. Romulo Pinheiro (Norway)

Call the experts! The impact of digital transformations in academic roles and authority relations

» Prof. Romulo Pinheiro (Norway)¹ (1. University of Agder)

Unpacking the concept of customer in university administration: Good (hybrid) service or bad bureaucracy?

» Prof. Romulo Pinheiro (Norway)¹ (1. University of Agder)

From remote to hybrid work: managing new forms of work in higher education institutions post COVID-19

» Dr. Íris Santos (Finland)¹, Dr. Elias Pekkola (Finland)¹, Dr. Taru Siekkinen (Finland)², Prof. Harri Laihonon (Finland)³ (1. Tampere University, Faculty of Management and Business MAB, 2. University of Jyväskylä, 3. University of Eastern Finland)

16:30

Editors' panel

E301 Room

16:30

P30.1 -

P30 Public Open Government Data – enabler or restriction for hybrid innovation and business

E350 Room

Chaired by: Pasi Hellsten (Finland)

From Objectives to Outcomes: A Comprehensive Evaluation of Open Government Data Policy Impacts and Regional Disparities Across Chinese Municipalities

» Dr. Ying Zhang (China)¹, Dr. Chao Yang (China)¹, Dr. Chengwei Xu (Japan)², Prof. Marijn Janssen (Netherlands)³ (1. Zhejiang University, 2. International University of Japan, 3. Delft University of Technology)

State-Level Open Government Data Ecosystems: Across the Urban-Rural Divide

» Ms. Emma Spett (United States)¹, Prof. Christopher Koliba (United States)² (1. University of Vermont, 2. University of Kansas)

How Open Government Data Powers the Smart City Development: An Empirical Examination

» Ms. Ruoyun WANG (China)¹, Prof. Corey Kewei XU (China)¹, Prof. Xun WU (China)¹ (1. The Hong Kong University of Science and Technology(Guangzhou))

Leveraging data ecosystems to address climate challenges: an urban perspective

» Dr. Natalia Oprea (Italy)¹, Dr. Charlotte van Ooijen (Netherlands)² (1. SDA Bocconi School of Management, The Lisbon Council, 2. Independent)



Continued from **Tuesday, 16 April**

16:30 **P38.2 - P38 SIG The Practice Panel: Connecting Researchers and Practitioners for Improved Outcomes through Hybridity in research and practice 2**

D12 Room

Chaired by: Prof. John Diamond (United Kingdom) and Ms. Christine Flynn (Australia)

Research innovation hub: Involving researchers & practitioners in the creation of research programs to address relevant societal issues.

» [Mr. Samuel T. Simon](#) (Germany)¹, Dr. Josephine B. Schmitt (Germany)¹ (1. Center for Advanced Internet Studies (CAIS))

Bureaucracy Toward Science: Forging Epistemic Communities as Strategy for Practitioners-Researches Interaction

» [Dr. Temístocles Murilo Oliveira Júnior](#) (Portugal)¹, Mr. Daniel Caldeira (Portugal)², Dr. Marcus Vinicius de Azevedo Braga (Brazil)³ (1. Centre of Public Administration and Public Policies, School of Social and Political Sciences, Universidade de Lisboa, 2. School of Social and Political Sciences of the University of Lisbon, 3. Institute of Public Health Studies (IESC/UFRJ))

Designing hybrid connections between researchers and practitioners

» [Prof. Garth Britton](#) (Australia)¹ (1. Queensland University of Technology)

19:00 **City/Conference Reception**

Tampere City Hall

Wednesday, 17 April

08:00 **Registration IRSPM2024 (8.00 to 16.30)**

Tampere University City Center Campus

08:30

P42.5 - P42 SIG New Researchers Panel 5

A3 Auditorium

Chaired by: Dr. Barbara Zyzak (Norway) and Jessica Sowa

How Village Carders Become Street-Level Policy Entrepreneurs: The Case of Rural Revitalization in China

» [Dr. Julie Hui Wang](#) (China)¹, Prof. Huan Zhang (China)¹ (1. Beijing Normal University)

Who Deserves to be Treated with (more) Respect? The Construction of Bureaucratic Discrimination in Street-Level Bureaucracy

» [Ms. Ingrid Espinoza](#) (Germany)¹ (1. University of Konstanz)

Factors contributing to the use of foresight reports in parliament - the German case

» [Mr. Lukas Zumbrunn](#) (Switzerland)¹, Prof. Kuno Schedler (Switzerland)¹ (1. University of St. Gallen)

Making sense of social unrest: Examining how different types of local networks contribute to signalling, interpreting and responding to social unrest

» [Ms. Maud Temmen](#) (Netherlands)¹, Dr. Scott Douglas (Netherlands)² (1. School of Governance, Utrecht University, 2. Utrecht University)

08:30

P14.3 - P 14 Behavioural and experimental public management 3

A4 Auditorium

Chaired by: Dr. Nick Petrovsky (Hong Kong)

Navigating psychological costs while seeking asylum: The role of social capital and bureaucratic self-efficacy

» [Ms. Pascale-Catherine Kirklies](#) (Switzerland)¹, [Ms. Iris Bhatia](#) (Switzerland)¹ (1. Swiss Graduate School of Public Administration (Université de Lausanne))



Continued from **Wednesday, 17 April**

Everything Under Control? Citizen's Emotional Responses to The Regulation of Risks

» [Ms. Emma Ropes](#) (Netherlands)¹, Dr. Grimmelikhuijsen S.G. (Netherlands)² (1. Erasmus University Rotterdam, 2. Utrecht University)

The effects of hybrid delivery methods on interactions with and attitudes to public services.

» [Dr. Alice Moore](#) (United Kingdom)¹ (1. University of Birmingham)

Behind hybrid professionals' decision-making: does performance information type impact differently?

» [Dr. Francesca De Domenico](#) (Italy)¹, Dr. Guido Noto (Italy)¹, Prof. Nicola Bellè (Italy)², Prof. Milena Vainieri (Italy)² (1. University of Messina, 2. Scuola Superiore Sant'Anna Pisa)

08:30

P41 SIG Accounting and Accountability: Decoding Hybrid Futures - Accounting and Accountability Perspectives in Public Governance and Management 5

C6 Room

Chaired by: Prof. Iris Saliterer (Germany)

Accounting for Democracy: A critical challenge raised by the Russia-Ukraine War

» [Dr. Hans-lürgen Bruns](#) (Germany)¹, Dr. Veronika Vakulenko (Norway)², Prof. Giuseppe GROSSI (Sweden)³ (1. Leibniz University Hannover, 2. Nord University Business School, 3. Kristianstad University)

Local Government, austerity localism, financial resilience, and perceived vulnerability in England

» [Mr. Bernard Dom](#) (United Kingdom)¹, Prof. Peter Murphy (United Kingdom)¹, Dr. Martin Jones (United Kingdom)¹, Prof. Alan Collins (United Kingdom)¹ (1. Nottingham Trent University)

City Governments' Path to Escape Financial Distress

» [Prof. Emanuele Padovani](#) (Italy)¹, Prof. Eric Scorsone (United States)², Prof. Marco Ferretti (Italy)³, Prof. Isabella Mozzoni (Italy)³ (1. University of Bologna, 2. Michigan State University, 3. University of Parma)

08:30

P29.5 -

P29 Emerging Technologies and the Transformation of the Public Sector 5

C8 Room

Chaired by: Dr. Luca Tangi (Italy) and Dr. A. Paula Rodriguez Müller (Italy)

Towards AI-enabled "smart" government: a systematic literature review and research agenda

» [Mr. Illugi Hjaltalín](#) (Iceland)¹ (1. PhD Student at Reykjavik University)

Towards responsible and ethical algorithms. A conceptual approach to algorithmic accountability in government

» Prof. J. Ignacio Criado (Spain)¹, [Ms. Ariana Guevara](#) (Spain)² (1. Senior Lecturer / Associate Professor, Department of Political Science and International Relations, Universidad Autónoma de Madrid, 2. PhD candidate, Researcher Department of Political Science and International Relations, Universidad Autónoma de Madrid)

Public Value Creation of Open Data Tools Exchange - Case of Tallinn, Helsinki, and Dublin Open Data Platforms and City Dashboards

» [Ms. Mahardika Fadmastuti](#) (Estonia)¹ (1. Tallinn University of Technology)

Prioritizing Public Values: A Discrete Choice Experiment on the Selection of Artificial Intelligence Tools by Public Officials

» [Dr. A. Paula Rodriguez Müller](#) (Italy)¹, [Dr. Amandine Lerusse](#) (Netherlands)² (1. European Commission, 2. Leiden University)

08:30

P47.5 -

P47 SIG Public Sector Human Resources 5

D13 Auditorium

Chaired by: Prof. Norma Riccucci (United States)

It is not just who you select but how you do it: Disentangling the causal mechanisms of merit recruitment in public organizations

» [Dr. Javier Fuenzalida](#) (United Kingdom)¹ (1. University of Oxford)



Continued from **Wednesday, 17 April**

Inside the challenge of recruiting doctors in peripheral areas: evidence from a qualitative study in Italy

» Dr. Marco Sartirana (Italy)¹, Dr. Giorgio Giacomelli (Italy)¹, Mr. francesco vide' (Italy)¹, Mr. Claudio Buongiorno Sottoriva (Italy)¹ (1. SDA Bocconi School of Management)

Crafting a compelling Employer Branding Value Proposition (EBVP) in the public sector: A matter of stereotyped views

» Ms. Lorenza Micacchi (Italy)¹, Ms. Marta Micacchi (Italy)², Dr. Giorgio Giacomelli (Italy)², Prof. Adrian Ritz (Switzerland)¹, Prof. Marta Barbieri (Italy)² (1. KPM, University of Bern, 2. SDA Bocconi School of Management)

Representative bureaucracy and organizational attractiveness: An experimental study of symbolic representation of the US and UK police

» Dr. Foteini Kravariti (United Kingdom)¹, Prof. Karen Johnston (United Kingdom)², Dr. Federica Alberti (United Kingdom)² (1. Portsmouth University, 2. University of Portsmouth)

08:30

P39.1 -

P39 SIG Local Governance: Collaboration of Local Governments and Civil Society 1

A32 Room

Chaired by: Prof. sabine kuhlmann (Germany)

Strategic types of local governments' digital transformation: Findings from three cases in Continental European federal countries

» Mr. Jakob Kühler (Germany)¹, Ms. Justine Marienfeldt (Germany)¹, Prof. Isabella Proeller (Germany)¹, Prof. sabine kuhlmann (Germany)¹, Dr. Tobias Polzer (Austria)² (1. University of Potsdam, 2. WU Vienna University of Economics and Business)

Applying web crawling for data collection in the social sciences - Opportunities and limits using the example of digital transformation in European local governments

» Mr. Jakob Marguardt (Switzerland)¹, Mr. Jonathan Gerber (Switzerland)¹, Dr. Claire Kaiser (Switzerland)¹, Ms. Jana Machljankin (Switzerland)¹, Prof. Reto Steiner (Switzerland)¹ (1. Zurich University of Applied Sciences)

Space, technology, and production - an emerging trilemma in regional policies

» Prof. Iostein Vik (Norway)¹, Prof. Jahn Petter Johnsen (Norway)², Dr. Signe Annie Sønvisen (Norway)² (1. NTNU - Norwegian University of Science and Technology, 2. University of Tromsø)

08:30

P06.1 -

P06 Exploring value and value creation from a service perspective 1

A2a Auditorium

Chaired by: Dr. tie cui (United Kingdom)

Does Service Ownership Influence Value Expectations? A Citizen's Sector Comparator Experiment

» Prof. Rob Christensen (United States)¹, Prof. Chris Silvia (United States)¹, Prof. Greta Nasi (Italy)², Prof. Maria Cucciniello (Italy)² (1. Brigham Young University, 2. Bocconi University)

Is co-production an evergreen solution for enhancing the participation in the service delivery process? Empirical evidence from an Italian case study

» Dr. Eleonora Gheduzzi (Italy)¹, Mr. Alberto Mangini (Italy)², Dr. Mariarosaria Savarese (Italy)³, Mr. Michele Paleologo (Italy)³, Prof. Guendalina Graffigna (Italy)⁴, Prof. Cristina Masella (Italy)¹ (1. Politecnico di Milano, 2. Politecnico Milano, 3. Università Cattolica del Sacro Cuore, 4. Università di Cattolica del Sacro Cuore)

08:30

P21.1 -

P21 Knowledge-Building in Asian Public Management: Experiences, Challenges and Opportunities 1

A2b Auditorium

Chaired by: Prof. Liang Ma (China)



Continued from **Wednesday, 17 April**

Making participation work: a meta-analysis of the impact of E-participation on public organizations and citizens

» [Prof. Xuejun Wang](#) (China)¹ (1. Lanzhou University)

Policy Entrepreneurship under Extreme Uncertainty: Local Participatory Budgeting in South Korea and Uzbekistan

» [Prof. Cheol Liu](#) (Korea, Republic of)¹, Dr. Temirlan Moldogaziev (United States)² (1. KDI School of Public Policy and Management, 2. Indiana University)

Publicness and the willingness to coproduce: An experimental study from China

» [Ms. Xia WU](#) (China)¹ (1. Renmin University of China)

Impact of Women's Representation in Politics and Public Administration on Citizens' Life Satisfaction: A Focus on South Korea

» [Mrs. Huiju Lee](#) (Korea, Republic of)¹, Prof. Nara Park (Korea, Republic of)¹ (1. Yonsei University)

08:30

P20.1 -

P20 Leveraging systems for success: adaptive leadership in a hybrid world 1

A08 Room

Chaired by: Prof. Catherine Althaus (Australia) and Prof. Jim Rooney (Australia)

Adaptive Leadership: A systematic review

» Dr. Shibaab Rahman (Australia)¹, Prof. Catherine Althaus (Australia)¹, Prof. Deborah Blackman (Australia)¹, [Dr. Jim Rooney](#) (Australia)¹ (1. University of New South Wales)

Measuring Adaptive Challenges: An Exploration in Method

» [Ms. Carlie Snethen](#) (United States)¹, Dr. Tim Steffensmeier (United States)¹, Mr. Keyhan Shams (United States)¹ (1. Kansas State University)

Elected officials as adaptive leaders in long-term care systems

» [Prof. Catherine Mangan](#) (United Kingdom)¹, [Prof. Catherine Needham](#) (United Kingdom)¹, Dr. Dave Mckenna (United Kingdom)¹ (1. University of Birmingham)

Prosocial behaviors in politicized contexts: The roles of transformational leadership and performance management

» [Dr. xuhong su](#) (United States)¹, Dr. Xiangming Hu (China)² (1. Baker School of Public Policy, University of Tennessee, Knoxville, 2. Beihang University)

08:30

P33.1 -

P33 From Intentions to Impact: Integrity antecedents and anti-corruption policies 1

A31 Room

Chaired by: Lode De Waele (Netherlands) and Dr. Kim Loyens (Netherlands) and Dr. Giulia Mugellini (Switzerland) and Prof. Jean-Patrick Villeneuve (Switzerland)

Towards a European Ethics and Integrity Body: Analyzing the European Commission's 2023 Proposal

» [Dr. Maaïke Geuens](#) (Netherlands)¹ (1. Tilburg University)

Ministerial advisors switching sides. A qualitative case study in Belgium

» [Dr. Kim Loyens](#) (Netherlands)¹ (1. Utrecht University)

Innovation, (in-) effectiveness and bureaucratization in Europe - The case of disclosure policies

» [Prof. Christoph Demmke](#) (Finland)¹ (1. University of Vaasa)

Individual wrong or systemic failure? Perceptions of Public Integrity and Trust in Government in the Wake of Dutch Political integrity Scandals

» [Dr. Toon Kerkhoff](#) (Netherlands)¹, Ms. Willianne Van Ginkel (Netherlands)¹ (1. Leiden University)



Continued from **Wednesday, 17 April**

08:30

**P23.2 -
P23 Robust Governance in Turbulent Times 2**

D14 Room

Chaired by: Prof. Tiina Randma Liiv (Estonia)

A Story of a Street-Level Organization in Turbulent Times

» [Dr. Jade Wong](#) (United Kingdom)¹ (1. University of Oxford)

Liquid Professionalism: The Missing Piece in Achieving Robust Governance Admits Societal Turbulence

» [Dr. Marlot Kuiper](#) (Netherlands)¹, Ms. Emma Pullen (Netherlands)², Dr. Tina Bentzen (Denmark)³, Prof. Tiina Randma Liiv (Estonia)⁴, Dr. Scott Douglas (Netherlands)², Mr. David Špaček (Czech Republic)⁵, Dr. Federico Cuomo (Italy)⁶ (1. School of Governance, Utrecht University, 2. Utrecht University, 3. Roskilde University, 4. Tallinn University of Technology, 5. Masaryk University, 6. Department of Cultures, Politics and Society - University of Turin.)

Capacity building preferences for community resilience: a Q methodology study on community governors

» [Dr. Jia Xu](#) (China)¹, Prof. Yi Liu (China)¹, Prof. Huanming Wang (China)¹, Dr. Tian Gan (China)² (1. Dalian University of Technology, 2. University of International Business and Economics)

08:30

**P37.5 -
P37 SIG Digital and agile transformation in the public sector 5**

A05 Room

Chaired by: Prof. Greta Nasi (Italy)

Governance of public sector digitalization initiatives: Systematic literature review

» [Dr. Iuliia Spycher](#) (Switzerland)¹, [Ms. Joyce Zoe Banks](#) (Switzerland)², Prof. Oliver Neumann (Switzerland)², Prof. Adrian Ritz (Switzerland)¹ (1. KPM, University of Bern, 2. Swiss Graduate School of Public Administration (Université de Lausanne))

Institutional Analysis of Agile Transformation in Urban Governance: Empirical Examination of 'Integrated Urban Governance' Innovations in China

» [Dr. Tingjia Chen](#) (China)¹, Ms. Ziyi Zhao (China)², Prof. Tao Sun (China)¹ (1. Harbin Institute of Technology (Shenzhen), 2. Nankai University)

Does digital transformation rely on collaborative dynamics? A case study on the Italian public digital strategy.

» [Dr. Lorenzo Costumato](#) (Italy)¹, Prof. Andrea Bonomi Savignon (Italy)¹ (1. University of Rome Tor Vergata)

Agile Local Governance in Crisis Response: A Practical Case in the Italian Context

» [Dr. Alessandro Francesco Sinatra](#) (Italy)¹, Prof. Michela Arnaboldi (Italy)² (1. Politecnico di Milano, 2. Politecnico Milano)

08:30

**P45.5 -
P45 SIG Healthcare Management and Governance: Hybrid Future for the Healthcare Sector 5**

A07 Room

Chaired by: Martin Sebastian (Austria)

Challenges and developments in health sector insourcing and outsourcing

» [Prof. Alex Murdock](#) (United Kingdom)¹, [Mr. Kenneth Kronohage](#) (Sweden)² (1. London South Bank University, 2. MACC People Consultancy)

Exploiting the Pandemic and Crisis for Healthcare Reform: Governmental Centralization and Organizational control.

» [Mrs. Eva Krenyacz](#) (Hungary)¹, Mrs. Eva Revesz (Hungary)¹ (1. Corvinus University of Budapest)

Reactions to external inputs: how Italian regions are implementing the PNRR national policy for territorial healthcare

» [Ms. Angelica Zazzera](#) (Italy)¹, Prof. Prof. Lucia Ferrara (Italy)¹, [Ms. Federica Dalponte](#) (Italy)¹, Mr. Gianmario Cinelli (Italy)¹, Prof. Valeria Tozzi (Italy)¹ (1. Cergas SDA Bocconi School of Management)



Continued from **Wednesday, 17 April**

Culture of Health as a strategy to safeguard the sustainability of the National Health Service (SSN): the Case of ENI's Corporate Welfare in Italy

» [Prof. Valeria Tozzi](#) (Italy)¹, [Dr. Guglielmo Pacileo](#) (Italy)² (1. Cergas SDA Bocconi School of Management, 2. ASL e AO Alessandria Center for Health Management Studies Local Health Authority Alessandria, Alessandria, Italy)

08:30

P11.5 - P11 Problem-solving in local public services 5

E221 Room

Chaired by: [Jari Stenvall](#) (Finland)

Improving Public Sector Governance in the Context of Global Change through the Use of Artificial Intelligence: Lithuanian Case

» [Dr. Rasa Daugėlienė](#) (Lithuania)¹ (1. Kaunas University of Technology)

Implementation of the Mexican Meritocratic System: Assessing Its Impartiality and Gender Effects

» [Dr. Claudia Avellaneda](#) (United States)¹, [Dr. Anthony Liu](#) (United States)¹, [Mr. Luis Becerra](#) (United States)¹ (1. Indiana University Bloomington)

IMPACT OF PUBLIC POLICY ON ALLEVIATING SOCIAL VULNERABILITY IN ETHIOPIA

» [Mr. TEWELE GERLASE](#) (India)¹, [Prof. S.P Singh](#) (India)¹ (1. Indian Institute of Technology Roorkee)

The Road to Policing by Consent: An examination of the notion of consent in enhancing trust in the police/public relationship.

» [Mr. Brad Cotton](#) (United Kingdom)¹ (1. Author)

08:30

P08.1 - P08 Health Systems Sustainability and Resilience 1

E222 Room

Chaired by: [Marco Paschoalotto](#) (Portugal) and [Adriano Massuda](#) (Brazil)

Me, myself and I: Welfare states and trust in Europe

» [Prof. Pål Erling Martinussen](#) (Norway)¹ (1. NTNU - Norwegian University of Science and Technology)

Structural, financial, constitutional, and regulatory prioritization of health: Are prioritization modes correlated or complementary, and do they matter?

» [Dr. Marlene Jugl](#) (Italy)¹ (1. Bocconi University)

Eliciting public preferences for healthcare financing: a DCE approach

» [Mr. Luigi Preti](#) (Italy)¹, [Mrs. Laura Giudice](#) (Italy)¹, [Mr. Gianmario Cinelli](#) (Italy)¹ (1. Cergas SDA Bocconi School of Management)

System's Crisis Resilience as a Societal Crisis — Knowledge Structure and Gaze of the Finnish Health Care System

» [Mr. Matias Heikkilä](#) (Finland)¹, [Dr. Ossi Heino](#) (Finland)², [Dr. Pauli Rautiainen](#) (Finland)³ (1. Tampere University, 2. The National Emergency Supply Agency, 3. University of Eastern Finland)

08:30

P07.2 - P07 Spatial Public Administration 2

E301 Room

Chaired by: [Prof. Lihua Yang](#) (China)

Spatial Optimization and Reconstruction of Rural Settlements in Guangfo, South China: Insights from Inter-Village relational Networks

» [Ms. Lin Zhou](#) (Germany)¹, [Ms. Xinyue Gu](#) (Hong Kong)², [Ms. Xiaoqi Liu](#) (China)³, [Mr. Chenyu Fang](#) (Germany)¹ (1. Technical University of Munich, 2. the Hong Kong Polytechnic University, 3. Renmin University of China)

Merging towns and local public service provision

» [Dr. Wenhui Yang](#) (China)¹, [Ms. Yuewen Li](#) (China)¹, [Dr. Hongmou Zhang](#) (China)¹ (1. Peking University)



Continued from **Wednesday, 17 April**

Cross-Border Paradiplomacy in the Irish Sea: a socio-spatial analysis

» Dr. Giada Lagana (United Kingdom)¹, Dr. Dennis Sorondo Salazar (Spain)² (1. Cardiff University, 2. Universidad del País Vasco)

Assessing the contemporary relevance of developmentalism in shaping spatial production: Evidence from China's Multi-level Territorial Spatial Planning

» Mr. Gao TianYi (China)¹, Ms. Yixue Yao (China)¹ (1. Renmin University of China)

08:30

P13.1 -

P13 Exploring new roles and possibilities of sport and sport policy 1

E350 Room

Chaired by: Dr. Gianluca Antonucci (Italy)

What determine Health-consciousness, Exercising and Sport Habit of Citizen?: Exploratory study on their impact on society and community

» Prof. Hiroko Kudo (Japan)¹ (1. Chuo University)

Systems thinking as a holistic way to analyze sport policy

» Dr. Kati Lehtonen (Finland)¹ (1. JAMK University of Applied Sciences)

Transparency and competencies in Sport Governance. An analysis upon Italian Sport National Governing Bodies

» Mr. Gaetano Spera (Italy)¹, Dr. Gianluca Antonucci (Italy)¹, Dr. Gabriele Palozzi (Italy)² (1. "G. d'Annunzio" University of Chieti-Pescara, 2. University of Rome Tor Vergata)

Sport development and social innovation within communities

» Prof. Mauro Romanelli (Italy)¹ (1. University of Naples Parthenope)

08:30

P22.1 -

P22 Public Enterprise and the Sustainable Development Goals 1

D12 Room

Chaired by: Prof. eoin reeves (Ireland)

Green Budgeting and Public Budgets – Benchmarking European and German Green Budgeting Concepts

» Mr. Fabio Botta (Germany)¹, Mr. Mario Hesse (Germany)¹, Ms. Katharina-Sophie Dziurla (Germany)¹ (1. Institute of Public Finance and Public Management, Leipzig University)

Public Sector Sustainability Accounting and Reporting: An All-Ireland Perspective

» Prof. Ciaran Connolly (United Kingdom)¹, Prof. eoin reeves (Ireland)², Dr. Elaine Stewart (United Kingdom)¹ (1. Queen's University Belfast, 2. University of Limerick)

How do European electric utilities contribute to the Sustainable Development Goals? First empirical insights from reporting to control

» Dr. Shekerta Aliu (Italy)¹, Prof. Albert Anton Traxler (Austria)², Prof. Dorothea Greiling (Austria)² (1. University of Genoa, 2. Johannes Kepler University Linz)

09:15

P44.1 -

P44 SIG Governing and Managing Hybridity: Between Promises and Pitfalls 1

C5 Room

Chaired by: Prof. Jarmo Vakkuri (Finland)

Hybridity and resilience: A match in heaven?

» Prof. Romulo Pinheiro (Norway)¹ (1. University of Agder)

Between profits and a stakeholder orientation: Petrobras strategies and the perception of society

» Mrs. Roseane Costa de Sousa (Brazil)¹, Prof. Joaquim Fontes-Filho (Brazil)² (1. Fundação Getulio Vargas / EBAPE - RJ, 2. Fundação Getulio Vargas - São Paulo)



Continued from **Wednesday, 17 April**

10:00 **Coffee Break**
Tampere University City Center Campus

10:30 **P42.6 - P42 SIG New Researchers Panel 6**
A3 Auditorium
Chaired by: Jessica Sowa and Dr. Barbara Zyzak (Norway)

The Effects of Technological Change on Public Employment: A Review
» [Mr. Juan David Garcia Gonzalez](#) (Italy)¹ (1. Bocconi University)

Beyond Hierarchies: A Comparative Study of Transformational Leadership and Workplace Social Capital on Employee Performance Outcomes
» [Dr. Julie Hui Wang](#) (China)¹, Prof. Huan Zhang (China)¹, Dr. Ling Yang (China)¹ (1. Beijing Normal University)

Active labour market policy, unemployment, and the role of digitalization in the public sector
» [Ms. Oda Nordheim](#) (Norway)¹ (1. NTNU - Norwegian University of Science and Technology)

The Contribution of Public Administration Teaching Programs to Desired Public Governance Competencies in Ethiopia
» [Mr. Kiflie Worku Angaw](#) (Belgium)¹, Dr. Bacha Kebede Debela (Ethiopia)², Prof. Marleen Brans (Belgium)¹ (1. Public Governance Institute, KU Leuven, 2. Ethiopian Public Administration Association)

10:30 **P14.4 - P 14 Behavioural and experimental public management 4**
A4 Auditorium
Chaired by: Dr. Gregg VanRyzin (United States)

Halo Effects in Citizens' Perceptions of Government Warmth and Competence

» [Dr. Xiaoqian Li](#) (China)¹ (1. College of Public Administration, Huazhong University of Science and Technology)

From recipients to participants: downward citizen expectations?

» [Dr. Zengqiang Qin](#) (China)¹ (1. Southwestern University of Finance and Economics)

Cultural participation and social inequality in cities: an investigation through panel data in Lombardy region.

» [Mr. Romain Lerouge](#) (Italy)¹, Prof. Michela Arnaboldi (Italy)² (1. Politecnico di Milano, 2. Politecnico Milano)

10:30 **P41 SIG Accounting and Accountability: Decoding Hybrid Futures - Accounting and Accountability Perspectives in Public Governance and Management 6**
C6 Room
Chaired by: Dr. Tom Overmans, J.F.A. (Netherlands)

From the Myth of Rationality to Competition: Examining the Use of Real-Time Dashboards in Italian State Museums

» [Dr. Deborah Agostino](#) (Italy)¹ (1. Politecnico Milano)

Nexus between participatory budgeting and democratic accountability in smart cities

» [Dr. Jean Claude Mutiganda](#) (Finland)¹, Dr. Tomas Träskman (Finland)², Prof. Matti Skoog (Finland)¹ (1. Åbo Akademi University, 2. Arcada University)

Advancing accountability through digitalisation to mitigate corruption: reality or utopia

» [Prof. Marek Cwiklicki](#) (Poland)¹, Dr. Katarzyna Sienkiewicz-Małyjurek (Poland)², Prof. Adina Dudau (United Kingdom)³, Prof. Stelios Zygliopoulos (Canada)⁴ (1. Krakow University of Economics, 2. Silesian University of Technology, 3. University of Glasgow Adam Smith Business School, 4. Carleton University)



Continued from **Wednesday, 17 April**

The effect of digitalization on public services: administrative burden and participation

» Prof. Andrea Garlatti (Italy)¹, Prof. Paolo Fedele (Italy)¹, Prof. Silvia Iacuzzi (Italy)¹, Dr. Rubens Pauluzzo (Italy)¹, Dr. Irina Dokalskaya (Italy)¹, Ms. Elisabetta Pericolo (Italy)¹ (1. University of Udine)

10:30

P29.6 -

P29 Emerging Technologies and the Transformation of the Public Sector 6

C8 Room

Chaired by: Sorin Dan (Finland) and Khuram Shahzad (Finland)

Unlocking the Promise of Process Mining: Shaping Perceptions and Impact in the Public Sector

» Ms. Serena Racis (Italy)¹ (1. University of Cagliari)

The Paradox of Digital Technology: Unraveling Digital Red Tape in Government Performance Management

» Prof. Shuigen Hu (China)¹, Ms. Juan Liu (China)¹, Prof. Lieen Weng (China)² (1. Zhejiang University, 2. Zhejiang University of Technology)

Digital preparedness and performance management in public sector organizations: 4 Case studies in Finland in Business, Education, Prisons and Health.

» Mr. Olivier Ufitesse MUHOZA (Finland)¹ (1. ABO AKADEMI)

Towards digital transformation in emergency management

» Dr. Katarzyna Sienkiewicz-Maljurek (Poland)¹, Dr. Barbara Zyzak (Norway)² (1. Silesian University of Technology, 2. Norwegian University of Science and Technology)

10:30

P47.6 -

P47 SIG Public Sector Human Resources 6

D13 Auditorium

Chaired by: Mr. Mauricio Astudillo Rodas (United States)

Public performance appraisal revisited: experimental evidence of public managers' biased judgments

» Dr. Giorgio Giacomelli (Italy)¹, Mr. francesco vide' (Italy)¹, Prof. Marta Barbieri (Italy)¹, Prof. Giovanni Valotti (Italy)² (1. SDA Bocconi School of Management, 2. Bocconi University)

Developing competent court manager: a qualitative study from Italy

» Dr. Cristiana Enna (Italy)¹ (1. Università di Cagliari)

'Passion contract'. Typology of professional development paths for employees of public cultural organizations.

» Dr. Anna Góral (Poland)¹ (1. Jagiellonian University)

Does Gender-responsive budgeting matter in the health sector?

» Dr. Paola Canestrini (Italy)¹, Prof. Giovanna Galizzi (Italy)², Prof. Benedetta Siboni (Italy)¹ (1. University of Bologna, 2. Università degli Studi di Bergamo)

10:30

P39.2 -

P39 SIG Local Governance: Collaboration of Local Governments and Civil Society 2

A32 Room

Chaired by: Prof. sabine kuhlmann (Germany)

A tale of two cities: local governments, civil society, and the evolution of the collaborative governance of climate adaptation in Cartagena, Colombia (2012-2020)

» Dr. Gustavo Valdívieso (Colombia)¹ (1. Universidad Externado de Colombia)

Navigating Tensions: Decentralized Governance of the Amsterdam UNESCO World Heritage Site

» Ms. Roberta Ferrarini (Italy)¹ (1. University of Bologna)

Mapping the impact of public engagement on heritage conservation: A case study of the Forbidden City

» Mr. Jiahui Zhang (China)¹, Ms. JINGYI CAO (China)², Dr. Tao Hong (China)¹ (1. Harbin Institute of Technology, 2. Manchester School of Architecture)



Continued from **Wednesday, 17 April**

10:30 **P06.2 - P06 Exploring value and value creation from a service perspective 2**
A2a Auditorium
 Chaired by: Dr. tie cui (United Kingdom)

The application of the public service ecosystem to study value creation in the public service context – A critical analysis

» [Dr. Jakob Trischler](#) (Sweden)¹, Dr. Maria Røhnebæk (Norway)², Prof. Bo Edvardsson (Sweden)³, Prof. Bård Tronvoll (Norway)⁴ (1. Karlstad University, 2. Inland Norway University of Applied Sciences, 3. CTF Service Research Center, 4. Inland Norway University of Applied Sciences and CTF Service Research Center)

Orchestrating “theme-focused” service ecosystems through collaborative platforms: towards sustainable “place-based” value creation

» [Prof. Carmine Bianchi](#) (Italy)¹, Ms. Noemi Grippi (Italy)¹ (1. University of Palermo)

Service ecosystems and value co-creation: Characteristic of governance and theoretical approaches

» [Dr. Micheline Hoffmann](#) (Brazil)¹, Dr. Dannyela Lemos (Brazil)¹, Dr. Elisa Murad (Brazil)¹, [Dr. Graziela Alperstedt](#) (Brazil)¹ (1. UDESC)

10:30 **P21.2 - P21 Knowledge-Building in Asian Public Management: Experiences, Challenges and Opportunities 2**
A2b Auditorium
 Chaired by: Prof. Liang Ma (China)

The Role of Disputes in Collaborative Actions – An Empirical Analysis

» [Ms. JINWEI LI](#) (Hong Kong)¹, Prof. Xiaohu Wang (Hong Kong)¹, Dr. Jingyuan Xu (China)², Mr. Zhihang YUAN (Hong Kong)¹, Dr. Long Wu (China)³ (1. City University of Hong Kong, 2. Fudan University, 3. Xi'an Jiaotong University)

In the Shadow of Administrative Decentralization: The Impact of Devolution on Subnational Service Provision

» [Dr. Yiran Li](#) (Hong Kong)¹, Prof. Shuo Chen (China)², Mr. Yaohui Peng (China)² (1. Hong Kong Baptist University, 2. Fudan University)

A study of social meanings of fertility and public policies addressing to lowest fertility crisis in South Korea: A micro-level analysis from a social-constructivist perspective

» [Prof. Ji Sung Kim](#) (Korea, Republic of)¹ (1. Hansung University)

Power Repair: The Mechanisms of Street-Level Bureaucrats' Discretion Dissolution and Anti-Dissolution— Taking Flexible Enforcement of Illegal Construction Demolition as an Example

» [Dr. Lei Qian](#) (China)¹ (1. Chongqing University)

10:30 **P20.2 - P20 Leveraging systems for success: adaptive leadership in a hybrid world**
A08 Room
 Chaired by: Prof. Catherine Althaus (Australia) and Prof. Jim Rooney (Australia)

Balancing accountability and value in creative public administration

» [Dr. Jon Honerud](#) (Norway)¹ (1. University of South-Eastern Norway)

10:30 **P33.2 - P33 From Intentions to Impact: Integrity antecedents and anti-corruption policies 2**
A31 Room
 Chaired by: Lode De Waele (Netherlands)

Technology-Organization Interaction and the Emergence of Integrity Island: A Case Study on “Dingtalk for Clean Village Affairs” of Yiwu

» [Mr. Chen Zekai](#) (China)¹, Prof. Guo Yong (China)¹ (1. School of Public Policy and Management, Tsinghua University)



Continued from **Wednesday, 17 April**

Rotten Appels or Rotten Barrels? Examining the Roots of Police Misconduct

» Mr. Jesper Asring Jessen Hansen (Denmark)¹, Mr. Jonas Krogh Madsen (Denmark)² (1. Aarhus University, 2. Roskilde University)

Political-Institutional Dynamic of Public Integrity Policy in Brazil

» Dr. Temístocles Murilo Oliveira Júnior (Portugal)¹, Prof. Joaquim Caeiro (Portugal)² (1. Centre for Public Administration and Public Policies, School of Social and Political Sciences, Universidade de Lisboa, 2. Centre for Public Administration and Public Policies, Institute of Social and Political Sciences, Universidade de Lisboa)

The coloniality of ethics in the southern hemisphere: theories of modernization in public administration

» Prof. Frederico Lustosa (Brazil)¹, Prof. Claudia Passador (Brazil)² (1. Universidade Federal do Rio de Janeiro, 2. University of Sao Paulo)

10:30

P44.2 -

P44 SIG Governing and Managing Hybridity: Between Promises and Pitfalls 2

C5 Room

Chaired by: Prof. Jarmo Vakkuri (Finland)

Conceptualizing of Disaster Recovery Landscape: Policy-making process to build a Resilient society

» Dr. Tomoe KATOH (Japan)¹, Ms. Sachiko MISUMI (Japan)¹ (1. Hokkaido University)

Hybridity and risk-pooling in sustainable water service transformations

» Dr. Johanna Koehler (Netherlands)¹ (1. Wageningen University and Research)

Hybrid form of social control: local authority audit committees assessing sustainability in Finland – legal perspective

» Dr. Siina Raskulla (Finland)¹, Mr. Mika Luhtala (Finland)¹, Dr. Jaakko Rönkkö (Finland)¹ (1. Tampere University, Faculty of Management and Business)

10:30

P23.3 -

P23 Robust Governance in Turbulent Times 3

D14 Room

Chaired by: Prof. Jacob Torfing (Denmark)

Governance in the time of poly-crises: fostering robustness through hybrid configurations

» Mr. Steven Nõmmik (Estonia)¹, Dr. Susana Duarte Coroado (Belgium)², Prof. Koen Verhoest (Belgium)², Prof. Tiina Randma-Liiv (Estonia)¹, Prof. Jacob Torfing (Denmark)³ (1. Tallinn University of Technology, 2. University of Antwerp, 3. Roskilde University)

Beyond the top-down/bottom-up dichotomy. Models of inter-governmental relations in emergency management.

» Prof. Stefania Ravazzi (Italy)¹, Dr. Rasmus Øjvind Nielsen (Denmark)² (1. University of Turin, 2. Roskilde University)

Societal intelligence: a knowledge approach to robust crisis governance

» Ms. Chiara Russo (Belgium)¹, Prof. Wouter Van Dooren (Belgium)¹, Prof. Peter Triantafyllou (Denmark)², Dr. Steven Nommik (Estonia)³, Dr. Jaime García-Rayado (Spain)⁴ (1. University of Antwerp, 2. Roskilde University, 3. Tallinn University of Technology, 4. University of Zaragoza)

10:30

P37.6 -

P37 SIG Digital and agile transformation in the public sector 6

A05 Room

Chaired by: Prof. Greta Nasi (Italy)



Continued from **Wednesday, 17 April**

Investigating public sector employees' digital mindsets for digital and agile transformation

» Prof. Julia Thaler (Germany)¹, Prof. Elisabeth F. Mueller (Germany)¹, Prof. Daniel Beimborn (Germany)² (1. University of the Bundeswehr Munich, 2. University of Bamberg)

What's my role now? Public managers of agile teams

» Prof. Mariline Comeau-Vallée (Canada)¹, Prof. Julie Delisle (Canada)¹ (1. Université du Québec à Montréal)

Implementing digitization in the public sector': a view from the public servants' world

» Dr. Davide Giacomini (Italy)¹, Dr. Pablo Sanabria Pulido (United States)², Dr. Davide Tonoli (Italy)¹, Dr. Giacomo Carli (United Kingdom)³ (1. University of Brescia, 2. Florida Atlantic University, 3. The Open University, UK)

The Role of Cultural Humility in Government Agile Work Practices

» Prof. Ines Mergel (Germany)¹ (1. University of Konstanz)

10:30

P43.6 - P43 SIG Civil society and community self-organisations 6

A06 Room

Chaired by: Prof. Sanna Tuurnas (Finland)

Competing Institutional Logics and Mission Drift under Authoritarianism: A Three-Wave Longitudinal Study of Environmental NGOs in China

» Ms. Manlin Xiao (Hong Kong)¹, Dr. Xueyong Zhan (China)², Dr. Juyoung Lee (Hong Kong)¹ (1. the Hong Kong Polytechnic University, 2. The Hong Kong Polytechnic University)

From Deviation to Co-production: A Case Study on Public Health Policy Implementation in China

» Mr. Zewei LIU (Hong Kong)¹, Dr. Jun HUANG (China)² (1. The Chinese University of Hong Kong, 2. Central China Normal University)

Reframing public management: from co-production to co-reproduction

» Prof. Peter Bloom (United Kingdom)¹, Prof. Mariafrancesca Sicilia (Italy)² (1. University of Essex, 2. Università degli Studi di Bergamo)

The challenge of change in Place Making and Community Action

» Prof. Alex Murdock (United Kingdom)¹ (1. London South Bank University)

10:30

P45.6 - P45 SIG Healthcare Management and Governance: Hybrid Future for the Healthcare Sector 6

A07 Room

Chaired by: Prof. Anna Prenestini (Italy)

Internal Auditing in Healthcare: Current Landscape and Evolutionary Prospects

» Dr. Camilla Falivena (Italy)¹, Dr. Elisabetta Trincherò (Italy)¹, Prof. Valeria Rappini (Italy)¹, Prof. Francesca Lecci (Italy)¹, Prof. Elisabetta Notarnicola (Italy)² (1. SDA Bocconi School of Management, 2. Cergas SDA Bocconi School of Management)

Capitalization: How Governments leverage Real Estate Investment Trusts for Social Infrastructure

» Mr. Simon Demuyne (Belgium)¹, Prof. Wouter Van Dooren (Belgium)¹ (1. University of Antwerp)

Non-financial reporting in healthcare organizations: a scoping analysis and a systematic review

» Dr. Elisa Guidotti (Italy)¹, Prof. Anna Prenestini (Italy)², Prof. Clodia Vurro (Italy)² (1. Agenas, 2. University of Milan)

How performance governance leads to public value creation in the health sector: a configurational approach

» Prof. Denita Cepiku (Italy)¹, Prof. Marta Marsilio (Italy)², Dr. Marco Mastrodascio (Italy)³ (1. University of Rome Tor Vergata, 2. Università degli studi di Milano, 3. LUMSA University)



Continued from **Wednesday, 17 April**

10:30 **P25 -
P25 New Public Governance - how much is it spreading, and what are its limits?**
E221 Room
Chaired by: Prof. Viola Burau (Denmark) and Prof. Tim Tenbenschel (New Zealand)

The contested nature of NPG as a third governance model
» [Prof. Nicolette van Gestel](#) (Netherlands)¹, Prof. Ewan Ferlie (United Kingdom)² (1. TIAS School for Business and Society, Tilburg University, 2. King's College London)

New Public Governance: Questions of Accountability and Dynamics of Institutional Change
» [Prof. Shlomo Mizrahi](#) (Israel)¹ (1. University of Haifa)

How power dynamics shape the reach of NPG in China: The good, the bad, and the ugly of arranged marriages
» [Dr. Cheng Chen](#) (China)¹, Prof. Bin Chen (United States)² (1. School of Government, Sun Yat-sen University, 2. Baruch College and The Graduate Center, The City University of New York)

Conceptualising the spread of New Public Governance and its limits
» [Prof. Tim Tenbenschel](#) (New Zealand)¹, [Prof. Viola Burau](#) (Denmark)² (1. School of Population Health, University of Auckland, 2. Aarhus University)

10:30 **P08.2 -
P08 Health Systems Sustainability and Resilience 2**
E222 Room
Chaired by: Adriano Massuda (Brazil) and Prof. Alessandro Lombrano (Italy)

Strengthening resilience in healthcare organizations through AI-enhanced performance management systems

» [Ms. Giuliana Cavadi](#) (Italy)¹, Prof. Federico Cosenz (Italy)¹ (1. Università degli Studi di Palermo)

Patients' Price Perception and Behavioral Preference in Medical Choices: The Role of Medical Insurance Integration

» [Dr. Jiarui Han](#) (China)¹, Prof. Liping Fu (China)¹ (1. Tianjin University)

Implications of the Hybrid Nature of Long Term Care Governance in Canada

» [Dr. Jennifer Hall](#) (Canada)¹ (1. University of Victoria)

Preventive actions as a Cornerstone of Sustainability of the Healthcare System in the Inner Areas

» Dr. Francesca Moschetti (Italy)¹, Prof. Alberto Giannoni (Italy)¹, [Dr. Francesca Pennucci](#) (Italy)¹, Prof. Sabina Nuti (Italy)¹ (1. Interdisciplinary Research Center "Health Science", Sant'Anna School of Advanced Studies, Pisa (Italy))

10:30 **P07.3 -
P07 Spatial Public Administration 3**
E301 Room
Chaired by: Dr. Hongmou Zhang (China)

Mapping China's Hydrogen Energy City Clusters: Old and New Synergistic Effects

» [Ms. Maoling Yuan](#) (Hong Kong)¹, Prof. Ning Liu (Hong Kong)¹, Ms. Cuihong Zhang (China)² (1. City University of Hong Kong, 2. Central South University)

Spatial consequences of city clusters policies: A perspective beyond economic growth

» Prof. Pu Gong (China)¹, [Ms. Siyao Zhu](#) (China)¹ (1. Tsinghua University)



Continued from **Wednesday, 17 April**

The rise of the region and the role of the State: multispatial meta-governance in action

» [Prof. Sietske Waslander](#) (Netherlands)¹, Dr. Henno Theisens (Netherlands)², Prof. Edith Hooge (Netherlands)¹, Prof. Tim de Leeuw (Netherlands)¹, Ms. Hasse Van der Veen (Netherlands)², Ms. Suzanne Gerritsen (Netherlands)³ (1. TIAS School for Business and Society, Tilburg University, 2. The Hague University of Applied Sciences, 3. Oberon)

10:30

P13.2 - P13 Exploring new roles and possibilities of sport and sport policy 2

E350 Room

Chaired by: Dr. Gianluca Antonucci (Italy)

Can Public Health Policy nudge Citizens in Exercising and healthier Lifestyle?: An exploratory study from experimental surveys

» [Prof. Hiroko Kudo](#) (Japan)¹ (1. Chuo University)

Strategizing Public Value Creation: Insights from the Milano-Cortina 2026 Olympic and Paralympic Winter Games

» [Dr. Angela Rizzo](#) (Italy)¹, Dr. Monica Carminati (Italy)¹, Prof. Alessandro Sancino (Italy)¹, Prof. Mattia Martini (Italy)¹ (1. Università degli Studi di Milano-Bicocca)

Do football fans prioritise sustainability when thinking about their beloved team?

» [Ms. Beatrice Medici](#) (Italy)¹, Dr. Elisabetta Trincherò (Italy)² (1. Bocconi University, 2. SDA Bocconi School of Management)

Athletes as ambassadors of public positive social campaigns. An explorative study

» [Mr. Gaetano Spera](#) (Italy)¹, Dr. Gianluca Antonucci (Italy)¹ (1. "G. d'Annunzio" University of Chieti-Pescara)

10:30

P22.2 - P22 Public Enterprise and the Sustainable Development Goals 2

D12 Room

Chaired by: Prof. eoin reeves (Ireland)

Chilean Mining Sector and the SDGs

» [Dr. Francisco Castaneda](#) (Chile)¹, Prof. Diego Barria (Chile)² (1. Universidad Mayor, 2. Universidad de Valparaiso)

Actions speak louder than words: the evolution of sustainability reporting in the ESB and its role in the decarbonisation of Ireland's energy sector

» Dr. donal palcic (Ireland)¹, [Prof. eoin reeves](#) (Ireland)¹, Mr. Paul Lawless (Ireland)¹ (1. University of Limerick)

12:00

Lunch

Tampere University City Center Campus

12:00

IRSPM 2024 AGM

A1 Auditorium

13:30

Keynote Speech by Anna-Kaisa Ikonen

Main Auditorium

14:30

Roundtable - AI and everyday academic life: implications for how we conduct research, publish and teach

A1 Auditorium

Chaired by: Prof. Steccolini Ileana (United Kingdom)

» Mila Gasco; Kayla Schwoerer; Deborah Agostino; Bert George; Adina Iulia Dudau



Continued from **Wednesday, 17 April**

14:30 **P42.7 - P42 SIG New Researchers Panel 7**
A3 Auditorium
 Chaired by: Dr. Barbara Zyzak (Norway) and Jessica Sowa

Residents' community identity, community empowerment, and willingness to co-production: Evidence from survey experiments in China

» Dr. Yangyang Fan (China)¹ (1. East China Normal University)

Exploring responsibility: Trust, control, and collaboration in Swedish primary care governance

» Mrs. Helena Lagerlöf (Sweden)¹, Dr. Morten Sager (Sweden)² (1. Department of Philosophy, Linguistics and Theory of science, University of Gothenburg, 2. Theory of science, Gothenburg University)

Navigating Complexity: Citizen Brokerage in Community Coproduction Initiatives - A Case Study in China

» Ms. ZHE XIAO (China)¹, Prof. shu wei (China)² (1. Nanjing agricultural university, 2. Nanjing university)

Shared Understanding in Collaborative Governance: A Systematic Literature Review

» Mr. Kevin Andermatt (Switzerland)¹ (1. Zurich University of Applied Sciences)

14:30 **P14.5 - P 14 Behavioural and experimental public management 5**
A4 Auditorium
 Chaired by: Dr. Grimmelikhuijsen S.G. (Netherlands)

Citizens' Resources and Frontline Workers' Decision-Making: The Effect of Client Attributes on Frontline Workers' Burden Reduction and Prioritizations.

» Mr. Jonas Krogh Madsen (Denmark)¹, Mr. Niels Bjørn Grund Petersen (Denmark)² (1. Roskilde University, 2. VIVE)

Administrative Burdens as Rhetorical Politics, with the Risk of Promoting Polarization

» Dr. Inkyu Kang (United States)¹, Dr. Martin Sievert (Netherlands)², Dr. Chongmin Na (Korea, Republic of)³ (1. University of Georgia, 2. Leiden University, 3. Seoul National University)

How do the trustworthiness of governments and institutional arrangements affect citizens' coproduction of public services? Evidence from a conjoint experimental design.

» Mr. Sen Lin (United Kingdom)¹, Ms. Siqi He (China)² (1. University of Exeter, 2. Chongqing University)

Experimental evidence on the satisfaction mirror hypothesis in the public sector: testing direct and indirect pathways using video vignettes

» Dr. Nick Petrovsky (Hong Kong)¹, Dr. Ge Xin (China)², Dr. Jinhai Yu (United States)³ (1. City University of Hong Kong, 2. Shanghai University of Finance and Economics, 3. University of Connecticut)

14:30 **P41.7 - P41 SIG Accounting and Accountability: Decoding Hybrid Futures - Accounting and Accountability Perspectives in Public Governance and Management 7**
C6 Room
 Chaired by: Prof. Sanja Korac (Germany)

National audit office independence: a precondition for critical inquiry and parliamentary oversight?

» Prof. Peter Triantafyllou (Denmark)¹, Mr. Flemming Juul Christiansen (Denmark)¹ (1. Roskilde University)

Public Attitudes Towards State Auditing: The Question of Auditing Discretion

» Mrs. Dana Natan Krup (Israel)¹, Prof. Shlomo Mizrahi (Israel)¹ (1. University of Haifa)



Continued from **Wednesday, 17 April**

Reinventing Auditing: Auditing at a Distance at the European Court of Auditors

» [Prof. Giuseppe GROSSI](#) (Sweden)¹, [Dr. Andre Lino](#) (United Kingdom)², [Dr. Veronika Vakulenko](#) (Norway)³ (1. Kristianstad University, 2. Essex University, 3. Nord University Business School)

In Search of the 'Best Value': A Phronetic Study of Changes in Scottish Local Authorities Audit

» [Mr. Ramy Sherief](#) (United Kingdom)¹, [Mrs. Lynn Bradley](#) (United Kingdom)¹, [Dr. Alvis Favotto](#) (United Kingdom)¹, [Prof. John McKernan](#) (United Kingdom)¹ (1. University of Glasgow)

14:30

P29.7 - P29 Emerging Technologies and the Transformation of the Public Sector 7

C8 Room

Chaired by: [Dr. Luca Tangi](#) (Italy) and [Khuram Shahzad](#) (Finland)

Techno-Giants Unleashed: Forging a New World Order of Capabilities and Inequalities

» [Dr. Dancheng Li](#) (China)¹ (1. School of Public Policy and Management, Tsinghua University)

Government-Sponsored Digital Business Service Platforms: Empowering Entrepreneurship and Transforming the Small Business Landscape

» [Dr. 文轩陈](#) (China)¹, [Dr. Songlei Chao](#) (China)¹, [Prof. Jianliang Ye](#) (China)² (1. Zhejiang Lab, 2. Zhejiang University)

The Dynamics of Digital Transformation of Market Regulation: Evidence from Online Food Delivery Regulation in China

» [Dr. XINYI ZHU](#) (China)¹, [Prof. Peng Liu](#) (China)² (1. Zhejiang Gongshang University, 2. Renmin University of China)

14:30

P47.7 - P47 SIG Public Sector Human Resources 7

D13 Auditorium

Chaired by: [Mr. Mauricio Astudillo Rodas](#) (United States)

The mechanism for public HRM in dealing with unpredictable challenges: How the integrating role of an HRM system and public managers better enhances public-sector employees' well-being

» [Mr. NATTHAPONG PAKIERANUM](#) (United Kingdom)¹, [Dr. Huadong Yang](#) (United Kingdom)¹, [Dr. Mariella Miraglia](#) (United Kingdom)¹ (1. University of Liverpool)

The challenging role of public sector boundary spanners: a diary study on their role stress and organizational coping conditions

» [Dr. Ingmar van Meerkerk](#) (Netherlands)¹, [Prof. Jurian Edelenbos](#) (Netherlands)¹, [Ms. Martine de Jong](#) (Netherlands)², [Dr. Joshua Cohen](#) (Netherlands)² (1. Erasmus University Rotterdam, 2. TwynstraGudde)

The Dynamics of Compliance: Understanding the Motivations Behind Public Employee Adherence in Their Roles

» [Ms. Alejandra Rodas-Gaiter](#) (United States)¹ (1. University of Georgia)

Navigating Managerial Autonomy in Municipal Owned Corporations (MOCs): The Influence of Organizational, Political, and Individual Factors on Local Service Delivery"

» [Dr. Anna Uster](#) (Israel)¹, [Dr. Hedva Vinarski Peretz](#) (Israel)² (1. max stern, 2. The Max Stern Yezreel Valley College)

14:30

P06.3 - P06 Exploring value and value creation from a service perspective 3

A2a Auditorium

Chaired by: [Dr. tie cui](#) (United Kingdom)

Harmonizing customer-dominant logic with public service logic: A study of customer construct in public services

» [Dr. Hannu Torvinen](#) (Finland)¹, [Dr. Hanna Komulainen](#) (Finland)¹, [Prof. Satu Nätti](#) (Finland)¹, [Prof. Salla Saraniemi](#) (Finland)¹ (1. University of Oulu)



Continued from **Wednesday, 17 April**

Disentangling the notion of value in public services: evidence and future directions from a systematic literature review

» Prof. Maria Cucciniello (Italy)¹, Mrs. Eleonora Perobelli (Italy)², Prof. Raffaella Saporito (Italy)² (1. Bocconi University, 2. SDA Bocconi School of Management)

VALUE CO-CREATION PROCESS IN PUBLIC HEALTH SERVICE DELIVERY

» Prof. Salvatore Russo (Italy)¹, Ms. Stefania Simoni (Italy)² (1. Ca' Foscari University of Venice, 2. University of Salento)

Institutional Navigation and Value Co-Creation in Public Services: The Taiwan Experience

» Prof. Kuan-Chiu Tseng (Taiwan)¹ (1. National Taiwan Normal University)

14:30

P21.3 -

P21 Knowledge-Building in Asian Public Management: Experiences, Challenges and Opportunities 3

A2b Auditorium

Chaired by: Prof. Liang Ma (China)

How public organization buffer the environment In the context of South Korea's public corporations and COVID-19

» Mr. Joon Won Suh (Korea, Republic of)¹, Prof. Sangyub Ryu (Korea, Republic of)¹ (1. Yonsei University)

Examining the psychological preparedness for disasters among street-level public servants in Taiwan

» Dr. Kaiju Chang (Taiwan)¹ (1. National Chengchi University)

Public Trust in Government Before and During COVID-19: focused on Singapore with Quasi-experimental Design

» Prof. Yongjin Chang (Japan)¹ (1. Chuo University)

Mainstreams in Public Administration Research in Vietnam 1975-2021: An Assessment of the English Language Publications

» Dr. Minh Thi Ngoc Phan (Vietnam)¹ (1. International University, VNU-HCM)

14:30

P02.1 -

P02 Catalyzing Innovation for Public Value: Unlocking the Power of Social Entrepreneurship and Strategic Public Management 1

A08 Room

Chaired by: Dr. Magali Fia (Italy) and Prof. Alessandro Sancino (Italy)

Joint Public Service Delivery: Innovation through Collaborations and Public-Private Partnerships

» Ms. Marjorie De la Cruz (United States)¹, Dr. Milena Neshkova (United States)¹ (1. Florida International University)

Assessing and co-creating public value by social entrepreneurs

» Dr. WEI LI (China)¹, Mr. Huan Liu (China)², Mr. Zhenbao Xie (China)³, Mr. Yingshi Chen (Australia)⁴, Ms. Fei Chen (China)⁵ (1. College of Public Administration, Huazhong University of Science and Technology, 2. Zhejiang Qicai Public Welfare Foundation, 3. China University of Geoscience, 4. Queensland University of Technology, 5. Huazhong University of Science and Technology)

The Strategy Management at Scale of Social Enterprises: Scaling Public Value and Civic Wealth Creation

» Dr. Alessandro Sancino (United Kingdom)¹, Dr. Francesca Calo' (United Kingdom)¹, Mr. Fulvio Scognamiglio (United Kingdom)¹, Prof. Mariafrancesca Sicilia (Italy)² (1. The Open University, UK, 2. Università degli Studi di Bergamo)

Catalyzing Emergent Collaborative Innovation: Reframing Effectiveness and Identifying Enabling Practices in Open-Ended Processes

» Mr. René Lührsen (Germany)¹, Prof. Thomas Gegenhuber (Austria)², Prof. Johanna Mair (Germany)³ (1. Leuphana University Lüneburg, 2. Johannes Kepler University Linz, 3. Hertie School)



Continued from **Wednesday, 17 April**

14:30 **P33.3 -
P33 From Intentions to Impact: Integrity antecedents and anti-corruption policies 3**

A31 Room

Chaired by: Lode De Waele (Netherlands)

Embeddedness, incentives, and public whistleblowing

» [Dr. xuhong su](#) (United States)¹, [Dr. Xing Ni](#) (China)² (1. Baker School of Public Policy, University of Tennessee, Knoxville, 2. Renming University)

Bureaucratic Integrity under Pressure? – Political, Economic and Organizational Pressures on Street-level Bureaucrats’ Legal Compliance

» [Dr. Carina Bischoff](#) (Denmark)¹, [Mr. Bjarke Lund-Sørensen](#) (Denmark)¹ (1. Roskilde University)

Study on the influence and mechanism of moral license on individual corrupt behavior

» [Prof. Lijun Chen](#) (China)¹, [Mrs. Jing Lei](#) (China)¹ (1. Zhejiang University)

14:30 **P44.3 -
P44 SIG Governing and Managing Hybridity: Between Promises and Pitfalls 3**

C5 Room

Chaired by: Prof. Jarmo Vakkuri (Finland)

Impact of hybridity on work integration services. The case study of a Dutch social entrepreneur

» [Dr. Dragos Ciulinaru](#) (Netherlands)¹ (1. Erasmus University Rotterdam)

What does it mean to be a hybrid? Managing the hybridity of Dutch Third sector organizations

» [Dr. Philip Karré](#) (Netherlands)¹ (1. Erasmus University Rotterdam)

Do Government Failures Hinder Nonprofits? A study of Nonprofits Addressing Violence Against Women

» [Ms. Aviv Acosta](#) (Israel)¹, [Dr. Anna Uster](#) (Israel)¹ (1. The Max Stern Yezreel Valley College)

14:30 **P17.1 -
P17 Public procurement and contracting in a hybrid world 1**

A05 Room

Chaired by: [Dr. Jolien Grandia](#) (Netherlands) and [Dr. Rianne Warsen](#) (Netherlands)

Does Public Procurement Trigger Urban Green Development

» [Prof. Jingjing Zeng](#) (China)¹, [Ms. Wenging Tao](#) (China)¹ (1. Zhongnan University of Economics and Law)

Advancing Green Public Procurement: A Theoretical Framework with Case Studies from Finland and Ukraine

» [Dr. Olena Maslyukivska](#) (Finland)¹, [Ms. Yolanda Saito](#) (France)² (1. University of Vaasa, 2. Impacti SAS)

Politicians’ Preferences Over Public-Private Procurement and Credit-Claiming: Micro-Foundations

» [Dr. Eleanor Woodhouse](#) (United Kingdom)¹, [Dr. Paolo Belardinelli](#) (United States)², [Dr. Nathan Lee](#) (United States)³ (1. University College London, 2. Indiana University, 3. CivicPulse)

14:30 **P35.1 -
P35 Strategic planning and strategy management-at-scale for robust governance 1**

A06 Room

Chaired by: [Prof. Bert George](#) (Hong Kong)

Strategic planning of Brazilian Expeditionary Forces: the shift to peace operations

» [Mr. Esley Teixeira](#) (Brazil)¹ (1. Army Command an General-Staff College)



Continued from **Wednesday, 17 April**

Strategy Management-at-Scale – How Does It Differ from Strategic Management of Organizations?

» [Dr. John M Bryson](#) (United States)¹, Mr. Bill Barberg (United States)², Dr. Barbara Crosby (United States)¹ (1. University of Minnesota, 2. InsightFormation)

Understanding Why Colombia has used National Development Planning (NDP) to Orient the Strategic Planning of their Public Organizations

» [Dr. Fabian Telch](#) (United States)¹ (1. George Mason University)

The practice of strategic planning in international public administrations: a case study of the Asian Development Bank

» [Ms. Laure Vandersmissen](#) (Belgium)¹, Prof. Joris Voets (Belgium)¹, Prof. Bert George (Hong Kong)² (1. Ghent University, 2. City University of Hong Kong)

14:30

P45.7 - P45 SIG Healthcare Management and Governance: Hybrid Future for the Healthcare Sector 7

A07 Room

Chaired by: Dr. Tobias Polzer (Austria)

Structural empowerment in Chinese community nursing

» [Mr. Bo Li](#) (Hong Kong)¹, Dr. Natasha Howard (Singapore)², Prof. Juan Chen (Hong Kong)¹ (1. The Hong Kong Polytechnic University, 2. National University of Singapore)

A response to the Long-Term Care personnel shortage: a nursing workforce planning and management model

» [Dr. Marco Di Martino](#) (Italy)¹, Dr. Gabriele Palozzi (Italy)¹, Prof. Antonio Chirico (Italy)¹ (1. University of Rome Tor Vergata)

How to foster engagement tools and services models change for GPs in Italy

» Prof. Amelia Compagni (Italy)¹, Prof. Francesco Longo (Italy)¹, Ms. Angelica Zazzera (Italy)¹, Mrs. Francesca Guerra (Italy)¹ (1. Cergas SDA Bocconi School of Management)

Mapping the use of innovative Digital Technologies in healthcare administrative supporting processes: the case of Italian healthcare service

» [Prof. Marianna Mauro](#) (Italy)¹, Dr. Guido Noto (Italy)², [Prof. Anna Prenestini](#) (Italy)³, Prof. Fabrizia Sarto (Italy)⁴ (1. University of Catanzaro, Magna Graecia, 2. University of Messina, 3. University of Milan, 4. University of Naples - Federico II)

14:30

P05.1 - P05 Public Governance Paradigms and Good Governance in Napoleonic Administrative Tradition Countries 1

E221 Room

Chaired by: Prof. Rosária Ramos (Portugal) and Mrs. Suylan Midlej (Brazil)

Converging governance paradigms or persisting administrative traditions? A quantitative analysis of Napoleonic tradition systems

» [Dr. Marlene Jugl](#) (Italy)¹ (1. Bocconi University)

NRRP-funded public administration reforms: do administrative cultures matter?

» Prof. Denita Cepiku (Italy)¹, [Dr. Lorenzo Costumato](#) (Italy)¹, [Mr. Vincenzo Andreacchio](#) (Italy)¹ (1. University of Rome Tor Vergata)

Portuguese Public Administration and Hybrid Governance in a Neo-patrimonial Context

» [Prof. Elisabete Carvalho](#) (Portugal)¹, Mrs. Carla Goncalves (Portugal)¹, Prof. Rosária Ramos (Portugal)¹ (1. Centre for Public Administration and Public Policies, Institute of Social and Political Sciences, Universidade de Lisboa)



Continued from **Wednesday, 17 April**

The Neo-Weberian State in Brazil? Limitations, possibilities and implementation strategies

» Dr. Alexandre Gomide (Brazil)¹, Dr. Rafael Viana (Brazil)¹, Dr. Luciana PAPI (Brazil)² (1. ENAP, 2. UFRGS)

14:30

P26.1 -

P26 Research on collaboration between multiple actors in a public value creation context 1

E222 Room

Chaired by: Dr. Linda Höglund (Sweden) and Dr. Karin Axelsson (Sweden)

Coping with value in co-creation initiatives

» Prof. Asbjørn Røiseland (Norway)¹ (1. Oslo Metropolitan University - OsloMet)

Co-creating Value in a Developing Country Context

» Ms. Farwa Saeed (Pakistan)¹ (1. University of the Punjab)

Accountability Challenges in Multi-Stakeholder Collaborations: Implications for Public Value Generation

» Mrs. Elina Vikstedt (Finland)¹, Dr. Tomi Rajala (Norway)² (1. Tampere University, 2. Assistant professor)

Sustainable social services and sustainable co-production - identification of conducive managerial practices.

» Prof. Aldona Frączkiewicz-Wronka (Poland)¹, Dr. Anna Kozak (Poland)¹, Dr. Martyna Wronka-Pośpiech (Poland)¹ (1. University of Economics in Katowice)

14:30

P31.1 -

P31 Digital transformation and hybrid future for public governance and management 1

E301 Room

Chaired by: Dr. Amanda Clarke (Canada) and Prof. John Halligan (Australia)

Addressing Digital Transformation at the City-Level: Observing the Jakarta Government Strategies in its Digital Services Provision through Mission-Oriented Innovation Policy

» Mr. Hafiz Noer (Indonesia)¹ (1. Universitas Gadjah Mada)

Merging digital transformation and public governance: Old constraints and the potential in hybrid futures

» Prof. John Halligan (Australia)¹ (1. University of Canberra)

Effects of Digitalisation on Street-level Brokerage

» Mr. Luiz Henrique Alonso de Andrade (Finland)¹, Prof. Gabriela Lotta (Brazil)² (1. Tampere University, Faculty of Management and Business MAB, 2. EAESP-FGV)

14:30

P32.1 -

P32 Respond, change or transform? – Public administration and crises 1

E350 Room

Chaired by: Mr. David Špaček (Czech Republic) and Dr. Jens Weiss (Germany)

A Comparative Study on Policy Responses and Social Resilience of Public Policy Systems Amid the COVID-19 Pandemic

» Ms. Lili Shang (Australia)¹, Mr. Chengcheng Yue (United States)² (1. University New South Wales, 2. Rutgers University)

Does Culture Matter in Disaster Management?: A Comparative Analysis of OECD and Non-OECD Using Hofstede's Cultural Dimensions and WGI

» Ms. Gabeen Lee (Korea, Republic of)¹, Mr. Sungyeop Kim (Korea, Republic of)², Prof. Sung Min Park (Korea, Republic of)¹ (1. Sungkyunkwan university, 2. Indiana University Bloomington)

Crises and the Nature of Spending Reviews: A Comparative Study

» Prof. Evert Lindquist (Canada)¹, Prof. Robert Shepherd (Canada)² (1. University of Victoria, 2. Carleton University)



Continued from **Wednesday, 17 April**

14:30 **P28.1 -
P28 Hybrid future of Participatory budgeting? 1**
D12 Room
Chaired by: Dr. Lotta-Maria Sinervo (Finland) and Ellen Haustein (Germany) and Prof. Giorgia Mattei (Italy)

Digitalization and participatory budgeting: tools for the citizens?
» [Dr. Sara Giovanna Mauro](#) (Italy)¹ (1. University of Modena and Reggio Emilia)

Equity in participatory budgeting (PB): roles, perspectives and decision-making of multiple actors. An analysis with data from New York City PB
» [Prof. Carolin Hagelskamp](#) (Germany)¹, [Prof. Celina Su](#) (United States)², [Dr. David Schleifer](#) (United States)³ (1. HWR Berlin/ Berlin School of Economics and Law, 2. City University of New York, 3. Public Agenda)

Identifying citizen preferences in participatory budgeting: The case of Seoul, South Korea
» [Dr. Bokyoung Shin](#) (Finland)¹ (1. University of Helsinki)

16:00 **Coffee Break**
Tampere University City Center Campus

16:30 **P42.8 -
P42 SIG New Researchers Panel 8**
A3 Auditorium
Chaired by: Jessica Sowa and Dr. Barbara Zyzak (Norway)

Reducing Financial Fragility in Older Adults Through Public Policies for Changes in Choice Architecture Through Changes in Planned Financial Behavior
» [Dr. Ettore de Carvalho Oriol](#) (Brazil)¹, [Dr. Ricardo Gomes](#) (Brazil)² (1. ESESP-FGV and O'Neill School of Indiana University, 2. EAESP-FGV)

Labor market integration of female asylum seekers and refugees: the role and the opportunity offered by social enterprises' workers

» [Mrs. Elena Sinico](#) (Italy)¹, [Mrs. Daniela Bolzani](#) (Italy)¹ (1. Università di Bologna)

Research evaluation system in Public University – The case of Italy

» [Dr. Susanna Tinti](#) (Italy)¹, [Dr. Magali Fia](#) (Italy)¹, [Prof. Marco Maria Mattei](#) (Italy)¹ (1. University of Bologna)

Authoritarian decision-making and Evidence Utilization: A comparison of modes of Social Stability Risk Assessment in China

» [Dr. Boya Gao](#) (China)¹ (1. The Chinese University of Hong Kong)

16:30 **P14.6 -
P 14 Behavioural and experimental public management 6**
A4 Auditorium
Chaired by: Prof. Oliver James (United Kingdom)

Navigating the Reputational Risks of Social Media: A Conjoint Survey Experiment to Understand Public Responses to Social Media (Mis)Management

» [Dr. Kayla Schwoerer](#) (United States)¹, [Prof. Travis Ruddle](#) (United States)² (1. Rockefeller College of Public Affairs and Policy & Center for Technology in Government, University at Albany, State University of New York, 2. Brigham Young University)

Using Topic Modeling to Develop a Generic, Inductive Model of Citizen Sector Perceptions

» [Prof. Rob Christensen](#) (United States)¹, [Prof. Travis Ruddle](#) (United States)¹, [Prof. Greg Porumbescu](#) (United States)² (1. Brigham Young University, 2. Rutgers University)

16:30 **P41.8 -
P41 SIG Accounting and Accountability: Decoding Hybrid Futures - Accounting and Accountability Perspectives in Public Governance and Management 8**
C6 Room
Chaired by: Dr. Tobias Polzer (Austria)



Continued from **Wednesday, 17 April**

Gender budgeting as an accounting tool for gender equity – a comparative analysis of the role of gender equity in resource allocation at the federal level in Austria and Germany

» Dr. Birgit Moser-Plautz (Austria)¹, Prof. Sanja Korac (Germany)², Ms. Sarah Müller (Germany)³ (1. University of Klagenfurt, 2. University of Administrative Sciences Speyer, 3. University of Administrative Sciences Speyer; University of Freiburg)

Mainstreaming Public Value in Italian Public Organizations

» Dr. Paola Canestrini (Italy)¹, Prof. Federica Bandini (Italy)¹ (1. University of Bologna)

Monitoring or Intervention: How the government responds to significant financial, service, and corporate failings in local authorities in England

» Prof. Peter Murphy (United Kingdom)¹, Dr. Martin Jones (United Kingdom)¹ (1. Nottingham Trent University)

Measuring non-cash generating Heritage Assets under IPSAS and ITAS: theoretical and practical issues about rates

» Dr. Daniele Vari (Italy)¹, Prof. Lucia Biondi (Italy)¹, Prof. Fabio Giulio Grandis (Italy)¹ (1. University of Roma Tre)

16:30

P29.8 -

P29 Emerging Technologies and the Transformation of the Public Sector 8

C8 Room

Chaired by: Dr. A. Paula Rodriguez Müller (Italy) and Khuram Shahzad (Finland)

Policy Informatics & Policy Analytics: Towards Evidence-Based Approach in Public Policymaking in a VUCA World

» Dr. Ebinezer Florano (Philippines)¹ (1. University of the Philippines, National College of Public Administration and Governance)

Cyber Healing: Using the Metaverse for Next-Generation Healthcare

» Prof. Alessandro Spano (Italy)¹, Dr. Paolo Cannas (Italy)², Dr. Virginia Angius (Italy)¹ (1. University of Cagliari, 2. Azienda Unità Sanitaria Locale Nuoro)

Experimental multi-level governance dynamics of emerging flight technologies: a case of the UK Future Flight Challenge

» Dr. Louise Reardon (United Kingdom)¹, Dr. Adam Michael Packer (United Kingdom)², Prof. Fern Elsdon-Baker (United Kingdom)² (1. Department of Public Administration and Policy, School of Government, University of Birmingham, 2. Institute for STEMM in Culture and Society (ISTEMMiCs) University of Birmingham)

16:30

P39.4 -

P39 SIG Local Governance: Collaboration of Local Governments and Civil Society 4

A32 Room

Chaired by: Enrico Guarini (Italy)

How do Brazilian mayors' human capital and political context characteristics affect Educational and Health Performance?

» Ms. Ana Rita Canelas Luz (Portugal)¹, Prof. Marco Antonio Catussi Paschoalotto (Portugal)² (1. School of Economics and Management, University of Minho and Centre for Research in Economics and Management (NIPE), 2. School of Economics and Management, University of Minho and Research Center In Political Science (CICP))

Measuring Local Crisis Management Performance Through News Media: How Governmental Reactions to the Covid-19 Pandemic are Represented in Germany

» Prof. Steffen Eckhard (Germany)¹, Ms. Pauline Hoffmann (Germany)¹, Dr. Alexa Lenz (Germany)¹ (1. Zeppelin University Friedrichshafen)

Developing and testing a comparative measure of public service performance: local government efficiency in Germany

» Mr. Laurin Friedrich (Germany)¹, Dr. Conrad Ziller (Germany)¹ (1. University of Duisburg-Essen)



Continued from **Wednesday, 17 April**

The micro-foundations of inter-organizational networks in asylum seekers and refugees integration: A gender perspective

» [Mrs. Elena Sinico](#) (Italy)¹, Prof. Federica Bandini (Italy)² (1. Università di Bologna, 2. University of Bologna)

16:30

P06.4 - P06 Exploring value and value creation from a service perspective 4

A2a Auditorium

Chaired by: Dr. tie cui (United Kingdom)

Reviewing the roles of public service professionals in value co-creation.

» [Mrs. Salla Maijala](#) (Finland)¹, [Mrs. Aino Rantamäki](#) (Finland)¹, Dr. Kaisa Kurkela (Finland)¹ (1. University of Vaasa)

Assessing the Performance of Public Local Libraries: Community Responsibility and Public Service Management Choice

» [Ms. Soohyun Park](#) (United States)¹ (1. University at Albany, State University of New York)

Unpacking value co-creation in the digital realm: an empirical investigation of public service user activation

» [Dr. Martina Pisarra](#) (Italy)¹, Prof. Marta Marsilio (Italy)¹, Mr. Gabriele Infante (Italy)¹ (1. Università degli studi di Milano)

16:30

P21.4 - P21 Knowledge-Building in Asian Public Management: Experiences, Challenges and Opportunities 4

A2b Auditorium

Chaired by: Prof. Liang Ma (China)

Beyond making trade-offs: How do local governments synergize multiple complementary goals?

» [Ms. Siyao Zhu](#) (China)¹, Dr. Hongshuai Wang (China)¹, Prof. Pan Zhang (China)² (1. Tsinghua University, 2. Shanghai Jiao Tong University)

“Economy-Environment” Synergies or Trade-off: Campaign-style Enforcement and Technology Adoption?

» [Ms. Yu Guo](#) (China)¹, Dr. Tao Hong (China)¹ (1. Harbin Institute of Technology)

Countering the uncertainty of technological catch-up: Changing “architects” in national innovation systems

» [Ms. Jing Wang](#) (China)¹, Dr. Yiheng Xi (China)¹, Prof. Haiyan Wang (China)¹ (1. University of Chinese Academy of Sciences)

How do local governments respond to central government strategies? --A Study on the Difference in Policy Response Based on Policy Reinvention Theory

» [Dr. Lei Qian](#) (China)¹ (1. Chongqing University)

16:30

P02.2 - P02 Catalyzing Innovation for Public Value: Unlocking the Power of Social Entrepreneurship and Strategic Public Management 2

A08 Room

Chaired by: Prof. Alessandro Sancino (Italy) and Dr. Magali Fia (Italy)

Measuring Public Value: The Spin Time Case Of Rome

» [Mx. Lavinia Pastore](#) (Italy)¹, Mx. Luigi Corvo (Italy)² (1. University Milan-Bicocca, 2. University of Milan-Bicocca)

Never Forget Who You Are. Social service provision in the face of a scandal: The Case of Italian Cooperatives

» Prof. Francesca Capo (Italy)¹, Prof. Riccardo Maiolini (Italy)², Prof. Tommaso Ramus (France)³, [Prof. Francesco Rullani](#) (Italy)⁴ (1. University of Milan-Bicocca, 2. John Cabot University, 3. ESSEC, 4. Yunus Social Business Centre - Ca' Foscari University of Venice)

Project-based practices for facilitating innovation through boundary spanning in an infrastructure development project

» [Ms. Shreya Anna Satheesh](#) (Netherlands)¹, Dr. Tim Busscher (Netherlands)¹, Dr. Stefan Verweij (Netherlands)¹, Prof. Jos Arts (Netherlands)¹ (1. University of Groningen)



Continued from **Wednesday, 17 April**

Digital Social Innovation in Cities: A Systematic Literature Review and a Research Agenda

» [Mr. Battulga Buyannemekh](#) (United States)¹ (1. Rockefeller College of Public Affairs and Policy & Center for Technology in Government, University at Albany, State University of New York)

16:30

P33.4 -

P33 From Intentions to Impact: Integrity antecedents and anti-corruption policies 4

A31 Room

Chaired by: Lode De Waele (Netherlands)

Norm-Setting and the Impact of Conflict-of-Interest Agencies

» [Prof. Luc Julliet](#) (Canada)¹ (1. Graduate School of Public and International Affairs, University of Ottawa)

Do institutional anti-corruption activities matter? An exploratory study in the Italian public sector

» [Prof. Elisa Bonollo](#) (Italy)¹ (1. University of Genoa)

The micro-meso-macro risk factors of corporate corruption: a scoping literature review

» [Mr. Lorain Fornerod](#) (Switzerland)¹, Prof. Jean-Patrick Villeneuve (Switzerland)¹, Dr. Giulia Mugellini (Switzerland)¹ (1. USI Università della Svizzera italiana)

Corruption Susceptibility of Public Servants - A Global Machine Learning Assessment

» [Mr. Moritz Schmid](#) (Austria)¹, Prof. Jurgen Willems (Austria)¹ (1. WU Vienna University of Economics and Business)

16:30

P44.4 -

P44 SIG Governing and Managing Hybridity: Between Promises and Pitfalls 4

C5 Room

Chaired by: Prof. Jarmo Vakkuri (Finland)

The negative impact from government contracting on work absence among government employees – A lasting impact?

» [Mr. Andrej Christian Lindholst](#) (Denmark)¹ (1. Aalborg University)

Filling in the state: A mixed-methods examination on how involuntary back-sourcing affects bureaucratic behavior

» [Prof. Yongjin Ahn](#) (Korea, Republic of)¹, [Prof. Hemin Choi](#) (Korea, Republic of)² (1. Korea University-Sejong, 2. Hallym University)

16:30

P10.2 -

P10 Artificial Intelligence and Public Administration: what is the future of public management and public policies? 2

D14 Room

Chaired by: Lorenzo Pratici (Italy)

From Pretraining Data to Generative AI Applications: Unveiling Human Value Alignments in the Digital Age

» [Dr. Cheng Suo](#) (China)¹, Prof. Qingguo Meng (China)¹, Dr. YuXian Xiao (China)¹, Dr. zhe hu (China)² (1. TSINGHUA UNIVERSITY, 2. Department of Computing, The Hong Kong Polytechnic University)

Stakeholder Engagement in the Artificial Intelligence driven decisions

» [Dr. Greici Sarturi](#) (Brazil)¹ (1. Federal University of Santa Maria)

Artificial Intelligence and gender in the public sector. A systematic literature review

» [Ms. Ariana Guevara](#) (Spain)¹, Prof. J. Ignacio Criado (Spain)² (1. PhD candidate, Researcher Department of Political Science and International Relations, Universidad Autónoma de Madrid, 2. Senior Lecturer / Associate Professor)

16:30

P17.2 -

P17 Public procurement and contracting in a hybrid world 2

A05 Room

Chaired by: Dr. Rianne Warsen (Netherlands) and Dr. Ben Brunjes (United States)



Continued from **Wednesday, 17 April**

Mimetic Isomorphism May Explain the Contextualized Uptake of Green Public Procurement. A Structural Topic Model of Framework Contracts.

» [Mr. Thomas Balbach](#) (Belgium)¹, Dr. Steven Van de Walle (Belgium)¹ (1. Public Governance Institute, KU Leuven)

Baby Formula and Government: The Impact of COVID-19 Supply Chain Disruptions on Federal Contracting

» [Ms. Marjorie De la Cruz](#) (United States)¹, Dr. Milena Neshkova (United States)¹ (1. Florida International University)

Exploring Contract Risk Management Strategies of Local Governments in the Context of Energy Transition through Public-Private Partnerships

» [Dr. Ju Ying Yang](#) (United States)¹ (1. Kansas State University)

Maverick Buying in Cooperative Public Procurement: Unraveling Deviant Work Behavior in Government Agencies.

» [Mr. Ivan Foberg](#) (Denmark)¹ (1. Roskilde University)

16:30

P35.2 -

P35 Strategic planning and strategy management-at-scale for robust governance 2

A06 Room

Chaired by: Prof. Åge Johnsen (Norway)

Understanding Strategic Planning Across Disciplines: Combining Machine Learning and a Meta-Narrative Review

» [Prof. Bert George](#) (Hong Kong)¹ (1. City University of Hong Kong)

Implementing change in public sector organisations – a dynamic matter of opportunity, capacity and willingness

» Dr. Anna Glenngård (Sweden)¹, [Dr. Anna Thomasson](#) (Denmark)² (1. Lund University School of Economics and Management, 2. Copenhagen Business School)

Collaboration in Local Sustainability Management: An Analysis of City Strategic Plans

» [Dr. Anni Jäntti](#) (Finland)¹, Dr. Juha Peltomaa (Finland)² (1. Tampere University, 2. Finnish Environment Institute)

The keys to a downtown revitalization strategy

» [Dr. Fabien Eymas](#) (France)¹, Prof. Faouzi BENSEBAA (France)² (1. Université de Haute-Alsace, 2. Université Paris Nanterre)

16:30

P03.2 -

P03 Innovative ‘Good Governance’ Models: Comparative Perspectives on Addressing Grand Challenges 2

A07 Room

Chaired by: Prof. Zlatko Bodrozic (United Kingdom)

Rethinking Good Governance from a Multi-Level, Multi-Sectoral Perspective

» [Prof. Alfred Ho](#) (Hong Kong)¹, Prof. Virginia Ho (Hong Kong)¹ (1. City University of Hong Kong)

Understanding Success in Open Social Innovation Contests: Insights for Tackling Grand Challenges

» [Prof. Yanto Chandra](#) (Hong Kong)¹, Prof. Johanna Mair (Germany)² (1. City University of Hong Kong, 2. Hertie School)

Oligarchy, Localism, Authoritarianism or Democratization? A neo-Schumpeterian perspective on alternative responses to the climate crisis

» [Prof. Zlatko Bodrozic](#) (United Kingdom)¹, Prof. Paul Adler (United States)² (1. University of Liverpool, 2. University of Southern California)

16:30

P05.2 -

P05 Public Governance Paradigms and Good Governance in Napoleonic Administrative Tradition Countries 2

E221 Room

Chaired by: Prof. Rosária Ramos (Portugal) and Micheline Hoffman (Brazil)



Continued from **Wednesday, 17 April**

TRANSFORMING GOVERNANCE FOR REALIZING THE SUSTAINABLE DEVELOPMENT GOALS (SDG'S)

» [Mr. Ahmed Isa Waziri](#) (Nigeria)¹ (1. Kano State Polytechnic)

Good Governance in municipal enterprises

» Prof. Francisca Tejado-Romero (Spain)¹, Prof. Miguel Angelo Rodrigues (Portugal)², [Prof. Joaquim Filipe Ferraz Esteves de Araújo](#) (Portugal)² (1. University of Castilla-La Mancha, 2. University of Minho-Research Center in Political Science (CICP))

What is the role of social control in public governance models in Portugal in the fight against corruption?

» Mrs. Suylan Midlej (Brazil)¹, [Dr. Elisabete Reis de Carvalho](#) (Portugal)² (1. Universidade de Brasília, 2. ISOSP - University of Lisbon)

Governance and Tourism Planning for Brazilian Local Sustainable Development: Lessons from Tiradentes Case Study

» [Dr. Magnus EMMENDOERFER](#) (Brazil)¹, Dr. Elias Mediotte (Brazil)¹, Dr. Hugo Silvestre (Brazil)², [Dr. Fabia Trentin](#) (Brazil)³ (1. UNIVERSIDADE FEDERAL DE VICOSA - UFV, 2. Universidade da Integração Internacional da Lusofonia Afro-Brasileira, 3. Universidade Federal Fluminense - UFF)

16:30

P26.2 -

P26 Research on collaboration between multiple actors in a public value creation context 2

E222 Room

Chaired by: Dr. Kim Eriksson (Sweden)

Hybrid researcher roles: exploring action researcher roles in collaborative innovation projects

» [Prof. Ann Karin Holmen](#) (Norway)¹ (1. 'University of Stavanger)

The Role of Governance Networks in Mitigation of Climate Disaster

» [Dr. Henrik Minassians](#) (United States)¹, Ms. Maria Barseghyan (United States)² (1. California State University Northridge, 2. Woodbury University)

Is co-creation in accounting reform the end of management by decree?

» [Dr. Davide Eltrudis](#) (Italy)¹, [Prof. Patrizio Monfardini](#) (Italy)¹ (1. University of Cagliari)

16:30

P31.2 -

P31 Digital transformation and hybrid future for public governance and management 2

E301 Room

Chaired by: Dr. Amanda Clarke (Canada) and Prof. John Halligan (Australia)

Understanding the impact of e-government service delivery on user coproduction: the case of administrative service reform

» [Dr. Xuan Tu](#) (China)¹ (1. Jiangsu Administration Institute)

Development Patterns, Influencing Factors, and Enhancement Mechanisms of Citizen E-Participation on Government Websites: A Perspective from Chinese Provincial Government Websites

» [Ms. Jiaqian Sun](#) (China)¹, Mrs. Wenjie Zhang (China)² (1. Southwestern University of Finance and Economics, Institute of Digital Economy and Cross-Science Innovation, Research Assistant, 2. Southwestern University of Finance and Economics, School of Public Administration, Assistant Professor)

Application of e-tool for measuring the digitalization for good public administration: Some evidence from Slovenia

» [Dr. Aleksander Aristovnik](#) (Slovenia)¹, [Dr. Dejan Ravšelj](#) (Slovenia)¹, Ms. Eva Murko (Slovenia)¹ (1. Faculty of Public Administration, University of Ljubljana)

16:30

P32.2 -

P32 Respond, change or transform? - Public administration and crises 2

E350 Room

Chaired by: Mr. David Špaček (Czech Republic) and Dr. Jens Weiss (Germany)



Continued from **Wednesday, 17 April**

How do trust, diversity, redundancy, and entrepreneurship among decisionmakers shape the climate transformativeness of local governments?

» Dr. Le Anh Nguyen Long (Netherlands)¹, Dr. Rachel Krause (United States)², Dr. Gwen Arnold (United States)³, Mr. S. Mohsen Fatemi (United States)², Ms. Sara Ludwick (United States)⁴ (1. University of Twente, 2. University of Kansas, 3. University of California, Davis, 4. UC Davis)

COVID-19 - impact on digitalization and organizational changes in the judicial administration of the Czech Republic

» Dr. Martin Viktora (Czech Republic)¹, Mr. Marek Navrátil (Czech Republic)², Dr. Dagmar Spalková (Czech Republic)² (1. Prague University of Economics and business, 2. Masaryk University)

Small municipalities, recent crises and robust governance

» Mr. David Špaček (Czech Republic)¹, Mr. Daniel Čermák (Czech Republic)², Mrs. Renáta Mikešová (Czech Republic)² (1. Masaryk University, 2. Czech Academy of Science)

19:00 **Gala dinner / Awards ceremony**
Tampere-Talo

Thursday, 18 April

08:30 **P42.9 - P42 SIG New Researchers Panel 9**
A3 Auditorium

Chaired by: Dr. Barbara Zyzak (Norway) and Jessica Sowa

Integration in Healthcare systems: a systematic literature review

» Ms. Firdawss Gartite (Italy)¹ (1. University of Bologna)

Administrative Burden in Healthcare: A Problematic Systematic Literature Review

» Mrs. veronica cruciani (Italy)¹ (1. Interdisciplinary Research Center "Health Science" Scuola Superiore Sant'Anna)

Intersectional Stigma in Public Health Policy Process: Implications from Social Welfare Theory and Empirical Evidence

» Mr. Zewei LIU (Hong Kong)¹ (1. The Chinese University of Hong Kong)

Building trust by making sense of crises: an ethnographic study of hospital management in post-pandemic times

» Mr. Silas Blomqvist Johansen (Denmark)¹ (1. Roskilde University)

08:30

P14.7 -

P 14 Behavioural and experimental public management 7

A4 Auditorium

Chaired by: Prof. Weißmüller K.S. (Netherlands)

Does Business Analytics improve Information Understanding and Decision-making? An Experimental Study on Public Employees

» Ms. Sonia Cocco (Italy)¹, Mr. Federico Atzori (Italy)¹, Prof. Vittorio Pelligra (Italy)¹ (1. University of Cagliari)

Control, randomness, and directness: Understanding and designing quasi and natural experiments

» Dr. Gregg VanRyzin (United States)¹ (1. Rutgers University)

The use of experiments in public administration studies: a bibliometric analysis

» Dr. Ricardo Gomes (Brazil)¹, Prof. Eran Vigoda-Gadot (Israel)², Dr. Erika Lisboa (Brazil)³, Dr. Gustavo Tavares (Brazil)⁴ (1. EAESP-FGV, 2. University of Haifa, 3. FGV EAESP, 4. Insper)

Expectations about Public Services: A Systematic Literature Review and Agenda for Research

» Dr. Zengqiang Qin (China)¹ (1. Southwestern University of Finance and Economics)



Continued from **Thursday, 18 April**

08:30 **P41.9 -
P41 SIG Accounting and Accountability: Decoding Hybrid Futures -
Accounting and Accountability Perspectives in Public Governance
and Management 9**

C6 Room

Chaired by: Prof. Enrico Bracci (Italy)

**RESISTING 'ACCOUNTABILITY' TO BE ACCOUNTABLE: A CASE OF
RELATIONAL AND ANARCHIC ACCOUNTABILITY IN PRACTICE**

» Dr. Mo Yan (United Kingdom)¹, Dr. Yingru Li (United Kingdom)² (1. Queen Margaret University, 2. University of Glasgow)

**Multiple institutional logics shaping sustainability performance
management practices in local governments**

» Mrs. Elina Vikstedt (Finland)¹, Dr. Lotta-Maria Sinervo (Finland)¹, Prof. Harri Laihonen (Finland)², Mr. Mika Luhtala (Finland)¹, Dr. Olga Trunova (Denmark)³ (1. Tampere University, 2. University of Eastern Finland, 3. Copenhagen Business School)

**Accounting role and hybrid models under changing rules in the
evolution of Public-private partnerships (PPPs)**

» Prof. Salvatore Russo (Italy)¹, Ms. Stefania Simoni (Italy)² (1. Ca' Foscari University of Venice, 2. University of Salento)

**Institutional logics in hybrid organizations: how institutional
work shapes accounting**

» Prof. Enrico Bracci (Italy)¹, Dr. Mouhcine Tallaki (Italy)¹, Mr. Andrea Bellinello (Italy)¹ (1. University of Ferrara)

08:30 **P23.4 -
P23 Robust Governance in Turbulent Times 4**

C8 Room

Chaired by: Prof. Jacob Torfing (Denmark)

**Turbulent contexts and collaboration: the experience of the first
100% Brazilian vaccine against COVID-19**

» Mr. Plínio Souza (Brazil)¹, Dr. Josiel Valadares (Brazil)¹, Dr. Ronan Capobianco (Brazil)¹ (1. UNIVERSIDADE FEDERAL DE VICOSA - UFV)

**Petrobras: the strategic responses of the Executive Board in 2020
resulting from the turbulence of COVID-19 and its effects on the
company's financial statements and governance**

» Mr. Vitor Santos Borre (Brazil)¹, Mr. Alessandro Maurício Januário Ribeiro (Brazil)¹, Prof. Bernardo de Abreu Guelber Fajardo (Brazil)¹ (1. Fundação Getulio Vargas / EBAPE - RJ)

**"How might we govern?": the public approach to Research and
Innovation governance**

» Ms. Laura Porta (Italy)¹, Prof. Michela Arnaboldi (Italy)² (1. Politecnico di Milano, 2. Politecnico Milano)

**Talking the talk or walking the walk? Citizen perceptions of local
administrative crisis management**

» Prof. Steffen Eckhard (Germany)¹, Dr. Alexa Lenz (Germany)¹ (1. Zeppelin University Friedrichshafen)

08:30 **P12.1 -
P12 Public Value in Public-Private Partnerships: strategic trends and
development in governments 1**

D13 Auditorium

Chaired by: Paolo Esposito (Italy) and Massimiliano Tufo (Italy)

**What Causes Public-Private Partnerships to Fail? Modeling the
Impacts of Democratic Accountability, Risk Allocation, and
Government Capacity on PPPs**

» Dr. Eric Boyer (United States)¹ (1. University of Texas at El Paso)

**Is it possible to bring robust private sector participation by Public-
Private-Partnerships (PPPs): a case study in China**

» Dr. Lujie Wang (China)¹, Prof. Sophie Sturup (China)¹ (1. Xi'an Jiaotong Liverpool University)



Continued from **Thursday, 18 April**

The evolution of public-private partnerships within European strategies for cybersecurity as a means to preserve Public Value

» Mr. Vincenzo Andreacchio (Italy)¹, Prof. Andrea Bonomi Savignon (Italy)¹ (1. University of Rome Tor Vergata)

Public value co-creation through evidence-based public-private partnership for local SMEs in Japan

» Prof. Ichiro Tsukamoto (Japan)¹, Ms. Suzuka Takahara (Japan)² (1. Meiji University, 2. Deloitte Touche Tohmatsu LLC)

08:30

P39.5 -

P39 SIG Local Governance: Collaboration of Local Governments and Civil Society 5

A32 Room

Chaired by: Enrico Guarini (Italy)

Actors, ideas and dilemmas: Interpreting the role of local municipalities in urban regeneration

» Prof. Diana Stirbu (United Kingdom)¹ (1. London Metropolitan University)

After the initial start of co-production: A theoretical study on the development of necessary conditions in co-production processes

» Mr. Hessel Bos (Netherlands)¹, Dr. Pieter Zwaan (Netherlands)¹, Prof. Taco Brandsen (Netherlands)¹ (1. Radboud University)

Facilitating co-production within civil society: the institutional context of social services co-production in Poland.

» Dr. Anna Kozak (Poland)¹ (1. University of Economics in Katowice)

When being stronger makes you weaker: Local Government Financial Performance and Administrative Capacity during COVID-19 under a decentralized regime

» Dr. Felipe Lozano (United States)¹, Dr. Pablo Sanabria Pulido (United States)², Ms. Alejandra Rodas-Gaiter (United States)² (1. University of Georgia, 2. Florida Atlantic University)

08:30

P06.5 -

P06 Exploring value and value creation from a service perspective 5

A2a Auditorium

Chaired by: Dr. tie cui (United Kingdom)

“Audience’s participation is an illusion!” Adopting a ‘value life cycle’ lens to accompany a large public organisation’s transition toward service delivery.

» Prof. Alice Anberrée (France)¹, Dr. Theo Simon (France)¹, Prof. Emmanuel Coblenca (France)², Prof. Frédéric Kletz (France)³ (1. Conservatoire national des arts et métiers, Paris, 2. Ecole des hautes études commerciales (HEC), 3. Mines Paris-PSL)

Public value determinants for Ukrainian refugees in Italy: The role played by users’ characteristics, service design and community experience

» Dr. Elisabetta Listorti (Italy)¹, Dr. Simone Manfredi (Italy)¹, Prof. Raffaella Saporito (Italy)², Prof. Elisabetta Notarnicola (Italy)¹ (1. Cergas SDA Bocconi School of Management, 2. SDA Bocconi School of Management)

Job characteristics on generation of public value: Evidence from a developing country

» Prof. Naci Karkin (Portugal)¹, Dr. Barış Kiyak (Turkey)² (1. United Nations University, 2. Southern Aegean Development Agency)

08:30

P21.5 -

P21 Knowledge-Building in Asian Public Management: Experiences, Challenges and Opportunities 5

A2b Auditorium

Chaired by: Prof. Liang Ma (China)

From Speech to Policy and Budget: A Study of the Political Discourses in Presidential Speeches and Government Budget Allocations in South Korea (2003-2022)

» Prof. Changyong Choi (Korea, Republic of)¹, Mr. Hojun Kang (Korea, Republic of)² (1. Seoul National University, 2. KDI School of Public Policy and Management)



Continued from **Thursday, 18 April**

Do the Days of Culture Nurture Expenditures on Motion Pictures?

» Dr. Jongyeon Lee (Korea, Republic of)¹ (1. KDI School of Public Policy and Management)

Occupational Mobility, Policy Acquisition and Rural Entrepreneurship ---- Take China's cultural tourism industry as an example

» Prof. YUAN YAO (China)¹ (1. Nanjing University of the Arts)

Effect of Work from Home on Innovation

» Dr. Chunggeun Yoon (Korea, Republic of)¹, Ms. Songyi Shin (Korea, Republic of)² (1. KDI School of Public Policy and Management, 2. Korea Development Institute)

08:30

P02 Catalyzing Innovation for Public Value: Unlocking the Power of Social Entrepreneurship and Strategic Public Management 3

A08 Room

Chaired by: Francesco Gerli (Italy) and Mx. Lavinia Pastore (Italy)

Will Consumers Care Knowing You are a Social Enterprise? Consumer Patronization in the Social Enterprise Sector

» Prof. Yanto Chandra (Hong Kong)¹, Prof. Long Wang (Hong Kong)¹ (1. City University of Hong Kong)

The Importance of User-centered Design for Value Creation in Start-up Entrepreneurship

» Dr. Jean Claude Mutiganda (Finland)¹, Ms. Yvette Mariza Mukamuhoza (Rwanda)² (1. Åbo Akademi University, 2. Great Lake Power Ltd)

Social Entrepreneurship and Value Co-creation in a dysfunctional society : A South African perspective

» Prof. Gregory Davids (South Africa)¹ (1. University of Western Cape)

Elevating Public Governance: The Transformative Power of Corporate Social Responsibility (CSR)

» Mr. Abderraouf Abla (Algeria)¹ (1. University of The People)

Public Procurement and Institutional Change: Reflective and Experimental Spaces in Tesoma Wellbeing Centre in Tampere, Finland

» Dr. Matti Pihlajamaa (Finland)¹, Mr. Anton Sigfrids (Finland)¹, Dr. Tiina Tuominen (Finland)¹ (1. VTT Technical Research Centre of Finland)

08:30

P44.5 -

P44 SIG Governing and Managing Hybridity: Between Promises and Pitfalls 5

C5 Room

Chaired by: Prof. Jarmo Vakkuri (Finland)

Public-Public-Private Partnerships: A new expression of hybridity in the delivery of public goods

» Dr. Michael O'Neill (Canada)¹, Mr. Joseph Gubbels (Canada)¹, Ms. Stacie Trinh (Canada)¹ (1. University of Ottawa)

Arbitration in Public Private Partnership Contracts: A Legal Analysis of Saudi Arabia's Approach

» Dr. Ali Alyami (Saudi Arabia)¹ (1. Institute of Public Adm)

The «in between organization» as a decided collaborative order

» Prof. Ann Karin Holmen (Norway)¹ (1. 'University of Stavanger)

Governance as a moderator to institutional pluralism in public service networks

» Ms. Franziska Rosenbach (United Kingdom)¹ (1. Government Outcomes Lab, Blavatnik School of Government, University of Oxford)

08:30

P17.3 -

P17 Public procurement and contracting in a hybrid world 3

A05 Room

Chaired by: Dr. Rianne Warsen (Netherlands) and Dr. Ben Brunjes (United States)



Continued from **Thursday, 18 April**

Managing buyer-supplier relationships in public procurement in turbulent times: a systematic literature review of relational contracting in the public sector

» [Dr. Iolien Grandia](#) (Netherlands)¹, Dr. Rianne Warsen (Netherlands)¹ (1. Erasmus University Rotterdam)

Cultivating Trust and Value in Public-Private Contracts: A Formal-Relational Contracting Approach

» [Prof. Ole Helby Petersen](#) (Denmark)¹, Dr. Lena Brogaard (Denmark)¹, Prof. Matthew Potoski (United States)² (1. Roskilde University, 2. University of California - Santa Barbara)

Do regulations enhance civil servants' trust in NGO contractors in service procurement? A comparative analysis of conjoint experiments in China

» [Dr. WEI LI](#) (China)¹, Ms. Fei Chen (China)², Prof. Tong Xiao (China)³ (1. College of Public Administration, Huazhong University of Science and Technology, 2. Huazhong University of Science and Technology, 3. East China University of Political Science and Law)

Real options reasoning and contract design: relationship building through agreement modifications

» [Dr. Lucky Anguelov](#) (United States)¹, Dr. Ben Brunjes (United States)² (1. The Evergreen State College, 2. University of Washington)

08:30

P35.3 -

P35 Strategic planning and strategy management-at-scale for robust governance 3

A06 Room

Chaired by: Prof. Sara Brorström (Sweden)

Strategic planning, stakeholder involvement, collaboration, and outcomes: Robust hybrid governance in local government in Norway

» [Prof. Åge Johnsen](#) (Norway)¹ (1. Oslo Metropolitan University - OsloMet)

Constructing strategic narratives under uncertainty: Exploring sensemaking on digitalization in local government

» [Mr. Jakob Kühler](#) (Germany)¹ (1. University of Potsdam)

Internal and external inclusion in open strategy-making

» [Mr. Benoit Ruyschaert](#) (Belgium)¹, Prof. Tom Kuppens (Belgium)², Prof. Nathalie Crutzen (Belgium)³ (1. Liège University & Hasselt University, 2. Hasselt University, 3. Liège University)

Career Incentives and Policy Short-Termism: Evidence from 284 Chinese City Governments (2004-2022)

» [Prof. Youlang Zhang](#) (China)¹ (1. Renmin University of China)

08:30

P03 Innovative 'Good Governance' Models: Comparative Perspectives on Addressing Grand Challenges 3

A07 Room

Chaired by: Prof. Zlatko Bodrozic (United Kingdom)

Regulatory Quality, Capitalism and Decarbonization: A Global Study

» [Dr. Michael Cole](#) (United Kingdom)¹, Dr. Jiajing Sun (United Kingdom)², Dr. Weimen Jiang (China)³, Prof. Leizhen Zang (China)⁴ (1. University of Liverpool, 2. Maths Department, University of Birmingham, 3. College of Economics and Management, Nanjing Forestry University, 4. the College of Humanities and Development Studies (COHD), China Agricultural University)

Disaster management and shared governance among community stakeholders in the United States: Critical actions by universities and colleges in the co-provision of disaster-related services

» [Dr. Suyang Yu](#) (United States)¹, Dr. Brian Gerber (United States)² (1. University of Illinois Springfield, 2. Associate Professor & Co-Director, Center for Emergency Management & Homeland Security, Arizona State University)

Tackling gender inequalities within disaster risk reduction strategies: the moderating effect of good governance.

» Prof. Carlo Vermiglio (Italy)¹, Dr. Valeria Naciti (Italy)¹, [Dr. Giulia Favetti](#) (Italy)¹ (1. University of Messina)



Continued from Thursday, 18 April

08:30 **P05.3 - P05 Public Governance Paradigms and Good Governance in Napoleonic Administrative Tradition Countries 3**
E221 Room
Chaired by: Mrs. Suylan Midlej (Brazil) and Prof. Rosária Ramos (Portugal)

The Commitment to Collaboration, Networks and Local Governance in Portugal: The definition of a conceptual framework within the scope of Intermunicipal Communities.

» Dr. Ireneu de Oliveira Mendes (Portugal)¹, Prof. Elisabete Carvalho (Portugal)² (1. Institute of Social and Political Sciences - University of Lisbon, 2. Centre for Public Administration and Public Policies, Institute of Social and Political Sciences, Universidade de Lisboa)

Federal Revenue of Brazil institutional logics of collaboration between tax authorities and taxpayers

» Mr. Antonio Baltazar (Brazil)¹, Prof. Rosária Ramos (Portugal)¹ (1. Centre for Public Administration and Public Policies, Institute of Social and Political Sciences, Universidade de Lisboa)

governance characteristics in plain language initiatives in brazil

» Ms. Júlia Baretta (Brazil)¹, Dr. Micheline Hoffmann (Brazil)² (1. Universidade do Estado de Santa Catarina, 2. UDESC)

The Napoleonic challenge to Collaborative Governance: how the Napoleonic administrative tradition makes realizing the collaborative advantage harder, and how this barrier can be overcome

» Dr. Gustavo Valdivieso (Colombia)¹ (1. Universidad Externado de Colombia)

08:30 **P26.3 - P26 Research on collaboration between multiple actors in a public value creation context 3**
E222 Room
Chaired by: Maria Mårtensson (Sweden)

Public value : to each their own ? Analyzing the effects of elected representatives' dissidence on the collaborative measurement of public value

» Dr. Bruno FERAL (France)¹, Prof. Benjamin DREVETON (France)¹ (1. Université de Poitiers, I.A.E.)

Social Risk, Collaborative Governance, and Public Service Resilience: A Comparative Analysis Based on Multiple Cases

» Dr. Jia Xu (China)¹, Prof. Huanming Wang (China)¹, Mr. Shijun Jiang (Japan)², Prof. Yi Liu (China)¹ (1. Dalian University of Technology, 2. Nagoya University)

Creating sharedness with pooled budgets

» Ms. Anna Villaume Silberstein (Sweden)¹, Dr. Gunilla Eklöv Alander (Sweden)¹, Dr. Mikael Holmgren Caicedo (Sweden)¹ (1. Stockholm University)

The ethics and politics of collaboration in management research: A reflexive review

» Dr. Karin Axelsson (Sweden)¹, Dr. Linda Höglund (Sweden)¹, Prof. Emma Bell (Sweden)¹ (1. Mälardalen University)

08:30 **P31.3 - P31 Digital transformation and hybrid future for public governance and management 3**
E301 Room
Chaired by: Prof. John Halligan (Australia) and Dr. Amanda Clarke (Canada)

THE VOID WITHIN: UNDERSTANDING THE LAYERED TENSIONS OF GOVTECH AND GOVERNMENT

» Dr. Jessica Breaugh (Germany)¹, Dr. Moritz Kleinaltekamp (Denmark)², Dr. Gerhard Hammerschmid (Germany)³ (1. ESCP Business School, 2. Copenhagen Business School, 3. Hertie School)

Not Dead, But Under Attack: New Public Management and the Role of Private Firms in Public Sector Digital Transformation

» Dr. Amanda Clarke (Canada)¹ (1. Carleton University)



Continued from **Thursday, 18 April**

Enhancing public sector capacity: A framework for renewal of Malaysia's digital transformation in the hybrid governance era

» [Ms. Nadia Monira Mohamed Taib](#) (United Kingdom)¹, Prof. Rainer Kattel (United Kingdom)¹ (1. University College London (UCL))

Interpreting Public Leadership in India's Multilevel Digital Transformations

» [Dr. Srinivas Yerramsetti](#) (Switzerland)¹ (1. University of Bern KPM Center for Public Management)

08:30

P32.3 -

P32 Respond, change or transform? – Public administration and crises 3

E350 Room

Chaired by: Dr. Jens Weiss (Germany) and Mr. David Špaček (Czech Republic)

Empathy, Trust, and Adaptability: A Systematic Review of Factors Influencing Political Leadership in the Covid-19 Crisis

» [Ms. Rocío Deborá Rodríguez Fraga](#) (Switzerland)¹, [Ms. Daniela Schaedeli](#) (Switzerland)¹, [Prof. Adrian Ritz](#) (Switzerland)¹ (1. KPM, University of Bern)

How do systemic crises shape citizen perceptions about government?

» [Dr. Nathalie Mendez](#) (Colombia)¹, [Dr. Pablo Sanabria Pulido](#) (United States)², [Dr. Ricardo Bello-Gomez](#) (United States)³ (1. Universidad de los Andes, 2. Florida Atlantic University, 3. Rutgers University)

Sharing is caring: Effective Local Crisis Management through Practice Sharing

» [Mrs. Frida von Zahn](#) (Germany)¹, [Mr. Lawrence Schätzle](#) (Germany)¹ (1. German Institute for Urban Affairs)

08:30

P01.1 -

P01 Advancing the Core Technologies of Government Organizations by Embracing Social Equity (PMRA) 1

D12 Room

Chaired by: Rosemary OLeary (United States) and Dr. Sean McCandless (United States) and Prof. Christopher Koliba (United States)

Fighting Poverty for Small Farmers in Developing Countries: The Perspective of Government-Led Appropriate Technology Promotion

» [Prof. Leizhen Zang](#) (China)¹ (1. t the College of Humanities and Development Studies (COHD), China Agricultural University)

China's Targeted Poverty Alleviation (TPA) policy and its 'winner-takes-all' character: Empirical evidence from the Ganzi and Aba Prefectures in Sichuan

» [Ms. Zaiping Yang](#) (China)¹, [Prof. Ijin Hong](#) (Taiwan)² (1. Sun Yat-Sun University, 2. National Taiwan University)

09:00

IRSPM Award Lecture -

IRSPM O'Leary Award 2024 Lecture (Virtual presentation)

Chaired by: Dr. Eva Thomann (Germany)

Working from home during COVID-19: What does this mean for the ideal worker norm?

» Assoc. Professor Sue Williamson - School of Business, UNSW Canberra, Australia

10:00

Coffee Break

Tampere University City Center Campus

10:30

IRSPM Routledge Award 2024 Lecture

Chaired by: Dr. Eva Thomann (Germany)

The Road Less Traveled

» Board of Governors Distinguished Professor, [Norma M. Ricucci](#) - Rutgers University, Newark School of Public Affairs & Administration, USA



Continued from **Thursday, 18 April**

10:30 **P42.10 -
P42 SIG New Researchers Panel 10**
A3 Auditorium
Chaired by: Jessica Sowa and Dr. Barbara Zyzak (Norway)

The great unknown? What we (don't) know about citizens information demand

» Ms. Julia Trautendorfer (Austria)¹ (1. Johannes Kepler University Linz)

Delivering Local Authority Cultural Services in the Era of Austerity

» Mr. Bernard Dom (United Kingdom)¹, Dr. Martin Jones (United Kingdom)¹, Prof. Alan Collins (United Kingdom)¹ (1. Nottingham Trent University)

Street level bureaucrats creative discretion in practice: results from an interview and diary study within frontline social work in the Netherlands

» Mrs. Liesbeth Faas (Netherlands)¹, Dr. Glenn Houtgraaf (Netherlands)², Dr. Peter Kruyen (Netherlands)³, Prof. Sandra Van Thiel (Netherlands)² (1. Radboud University & Avans university of applied sciences, 2. Erasmus University Rotterdam, 3. Radboud University)

The role of the agile facilitator in academia: Learnings from case studies in digital transformation research

» Mr. Samuel T. Simon (Germany)¹ (1. Center for Advanced Internet Studies (CAIS))

10:30 **P14.8 -
P 14 Behavioural and experimental public management 8**
A4 Auditorium
Chaired by: Prof. Weißmüller K.S. (Netherlands)

Improving Public Servants' Creativity: Developing an Evidence-Based Creativity Training Program and Longitudinal Mixed-Methods Testing of Sustainable Effects

» Mr. Glenn Houtgraaf (Netherlands)¹, Dr. Peter Kruyen (Netherlands)², Prof. Sandra Van Thiel (Netherlands)¹ (1. Erasmus University Rotterdam, 2. Radboud University)

Burning Out Integrity? Proposing and evaluating a demands-resources model of corruptibility with evidence from Swiss administration

» Prof. Weißmüller K.S. (Netherlands)¹, Prof. Adrian Ritz (Switzerland)² (1. Vrije Universiteit Amsterdam, 2. KPM, University of Bern)

How Self and Collective Efficacy Foster Chief Executive Officers Performances within Municipally Owned Corporations

» Dr. Hedva Vinarski Peretz (Israel)¹, Dr. Anna Uster (Israel)² (1. The Max Stern Yezreel Valley College, 2. The Academic Yezreel Valley College)

What Matters Most? Examining the Role of Race, Gender, and Age in Public Service Job Attraction

» Dr. Taha Hameduddin (United States)¹, Dr. Guillem Ripoll (Spain)² (1. University of Kentucky, 2. University of Navarra)

10:30 **P23.5 -
P23 Robust Governance in Turbulent Times 5**
C8 Room
Chaired by: Prof. Jacob Torfing (Denmark)

Theorizing varieties of multilevel governance in the robust governance of crises

» Dr. Tiziana Caponio (Italy)¹, Dr. Rasmus Øjvind Nielsen (Denmark)², Prof. Stefania Ravazzi (Italy)³, Dr. Andrea Pettrachin (Italy)³ (1. University of Torino, 2. Roskilde University, 3. University of Turin)



Continued from **Thursday, 18 April**

Is Robustness (Only) in the Eye of the Beholder? Taking the Legal and Moral Dimensions of Legitimacy Seriously in Relation to Adaptive and Innovative Crisis Responses.

» [Dr. Rasmus Øjvind Nielsen](#) (Denmark)¹, [Dr. Tiziana Caponio](#) (Italy)², [Dr. Andrea Pettrachin](#) (Italy)³, Prof. Vicente Pina (Spain)⁴, Prof. Vicente Pina (Spain)⁴ (1. Roskilde University, 2. University of Torino, 3. Collegio Carlo Alberto, 4. University of Zaragoza)

HYBRID SOLUTIONS IN TIMES OF CRISES – A Multiple Case Study on the European Union and the Covid-19 Pandemic.

» [Ms. Eva Peeters](#) (Estonia)¹, Dr. Susana Duarte Coroado (Belgium)², Mr. Steven Nõmmik (Estonia)¹, Prof. Tiina Randma Liiv (Estonia)¹, Prof. Koen Verhoest (Belgium)² (1. Tallinn University of Technology, 2. University of Antwerp)

A robust governance approach to the Covid-19 vaccination processes in the EU. Crossing borders, boundaries and states of mind.

» [Dr. Javier Garcia-Lacalle](#) (Spain)¹, [Dr. Jaime García-Rayado](#) (Spain)¹, [Dr. Lara Ripoll](#) (Spain)¹ (1. University of Zaragoza)

10:30

P12.2 -

P12 Public Value in Public-Private Partnerships: strategic trends and development in governments 2

D13 Auditorium

Chaired by: Paolo Esposito (Italy) and Massimiliano Tufo (Italy)

Analysis of Accounting and Control in Urban Mobility PPPs for Public Value Creation

» [Dr. Jean Claude Mutiganda](#) (Finland)¹ (1. Åbo Akademi University)

The dynamics of performance in PPP in water management over the long-term and the emergence of public value

» [Prof. Laurent Béduneau-Wang](#) (Morocco)¹ (1. Africa Business School, UM6P)

How to measure the sustainable development of local territories? The Observatory of Territorial Public Value

» Prof. Enrico Deidda Gagliardo (Italy)¹, Prof. Enrico Bracci (Italy)¹, [Dr. Luca luca.papi@unife.it](#) (Italy)¹, Dr. Giorgia Gobbo (Italy)¹, Dr. Riccardo levoli (Italy)¹ (1. University of Ferrara)

Strategic reconfiguration and turnaround in two Swiss non profit and for profit Hospital networks; impact on value creation.

» [Prof. Marco Meneguzzo](#) (Switzerland)¹, Mr. Fabio Rezzonico (Switzerland)², Dr. Gianni Roberto Rossi (Switzerland)³, [Mr. Hira Houshmand](#) (Switzerland)⁴ (1. University Roma Tor Vergata, and Università della Svizzera Italiana, 2. Swiss Medical Network, 3. RehaKlinik Bellikon, 4. University Rome Tor Vergata, and Università della Svizzera Italiana)

10:30

P39.6 -

P39 SIG Local Governance: Collaboration of Local Governments and Civil Society 6

A32 Room

Chaired by: Prof. sabine kuhlmann (Germany)

Civil society organisations' perceptions of legitimacy of different citizen participation initiatives

» [Mrs. Liese BERKVENS](#) (Belgium)¹, Prof. Bram Verschuere (Belgium)¹ (1. Ghent University)

Is Collaboration Stronger Longer?

» [Dr. Khaldoun AbouAssi](#) (United States)¹, Ms. Kathryn Grossman (United States)¹, Dr. Jocelyn Johnston (United States)¹ (1. School of Public Affairs, American University)

LEGISLATION IS ONE THING, CAPACITY IS ANOTHER: Assessing Local Government's Response-ability in a Small-Island Developing State

» [Prof. Eris Schoburgh](#) (Jamaica)¹ (1. THE UNIVERSITY OF THE WEST INDIES, MONA)



Continued from Thursday, 18 April

Different strategies for similar public sector innovation outcomes? An analysis of three Spanish local governments

» [Prof. J. Ignacio Criado](#) (Spain)¹, [Prof. Laura Alcaide](#) (Spain)², [Ms. Irene Liarte](#) (Spain)³ (1. Senior Lecturer / Associate Professor Department of Political Science and International Relations, Universidad Autónoma de Madrid, 2. Senior Lecturer / Associate Professor, Department of Accounting and Finance, Universidad de Granada, 3. Department of Political Science and International, Universidad Autónoma de Madrid)

10:30

P06.6 - P06 Exploring value and value creation from a service perspective 6

A2a Auditorium

Chaired by: Dr. tie cui (United Kingdom)

What constitutes value creation and value destruction in long-term care, and who decides?

» [Dr. Emily Burn](#) (United Kingdom)¹, [Prof. Catherine Needham](#) (United Kingdom)¹ (1. University of Birmingham)

Modes of Justification in Complex Land Use Decision-Making: Unraveling Their Role in Value Co-Destruction

» [Mrs. Johanna Liljeroos-Cork](#) (Finland)¹ (1. Tampere University, Faculty of Management and Business MAB)

Between (forced) participation and co-production: an explorative analysis in an Italian University

» [Prof. Patrizio Monfardini](#) (Italy)¹, [Dr. Davide Eltrudis](#) (Italy)¹ (1. University of Cagliari)

Mental Health Crisis of the Youth is Everyone's Responsibility: Conflicts in Creation of Value and Innovative Public Services

» [Dr. Paula Rossi](#) (Finland)¹, [Dr. Jim Broch Skarli](#) (Norway)² (1. University of Vaasa, 2. Inland Norway University of Applied Sciences)

10:30

P21.6 - P21 Knowledge-Building in Asian Public Management: Experiences, Challenges and Opportunities 6

A2b Auditorium

Chaired by: Prof. Liang Ma (China)

Seeing like a number: a comparative case study of data-driven governance between China and the UK

» [Mr. Yiping Cao](#) (United Kingdom)¹, [Dr. James Stewart](#) (United Kingdom)¹ (1. University of Edinburgh)

A comparative study of digital inclusion strategies between Japan, South Korea and China: focusing on the digital divide situation in rural areas

» [Prof. Kim Taeil](#) (Korea, Republic of)¹, [Dr. HE FANGRONG](#) (China)¹ (1. Korea university)

Digital Transformation in Public Administration: A Comparative Analysis of Key Drivers between the Western and non-Western Contexts

» [Ms. Nadia Monira Mohamed Taib](#) (United Kingdom)¹, [Prof. Rainer Kattel](#) (United Kingdom)¹ (1. University College London (UCL))

10:30

P02 Catalyzing Innovation for Public Value: Unlocking the Power of Social Entrepreneurship and Strategic Public Management 4

A08 Room

Chaired by: Francesco Gerli (Italy) and Prof. Alessandro Sancino (Italy)

PUBLIC VALUE AND IMPACT FINANCE: SOCIAL IMPACT BONDS IN THE POST-PANDEMIC WORLD

» [Ms. Simona Selvaggi](#) (Italy)¹, [Dr. Rocco Frondizi](#) (Italy)¹ (1. University of Rome Tor Vergata)

Bridging service innovation and value creation: evidence from public housing

» [Prof. Maria Cucciniello](#) (Italy)¹, [Mrs. Eleonora Perobelli](#) (Italy)², [Prof. Raffaella Saporito](#) (Italy)³ (1. Bocconi University, 2. Cergas SDA Bocconi School of Management, 3. SDA Bocconi School of Management)



Continued from **Thursday, 18 April**

Examining a public initiative to drive social entrepreneurship in Hong Kong: The relationship between the administration design and the policy performance

» Dr. Geoff Chee Hon Chan (Hong Kong)¹, Mr. Raymond Tang (Hong Kong)² (1. The Chinese University of Hong Kong, 2. The University of Hong Kong)

Open Innovation systems and public management in Africa: Setting new boundaries against wicked problems

» Dr. Emmanuel Ayisi (Ghana)¹, Dr. Emmanuel Yeboah Assiamah (Ghana)¹ (1. University of Ghana)

10:30

P33.6 -

P33 From Intentions to Impact: Integrity antecedents and anti-corruption policies 6

A31 Room

Chaired by: Lode De Waele (Netherlands)

Causes of Corruption in a Comparative Perspective

» Mrs. Lilian Fiala (Germany)¹, Prof. Nicolai Dose (Germany)¹ (1. Universität Duisburg-Essen)

Negative Impacts of Anti-Corruption Efforts in Public Administration: Evidence from the use of the ALICE Tool

» Dr. Wagner Mencke (Brazil)¹, Dr. Ricardo Gomes (Brazil)², Mrs. Flávia Xavier (Brazil)¹ (1. Brazilian Office of the Comptroller General (CGU), 2. EAESP-FGV)

Understanding the Impact of Corruption Surveys Quality on Comparative Cross-national Research

» Dr. Giulia Mugellini (Switzerland)¹, Dr. Rédina Berkachy (Switzerland)¹, Prof. Jean-Patrick Villeneuve (Switzerland)¹ (1. USI Università della Svizzera italiana)

10:30

P44 SIG Governing and Managing Hybridity: Between Promises and Pitfalls 6

C5 Room

Chaired by: Prof. Jarmo Vakkuri (Finland)

From goals to gains: Analyzing Performance Tensions in Hybrid Football Organizations

» Dr. Deborah Agostino (Italy)¹, Dr. Anna Thomasson (Denmark)² (1. Politecnico Milano, 2. Copenhagen Business School)

Hybrid Accountability and the (Under) Development of Hybrid Management Control: The Case of a Public Healthcare Organisation

» Prof. Ian Kirkpatrick (United Kingdom)¹, Dr. Shuyi Liu (United Kingdom)¹ (1. University of York)

Governing Collaborations for Sustainable Development: Hybridity of Performance

» Mrs. Elina Vikstedt (Finland)¹, Prof. Jarmo Vakkuri (Finland)² (1. Tampere University, 2. Professor at Tampere University)

10:30

P10.4 -

P10 Artificial Intelligence and Public Administration: what is the future of public management and public policies? 4

D14 Room

Chaired by: Lorenzo Pratici (Italy)

Algorithmic Biases and Citizen Perceptions of Artificial Intelligence in the Public Sector

» Dr. Jiasheng Zhang (Macao)¹, Dr. Hui Li (Hong Kong)² (1. University of Macau, 2. The University of Hong Kong)

Automating Public Policy: A Comparative Study of Conversational AI Models and Human Expertise in Crafting Briefing Notes

» Mr. Stany Nzobonimpa (Canada)¹, Prof. Jean-Francois Savard (Canada)¹, Prof. Isabelle Caron (Canada)², Prof. Justin Lawarée (Canada)¹ (1. ENAP, 2. Dalhousie University)



Continued from **Thursday, 18 April**

Mapping A Decade of Artificial Intelligence-Driven Decision Making in Public Administration

» [Prof. Yanto Chandra](#) (Hong Kong)¹, Ms. Naikang Feng (Hong Kong)² (1. City University of Hong Kong, 2. The University of Hong Kong)

Making governance agile: exploring the role of artificial intelligence in China's local governance

» [Dr. Yiran Li](#) (Hong Kong)¹, Ms. Yingying Fan (Hong Kong)¹, Dr. Lin Nie (Hong Kong)² (1. Hong Kong Baptist University, 2. The Hong Kong Polytechnic University)

10:30

P17.4 - P17 Public procurement and contracting in a hybrid world 4

A05 Room

Chaired by: Dr. Jolien Grandia (Netherlands) and Dr. Ben Brunjes (United States)

Evaluating the Impact of Pre-Commercial Procurement on Brazil's National Innovation System

» [Mr. Bruno Lion Gomes Heck](#) (Brazil)¹, Dr. Antonio Fonfria (Spain)², Dr. Carlos Eduardo Franco Azevedo (Brazil)³ (1. Escola de Comando e Estado-Maior do Exército, 2. Complutense University of Madrid, 3. Army Command and General-Staff College)

Implementing challenge-driven public procurement of innovation: a multiple case study

» [Dr. Matti Pihlajamaa](#) (Finland)¹, Mr. Ville Valovirta (Finland)¹, Dr. Katriina Alhola (Finland)², Dr. Maria Merisalo (Finland)¹ (1. VTT Technical Research Centre of Finland, 2. Finnish Environment Institute)

Framework Agreements As A Public E-Procurement Mechanism in Saudi Arabia

» [Dr. Ali Alyami](#) (Saudi Arabia)¹ (1. Institute of Public Adm)

Navigating temporal hybridity in 'GovTech' procurement

» [Mr. Nathan Davies](#) (United Kingdom)¹, Dr. Keegan McBride (United Kingdom)¹ (1. University of Oxford)

10:30

P35.4 - P35 Strategic planning and strategy management-at-scale for robust governance 4

A06 Room

Chaired by: Dr. John M Bryson (United States) and Prof. Eva Sørensen (Denmark)

Exploring and expanding the boundaries of infrastructure: a closer look at the tensions and dilemmas of opening up strategy to new infrastructure configurations

» [Mr. Arnoud Toering](#) (Netherlands)¹ (1. Delft University of Technology)

'When we step forward others step back' – on the challenges of involvement

» [Prof. Sara Brorström](#) (Sweden)¹, Prof. Alexander Styhre (Sweden)¹ (1. University of Gothenburg, School of Business, Economics and Law)

Intersecting performance management and strategic planning: Understanding individual participants to manage hybrid governance.

» [Prof. Julio Zambrano](#) (Germany)¹ (1. University of Konstanz)

Cross-boundary scaling within public organizations: A large-scale qualitative study of strategies, practices and tensions

» Dr. Madalina Pop (Denmark)¹, [Prof. Jesper Rosenberg Hansen](#) (Denmark)¹ (1. Aarhus University)

10:30

P03.4 - P03 Innovative 'Good Governance' Models: Comparative Perspectives on Addressing Grand Challenges 4

A07 Room

Chaired by: Prof. Zlatko Bodrozic (United Kingdom)

A Study on Policy policy of Macao's book publishing industry: Advantages, Challenges and Suggestions

» [Dr. LI JIAGUI](#) (China)¹ (1. Macao Polytechnic University)



Continued from **Thursday, 18 April**

Exploring the determinants of sustainability in municipal governance: evidence from Finnish local authority audit committees

» [Dr. Jaakko Rönkkö](#) (Finland)¹, Mr. Mika Luhtala (Finland)², Dr. Siina Raskulla (Finland)¹ (1. Tampere University, Faculty of Management and Business, 2. Tampere University)

Bridging missions and systems of use – The vertical dimensions of governance in mission-oriented innovation policy

» [Dr. Helka Kalliomäki](#) (Finland)¹, Dr. Jakob Trischler (Sweden)², Dr. Peter Svensson (Sweden)³, Dr. Thomas Woodson (United States)⁴, Dr. Jari Kuusisto (Finland)¹, Dr. Leena Kunttu (Finland)¹, Ms. Johanna Kalliokoski (Finland)¹ (1. University of Vaasa, 2. Karlstad University, 3. Tillväxtanalys, 4. Stony Brook University)

10:30

P05.4 -

P05 Public Governance Paradigms and Good Governance in Napoleonic Administrative Tradition Countries 4

E221 Room

Chaired by: Prof. Rosária Ramos (Portugal) and Prof. Elisabete Reis de Carvalho (Portugal)

The role of institutional logics and policy design in implementing administrative reforms: the case of Italian universities' governance

» [Dr. Giovanni Barbato](#) (Italy)¹, Prof. Giliberto Capano (Italy)², Prof. Matteo Turri (Italy)¹ (1. Università degli studi di Milano, 2. Università di Bologna)

A Meta-Governance proposal for the implementation of Brazil's Defense Policy

» [Dr. Karina Rodrigues](#) (Brazil)¹ (1. Brazilian Army High Command and General Staff College)

Standardization for the generation of open data: analysis of a Brazilian experience from the perspective of the co-creation approach

» Ms. Larice Steffen Peters (Brazil)¹, Ms. Victoria Moura de Araújo (Brazil)¹, Ms. Caroline Dornelles Peressutti (Brazil)¹, Dr. Paula Chies Schommer (Brazil)¹, [Dr. Micheline Hoffmann](#) (Brazil)¹ (1. UDESC)

The role of mid-level bureaucracy in public policy governance

» [Mr. Gilberto Soares](#) (Brazil)¹, [Mrs. Suylan Midlej](#) (Brazil)¹ (1. Universidade de Brasília)

10:30

P26.4 -

P26 Research on collaboration between multiple actors in a public value creation context 4

E222 Room

Chaired by: Dr. Karin Axelsson (Sweden)

Where have I seen you before? Networks, trust and reciprocity as a source of collaboration in the public service

» [Dr. Nathalie Mendez](#) (Colombia)¹ (1. Universidad de los Andes)

What is excellence in practice-based research? A concept mapping study

» [Prof. Ulrica von Thiele Schwarz](#) (Sweden)¹, Ms. Emma Hedberg Rundgren (Sweden)², Dr. Håkan Uvhagen (Sweden)³, Dr. Åsa Hedberg Rundgren (Sweden)⁴ (1. Mälardalen university, 2. Karolinska Institutet, 3. Region Stockholm, 4. Stockholm Gerontology Research Center)

Hybridity of the Citizen and Public Management worlds: Planning work for (Tele)Care in the Home.

» [Prof. Rob Wilson](#) (United Kingdom)¹ (1. Northumbria University)

On the space-in-between: Resource discussions in Plato's cave

» [Dr. Anneli Häyren](#) (Sweden)¹, Dr. Eva Wittbom (Sweden)², Dr. Kim Eriksson (Sweden)³ (1. Uppsala University, 2. Stockholm University, 3. Linneaus University)



Continued from **Thursday, 18 April**

10:30 **P31.4 - P31 Digital transformation and hybrid future for public governance and management 4**
E301 Room
 Chaired by: Dr. Amanda Clarke (Canada) and Prof. John Halligan (Australia)

Exploring Coordination Between Governmental Resources and Citizen Engagement with Open Data : Assessment and Driving Forces

» [Dr. Ying Zhang](#) (China)¹, Prof. Tom Christensen (Norway)², Prof. Marijn Janssen (Netherlands)³ (1. Zhejiang University, 2. Department of Political Science, 3. Delft University of Technology)

Does Cross-boundary Sharing of Government Data Stem from Governance Pattern Changes or Motivation Shifts? A Case Study on the cross-boundary data sharing in M District of Zhejiang Province

» [Ms. 甄铭黄](#) (China)¹, [Dr. 娜魏](#) (China)², [Dr. 正梁](#) (China)³ (1. lemonade0506@126.com, 2. weinapku2012@126.com, 3. lzsppm@163.com)

10:30 **P01.2 - P01 Advancing the Core Technologies of Government Organizations by Embracing Social Equity (PMRA) 2**
D12 Room
 Chaired by: Rosemary OLeary (United States) and Prof. Christopher Koliba (United States) and Dr. Sean McCandless (United States)

Breaking Barriers: Evaluating Accessibility in Local Government Online Platforms for Individuals with Disabilities

» [Dr. Ashlee Frandell](#) (United States)¹, [Dr. Michelle Allgood](#) (United States)² (1. University of Nevada-Las Vegas, 2. University of New Mexico School of Public Administration)

Addressing Barriers to Access and Advancing Social Equity in Police Complaint Processes

» [Ms. Paige Moore](#) (United States)¹ (1. NC State University)

Enhancing EEO Complaint Resolution: Facilitation Efforts in U.S. Federal Agencies

» [Dr. Jungyeon Park](#) (Singapore)¹ (1. National University of Singapore)

12:00 **Lunch**
Tampere University City Center Campus

13:30 **Demola Cross-sectoral Projects Presentation**
Platform 6

13:30 **P14.9 - P 14 Behavioural and experimental public management 9**
A4 Auditorium
 Chaired by: Prof. Weißmüller K.S. (Netherlands)

Easily ruptured but hard to mend? Repairing political trust after different types of trust violations

» Prof. Shuwei Zhang (China)¹, [Ms. Ziyue Chen](#) (China)², Prof. Jie Zhou (China)³ (1. Center for Chinese Public Administration Research, Sun Yat-sen University, 2. School of Government, Sun Yat-sen University, 3. Institute of Psychology, Chinese Academy of Sciences)

Reporting Local Environmental Performance Outcomes to Citizens

» [Prof. Oliver James](#) (United Kingdom)¹ (1. University of Exeter)

Publicness and Negativity Bias in Public Service Performance: Evidence from Cross-Cultural Survey Experiments

» [Prof. Richard Walker](#) (Hong Kong)¹, [Prof. Oliver James](#) (United Kingdom)², [Prof. Jae Moon](#) (Korea, Republic of)³, [Prof. Wen Wen](#) (China)⁴ (1. City University of Hong Kong, 2. University of Exeter, 3. Yonsei University, 4. China University of Petroleum)



Continued from **Thursday, 18 April**

13:30

P19 -

P19 The infrastructural turn in public governance: exploring new and hybrid infrastructure constellations

C6 Room

Chaired by: Mr. Clive Dodds (United Kingdom) and Mr. Arnoud Toering (Netherlands)

Challenges and Opportunities of Decarbonising Devolved British Railways 2019 - 2024

» Mr. [Clive Dodds](#) (United Kingdom)¹, Mr. Steve Reeve (United Kingdom)¹, Mr. Stephen Barber (United Kingdom)¹ (1. University of Brighton)

Spatial distribution, influencing factors and spillover effects of logistics resilience: A case study of the Yangtze River Economic Belt

» Ms. [Xiaofan Zhang](#) (China)¹, Dr. Tao Hong (China)¹ (1. Harbin Institute of Technology)

Unraveling Organizational Dynamics at the Nexus of Public and Private Infrastructures: the Moroccan rural assembly's singularity

» Ms. Majda SOUMANE (Morocco)¹, Prof. [Laurent BEDUNEAU-WANG](#) (Morocco)¹ (1. Africa Business School, UM6P)

13:30

P12.3 -

P12 Public Value in Public-Private Partnerships: strategic trends and development in governments 3

D13 Auditorium

Chaired by: Paolo Esposito (Italy) and Massimiliano Tufo (Italy)

Towards an Economic Theory of Public Value

» Dr. Melania Verde (Italy)¹, Prof. [Marco Musella](#) (Italy)², Dr. Francesco Amati (Italy)¹ (1. University of Naples - Federico II, 2. University of Naples Federico II)

Public value creation through GONGO-government partnerships in rising 'middle powers'

» Dr. [Artan Karini](#) (Kazakhstan)¹ (1. Nazarbayev University)

Navigating the Nexus: Corporate Social Responsibility's Role in Transforming Business and Public Governance

» Mr. [Abderraouf Abla](#) (Algeria)¹ (1. University of The People)

13:30

P06.7 -

P06 Exploring value and value creation from a service perspective 7

A2a Auditorium

Chaired by: Dr. tie cui (United Kingdom)

Reconciling Accountability in Public Value Creation: Evidence from US Local Public Librarians

» Ms. [Soohyun Park](#) (United States)¹, Dr. Mila Gasco (United States)² (1. University at Albany, State University of New York, 2. Rockefeller College of Public Affairs and Policy & Center for Technology in Government, University at Albany, State University of New York)

Unveiling Value Co-creation: Investigating Stakeholders' Participation in Digital Transformation Projects for Public Service Delivery

» Ms. [Lorenza Querini](#) (Italy)¹, Dr. Deborah Agostino (Italy)¹ (1. Politecnico Milano)

Does Policy Attention affect citizens' assessment of Public Services in China?

» Prof. Huiping Li (China)¹, Mr. Weike Qin (China)¹, Ms. [Yifei Yang](#) (China)¹ (1. Shanghai University of Finance and Economics)

13:30

P21.7 -

P21 Knowledge-Building in Asian Public Management: Experiences, Challenges and Opportunities 7

A2b Auditorium

Chaired by: Prof. Liang Ma (China)



Continued from **Thursday, 18 April**

Are Competitive Public Service Exams Counter-Productive? A Survey Experiment from Two East Asian States

» [Prof. Chung-An Chen](#) (Singapore)¹, Prof. Cheol Liu (Korea, Republic of)², Prof. Don-Yun Chen (Taiwan)³, Prof. James Perry (United States)⁴, Dr. Kee Hoon Chung (Korea, Republic of)⁵, Dr. Inbok Rhee (Korea, Republic of)⁶, Prof. Geunjoon Lee (Korea, Republic of)⁷, Prof. Pan Kim (Korea, Republic of)⁶, Dr. Yang-Chung Chen (Taiwan)³ (1. Nanyang Technological University, 2. KDI School of Public Policy and Management, 3. National Chengchi University, 4. Indiana University Bloomington, 5. University of Ulsan, 6. Yonsei University, 7. Ewha Womans University)

The effect of original social class on the choice of public sector employment: Evidence from the Chinese general social survey

» [Mrs. cheng chen](#) (China)¹, Mrs. zhixia chen (China)¹ (1. College of Public Administration, Huazhong University of Science and Technology)

13:30

P33.7 -

P33 From Intentions to Impact: Integrity antecedents and anti-corruption policies 7

A31 Room

Chaired by: Lode De Waele (Netherlands)

Using open government data to measure corruption: a literature review and research agenda

» [Dr. Fabiano Angélico](#) (Switzerland)¹, Dr. Giulia Mugellini (Switzerland)¹, Prof. Jean-Patrick Villeneuve (Switzerland)¹ (1. USI Università della Svizzera italiana)

Digital transformation and corruption: a socio-materiality perspective

» [Prof. Adina Dudau](#) (United Kingdom)¹, Mr. Aristito Febrianto (United Kingdom)¹, Dr. Aleksej Heinze (France)², Prof. Stelios Zyglidopoulos (Canada)³ (1. University of Glasgow Adam Smith Business School, 2. Kedge Business School, 3. Carleton University)

How do China's Audit Institutions Fight Corruption? Institutional and Technological Perspectives

» [Prof. Fei Liao](#) (China)¹ (1. Nanjing Audit University)

Unfairness in AI anti-corruption tools: main drivers and consequences for public integrity

» [Dr. Fernanda Odilla](#) (Italy)¹ (1. University of Bologna)

13:30

P44.7 -

P44 SIG Governing and Managing Hybridity: Between Promises and Pitfalls 7

C5 Room

Chaired by: Prof. Jarmo Vakkuri (Finland)

Towards Good and Sustainable Governance via Comply-or-Explain: Effects of CEO Characteristics in the Context of Public Corporate Governance Codes

» [Prof. Ulf Papenfuss](#) (Germany)¹, Mr. Zino Roos (Germany)¹, Mr. Claudius Stritt (Germany)¹ (1. Zeppelin University Friedrichshafen)

6.Exploring the presence, heterogeneity and hybridity of university chairs in Spain

» Dr. Ana García-Granero (Spain)¹, Dr. Oscar Llopis (Spain)², Dr. Julia Olmos-Peñuela (Spain)¹, [Dr. Francisco Javier Ortega-Colomer](#) (Spain)¹ (1. Department of Management, University of Valencia, 2. Department of Management, University of Valencia & U-GOT KIES Center, University of Gothenburg)

The role of centrality in conflict in hybrid organizations

» [Mr. Lars Stevenson](#) (Netherlands)¹, Dr. Marlies Honingh (Netherlands)¹, Prof. Taco Brandsen (Netherlands)¹ (1. Radboud University)

13:30

P10.5 -

P10 Artificial Intelligence and Public Administration: what is the future of public management and public policies? 5

D14 Room

Chaired by: Lorenzo Pratici (Italy)



Continued from **Thursday, 18 April**

Perfect AI is no panacea; assessing how biased or even unbiased algorithmic technology can lead to negative unintended consequences in a policing context

» [Mr. Spencer Poodiack Parsons](#) (Netherlands)¹ (1. University of Twente)

The future oriented bureaucracy: transforming public administration in the era of artificial intelligence

» [Mr. Liang Zhu](#) (China)¹ (1. Renmin University of China)

Using Artificial Intelligence to improve equity in public service delivery: A Systematic Literature Review on opportunities and pitfalls.

» [Mrs. Luigina Paglieri](#) (Italy)¹, [Dr. Lorenzo Costumato](#) (Italy)¹ (1. University of Rome Tor Vergata)

13:30

P17.5 - P17 Public procurement and contracting in a hybrid world 5

A05 Room

Chaired by: [Dr. Jolien Grandia](#) (Netherlands) and [Dr. Rianne Warsen](#) (Netherlands)

A totalitarian corruption: theory and practice

» [Prof. Andrei Ivanov](#) (Russian Federation)¹ (1. St Petersburg University, Graduate School of Management)

Do markets shape management? Experimental evidence for the effects of competition on contract management

» [Dr. Alice Moore](#) (United Kingdom)¹ (1. University of Birmingham)

To Reverse or Not to Reverse Contracting-Out? Configurations of Political Transaction Costs of Institutional Choice in China

» [Dr. Cheng Chen](#) (China)¹, [Prof. Bin Chen](#) (United States)² (1. School of Government, Sun Yat-sen University, 2. Baruch College and The Graduate Center, The City University of New York)

13:30

P35.5 - P35 Strategic planning and strategy management-at-scale for robust governance 5

A06 Room

Chaired by: [Mr. David Špaček](#) (Czech Republic) and [Barbara Crosby](#)

Strategizing for sustainable development: How German local governments try to implement ideas of sustainability

» [Dr. Jens Weiss](#) (Germany)¹ (1. Harz University of Applied Sciences)

Developing Strategic Management at Scale: Lessons from the Collaborative Governance Literature

» [Dr. John M Bryson](#) (United States)¹, [Prof. Edoardo Ongaro](#) (United Kingdom)², [Dr. Nicola Ulibarri](#) (United States)³, [Prof. Paul Joyce](#) (United Kingdom)⁴ (1. University of Minnesota, 2. The Open University, UK, 3. University of California Irvine, 4. Department of Public Administration and Policy, School of Government, University of Birmingham)

Hybrid governance and strategic planning and management on the local level – from the life of strategic planning and management in Brno city

» [Mr. David Špaček](#) (Czech Republic)¹ (1. Masaryk University)

Strategic Integration of Quality of Work Life (QWL) in Public Sector Governance: A Hybrid and Robust Framework for Sustainable Productivity

» [Dr. Marko Kesti](#) (Finland)¹ (1. University of Lapland, Finland)

13:30

P03.5 - P03 Innovative 'Good Governance' Models: Comparative Perspectives on Addressing Grand Challenges 5

A07 Room

Chaired by: [Prof. Zlatko Bodrozic](#) (United Kingdom)



Continued from **Thursday, 18 April**

Public-private innovation partnerships as solvers of grand challenges: Identifying the relationship-based mechanisms

» [Dr. Hannu Torvinen](#) (Finland)¹, [Dr. Morten Abrahamsen](#) (Norway)², [Prof. Ann Højbjerg Clarke](#) (Denmark)³, [Dr. Majbritt Rostgaard Evald](#) (Denmark)³, [Dr. Outi Keränen](#) (Finland)¹, [Dr. Sari Laari-Salmela](#) (Finland)¹, [Prof. Tuija Mainela](#) (Finland)¹, [Prof. Pauliina Ulkuniemi](#) (Finland)¹ (1. University of Oulu, 2. BI Norwegian Business School, 3. University of Southern Denmark)

'Keep people talking': metagoverning interactive governance arenas to negotiate the Northern Ireland peace process

» [Dr. Giada Lagana](#) (United Kingdom)¹ (1. Cardiff University)

13:30

P05.5 - P05 Public Governance Paradigms and Good Governance in Napoleonic Administrative Tradition Countries 5

E221 Room

Chaired by: [Micheline Hoffman](#) (Brazil) and [Prof. Rosária Ramos](#) (Portugal)

The regulatory policy for online gambling and betting: an analysis from the perspective of gamblers' rights and duties in Portugal

» [Prof. João Catarino](#) (Portugal)¹, [Prof. Carlos Machado](#) (Brazil)² (1. Centre for Public Administration and Public Policies, Institute of Social and Political Sciences, Universidade de Lisboa, 2. Cesusc School)

Path dependency and modernization: the case of Brazilian independent regulatory body

» [Dr. Pedro Ivo Sebba Ramalho](#) (Brazil)¹, [Dr. Flavio Saab](#) (Brazil)¹ (1. University of Brasilia)

The Regulatory Impact Analysis applied to the Brazilian PROADI-SUS Program

» [Dr. Flavio Saab](#) (Brazil)¹, [Dr. Pedro Ivo Sebba Ramalho](#) (Brazil)¹ (1. University of Brasilia)

13:30

P31.5 - P31 Digital transformation and hybrid future for public governance and management 5

E301 Room

Chaired by: [Prof. John Halligan](#) (Australia) and [Dr. Amanda Clarke](#) (Canada)

Exploring the Dynamics of Digital Innovations in Public Sector: Comprehensive Approach

» [Mr. Myungseong Han](#) (Korea, Republic of)¹, [Prof. Sounman Hong](#) (Korea, Republic of)² (1. City University of Hong Kong, 2. Yonsei University)

Rethinking Public Sector Digitization: The Role of Traditional Bureaucratic Characteristics in Shaping Digital Public Services

» [Dr. Diego Alonso Salazar Morales](#) (Netherlands)¹, [Dr. Julián Villodre](#) (Netherlands)¹, [Dr. Bram Klievink](#) (Netherlands)¹ (1. Leiden University)

"Seamless bureaucracy: the translational role of middle managers in the digital transformation of the public sector"

» [Dr. Eleonora Carloni](#) (Italy)¹, [Prof. Michela Arnaboldi](#) (Italy)¹, [Mr. Francesco Dassi](#) (Italy)¹ (1. Politecnico Milano)

Towards Relational Digital Government: Case Study of a Project working with Citizens with Complex Needs

» [Prof. Rob Wilson](#) (United Kingdom)¹ (1. Northumbria University)

13:30

P01.3 - P01 Advancing the Core Technologies of Government Organizations by Embracing Social Equity (PMRA) 3

D12 Room

Chaired by: [Rosemary OLeary](#) (United States) and [Dr. Sean McCandless](#) (United States) and [Prof. Christopher Koliba](#) (United States)

Digital Equity in Action: A Theory-Driven Assessment of US Cities' Digital Equity Plans

» [Dr. Federica Fusi](#) (United States)¹, [Dr. Erna Ruijter](#) (Netherlands)² (1. University of Illinois Chicago, 2. Utrecht University)



Continued from **Thursday, 18 April**

Tech-Equity Synergy: Navigating the Interplay of Technological Advancements and Social Equity in Global Public Management

» [Dr. Md Shahriar Islam](#) (United States)¹ (1. Tarleton State University)

ADAPTING THE SOUTH AFRICAN PUBLIC SECTOR TO THE FOURTH INDUSTRIAL REVOLUTION: E-LEARNING INITIATIVES

» [Dr. Mulalo Nefale](#) (South Africa)¹, [Dr. Mulalo Nefale](#) (South Africa)¹ (1. University of Cape Town)

16:00 **Visit to Vaprikki Museum Complex**
Vaprikki

18:00 **TBA**